



Library Futures

Vision and Reality





**Presentation to the
University of South Florida
St. Petersburg**

By

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View of Regina, June 2007



View of My House, Oct. 8, 2008



Environmental scan

- Libraries are not in charge of information
- We do not operate in a vacuum
- Technology is pervasive and invasive
- Expectations are growing
- Education is changing
- Financial challenges abound
- Staffing challenges on every corner
- Blurring of boundaries continues
- Greater diversity in our communities







You can please some of the people some of the time...

But you can't please all of the people all of the time.





Vision

- Mike Ridley, University of Guelph
- Thomas Frey, DaVinci Institute
- Susan Gibbons, University of Rochester
- Jeannette Woodward, *Creating the Customer-Driven Academic Library*
- Patrick Lencioni, *The Five Dysfunctions of a Team : A Leadership Fable*

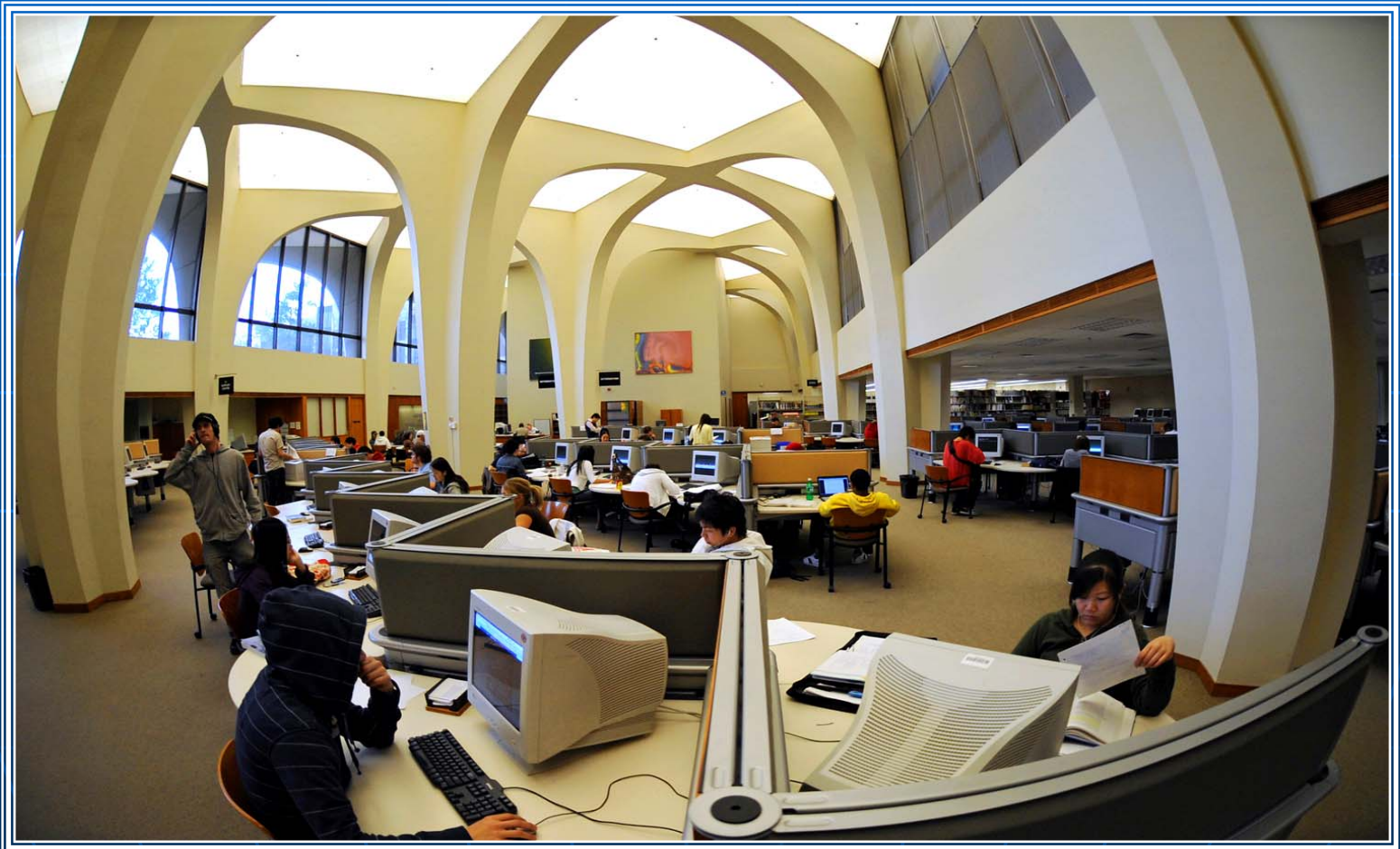


Vision for the Library

- Student-centred
- Responsive and evidence-based
- Vibrant and integral to the University
- Engaged and partnering with community
- Using space creatively and effectively



University of Regina Dr. John Archer Library



University of Victoria Learning Commons



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C. W. Lui Learning Commons

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Academic support in one location



The C. W. Lui Learning Commons is located on the main floor of McPherson Library in the Mearns Centre for Learning.

