

ODOT CONSTRUCTION SITE SURVEY 9 - SWEET HOME BUSINESSES, FALL 1999
ANSWERS TO OPEN-ENDED QUESTIONS

Q:HOW

How did the construction impact your business?

As a restaurant it was good for us we got the construction workers

Don't think it hurt ant all

Don't think it was that big a deal. I'm on west side of town they were in and out pretty quickly
I got shot

In our delivery service. It overextended time it took to deliver parts trying to maneuver around
construction

It almost killed my business [p] I'm a pizza place and so i do deliveries and when you cant get
out because they have 2 or 3 blocks in a row are like blocked so you're having a hard time
getting around here, our avenues are across Main Street so we're having a hard time getting
to the avenues across Main St and Long St, that's the other street they're blocking out, its just
a pain in the ass and I'll be glad when they're out of here

It didn't

It didn't

It hut it. It depended how bad we were block off. We were done 8 or 9 percent

It impacted my retail sales decrease in tire sales. A lot of times they couldn't figure out how to
get in. just a lack of communication. Les Schwab is the inlet to the store, but there was
equipment parked there, and i let them park it there. They would leave access at the middle
of it. The flaggers for the contractor did not communication. They made a lot of people mad.
The access was on Long Street.

It made it really hard to get to the facility. They had to park at the neighboring businesses and
walked here. Made it very inconvenience for the customers and staff. They had to park block
away and walked.

It slowed down a little but we didn't have any decrease in money.

It slowed it down

It slowed it down

It was fine with us. It's not really hurt us at all.

It was huge lost for us. We a little coffee stand drive through. It was very noisy and it was hard
for people to get it.

Slowed it down about thirty percent. I didn't like it.

There were about 3 days which customers couldn't get to the store because the driveways were
block out.

There were times it really slowed down one entrance off highway was totally blocked one night
entrance was blocked for 3 hours no business during that time. That happened only twice.

There were times where my driveway was kind of blocked or there was a bump at the entrance.
Other than that it wasn't too bad

They've been very, very nice. Good hard working people. Tried to get work done. .They've been
very, very good.

It had been down about 50% or more.

We found that when they were working in front of our business, it was very difficult for our
customers to access our ATM and the entrance door that faces the street. I don't think there

was too much impact on our business. All of the construction workers were very nice. The person who could have been a supervisor or something would come in and informed us of what was going to happen next so we knew. That's nice.

We had less vacancy.

We were probably down as much as 20 percent. We dealt with them twenty years ago and they almost put us under. This year they had signage. The only reason i thought they did one heck of a job i have nothing but praise for these guys. In the long run i think this will be a really good thing for us

Well it impacted it greatly, for a couple days we barely had any business and for the rest of the time it has been at about 75%

Q:ACCESS

What could ODOT have done to help provide better access to your business?

Daytime

I don't know.

I need guns

I think the main thing was on some days all the side streets were blocked off. They could have left some of them open but they blocked them all off

I think they should have planned this a little bit better, this is a main hwy, people are traveling thru sweet home, the businesses, we have to, summer is our busiest time, now were going into winter, half my customers thought i wasn't here because of the big equipment in front of my shop, this was not biz friendly, people are still complaining, i cant wait for a city council meeting, plus some of the work they did here is pretty shabby for the amount of money that was paid for this. [p] I don't know how they could have done this better, but they seem to be doing it in pieces, i make pizzas for a living, ya know, this was not planned very well, they're doing this paving at night, and I'm open at night! I think they need to go to bigger places, I'm from LA and I've never experienced this, so i don't know,

Maybe a bigger sign to let people know we had access. They had a little sign.

ok they could have had the people doing the driveways, we had the choice of having half the access taken out at a time or all of it taken out and repaired 7 days later, but it was 2 and a half, almost 3 weeks by they time they got back to repair it.

They should have a better sign. They had little sign about the size 2 bi 3 or less. I want the bigger sign at least at 1/10 of a mile ahead. In my opinion they were unorganized. They should finish earlier but they took long time. They blocked in front of the store. They had one line of traffic both ways so they had long traffic, so the customers didn't stop. .long waiting people didn't stop because of the traffic., It just take about 1 mile for 30 min. I really don't know what they should have done. They were blocking

I would say they could leave one entrance available for customers to get through.

Well they don't block the main drag and the side street; because it is partly perception that once they figure everything is blocked on they keep on diving.

Well. Not block it off totally. They just totally blocked it off and no one could get in.

Q:NAME

What is your business name?

A&W Restaurant

Backcountry Peddler

Barnie's
Cedar Shack at 4102 hwy 20; added that the signs were not put out until a week & 1/2 after construction & then at request; were placed such that customers didn't see them until they were nearly past the business
Coldwell Banker
Glen's Market
Groves Pharmacy
Guns
Hill Top Market, Sweet Home
Hoy's True Value Hardware
Les Schwab tires center
Linn Benton Bank
McDonalds
Safeway
Santiam Drug
Santiam supplies
Skyline Inn
Sun Motel
Sunshine Espresso
Sweet Home thrift way
Sweet Home Auto and Truck Supply
Taco Time
The Spring Restaurant
Town Pump
Well Fargo Bank
Yo Mama's Pizza on the corner of Main and 12th

INTERVIEW OBSERVATIONS

Apparently he has a big parking lot, but was most disgruntled about both the front AND side streets being blocked off. Felt