Links of interest

- [Book a Group Study Room](#)
- [Citation Help](#)
- [Oxford English Dictionary](#)



Gleason Library

University of Rochester River Campus



Space Challenges





Vision for the Library

- Expert on information in all forms (including digital)
- Innovative, flexible leadership
- Well-versed in copyright and intellectual property issues
- Suite of services, not just a place
- Accountable for what we do and how we do it

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University of Regina Campus Digital Archive >

The Campus Digital Archive is an archive created and maintained by the Dr. John Archer Library for University of Regina faculty, researchers, administrators, students and other members of the campus community to store research, publications, presentations, and other materials in digital form. *For information or questions about the site and how to store your materials in it, free of charge, contact the University Librarian, Carol Hixson, at Carol.Hixson@uregina.ca*

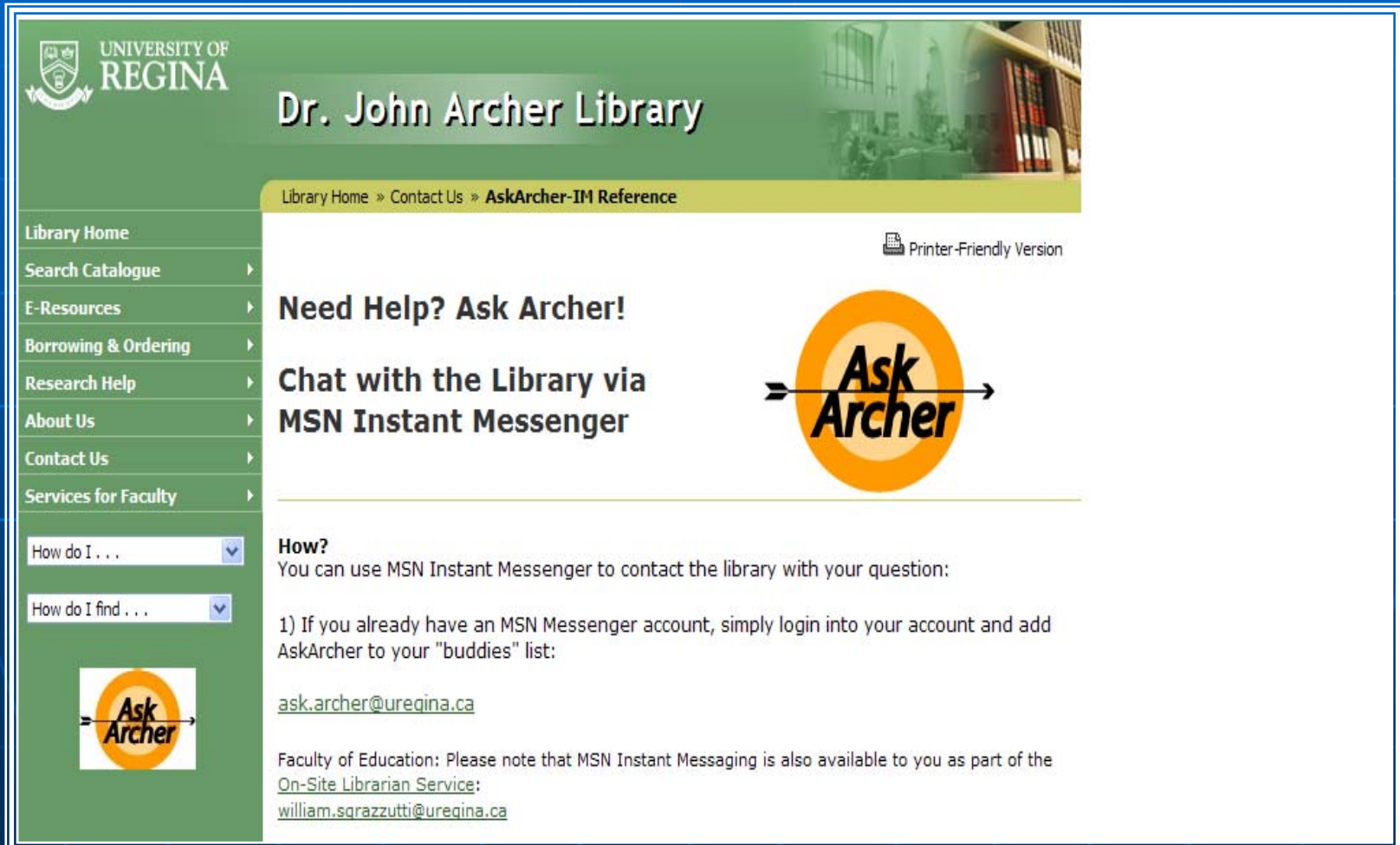
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Search in OAlster:

The University of Regina's Campus Digital Archive is an [open access](#) archive for University of Regina research, publications, and supporting materials in digital form. Unless otherwise stated, all rights are reserved by the authors and materials in the archive must be properly cited when being referred to by third parties.

Suite of Services



UNIVERSITY OF REGINA

Dr. John Archer Library


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[Printer-Friendly Version](#)

- Library Home
- Search Catalogue
- E-Resources
- Borrowing & Ordering
- Research Help
- About Us
- Contact Us
- Services for Faculty


How do I . . .

How do I find . . .



Need Help? Ask Archer!

Chat with the Library via MSN Instant Messenger



How?


You can use MSN Instant Messenger to contact the library with your question:

- 1) If you already have an MSN Messenger account, simply login into your account and add AskArcher to your "buddies" list:

ask.archer@uregina.ca

Faculty of Education: Please note that MSN Instant Messaging is also available to you as part of the [On-Site Librarian Service](#):
william.sgrazzutti@uregina.ca

Accountability



UNIVERSITY OF
SOUTH FLORIDA
ST. PETERSBURG

A-Z Index Directory Search Text Only

Nelson Poynter Library

Prospective Students Our Students Visitors Faculty & Staff Alumni & Parents Community USF Locations

Library Information

Nelson Poynter Library | SACS Outcomes Assessments

[Expand All](#) | [Collapse All](#)

- Library Information
- Library Hours
- Library Floor Maps
- Giving to the Library
- Our Mission
- SACS Outcomes Assessments**
- Statement on Patron Privacy
- Library Vacancies
- Library Staff Listing
- USF Quicklinks
- Visitor Information
- Who Was Nelson Poynter?

SACS Outcomes Assessments

In support of the educational mission of USF St. Petersburg, Nelson Poynter Memorial Library has identified 3 key service areas: 1) To provide user services and instructional opportunities to support and enrich the education and community outreach missions of USF St. Petersburg. 2) To provide print, media, and (in association with the USF Library System) electronic collections that support the curriculum of USFSP. 3) To provide appropriate technologies and services to support library research and classroom instruction. Each of these three areas has been accessed by two different measures since 2001/02 and the information provided has been used to improve library services. Links to the assessment plans and reports, summaries of assessment activity for each year, and annual reports listing notable library accomplishments are linked below.

[Index to Library Assessments](#)

Assessment Plans / Reports

- [Assessment Plan / Report \(AY 2001-2002\)](#)
- [Assessment Plan / Report \(AY 2002-2003\)](#)
- [Assessment Plan / Report \(AY 2003-2004\)](#)





Strategies

- Consult and build collaborative relationships
- Move forward incrementally
- Gather evidence, plan and modify
- Take risks and learn from mistakes
- Dream big and work to make it a reality
- Never forget the power of beauty



Consult



Collaborate

USF UNIVERSITY OF SOUTH FLORIDA *libraries*

NOT CONNECTED
LOGIN HERE

STATUS Choose your status

LIBRARY Choose your library

NEED HELP?
ASK A LIBRARIAN.

RESOURCES RESEARCH HELP SERVICES YOUR LIBRARY SEARCH

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services

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- Contact Your Campus ILL Office
- Interlibrary Loan FAQs
- FAQs for Borrowing Libraries

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ILLiad is available to eligible patrons of the following libraries:



Incremental Change



Gather Evidence

LibQUAL+™
Charting Library Service Quality...

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About LibQUAL+™

About the Survey

Publications

Events / Training

Procedures Manual

Register

Management Center

LibQUAL+™
Top 10 Resources

LibQUAL+™
from ARL

LibQUAL+(TM) Home

Welcome to LibQUAL+™!

LibQUAL+(TM) is a suite of services that libraries use to solicit, track, understand, and act upon users' opinions of service quality. These services are offered to the library community by the Association of Research Libraries (ARL). The program's centerpiece is a rigorously tested Web-based survey bundled with training that helps libraries assess and improve library services, change organizational culture, and market the library. The goals of LibQUAL+(TM) are to:

- Foster a culture of excellence in providing library service
- Help libraries better understand user perceptions of library service quality
- Collect and interpret library user feedback systematically over time
- Provide libraries with comparable assessment information from peer institutions
- Identify best practices in library service
- Enhance library staff members' analytical skills for interpreting and acting on data

[more...](#)

The LibQUAL+(TM) project was supported in part by a grant from the U.S. Department of Education's Fund for the Improvement of Postsecondary Education (FIPSE) from 2001-2003. Funding to develop a similar protocol for digital libraries is currently provided by NSDL/NSF through August 2004. LibQUAL+(TM), a partnership between ARL and Texas A&M University, is one of the [ARL New Measures Initiatives](#) managed as part of the [ARL Statistics and Measurement Program](#).

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The Birth of LibQUAL+™

Learn about the LibQUAL+™ Survey

Download a Sample Results Notebook

Register for LibQUAL+™!

Learn to Read LibQUAL+™ Charts



You can't build a reputation on what
you're going to do.

Henry Ford



Take Risks



Dream Big



CRKN | RCDR

Canadian Research Knowledge Network
Réseau canadien de documentation pour la recherche

welcome | bienvenue



*Expanding the universe of digital information
to build research capacity in Canada's universities*



Never Forget the Power of Beauty

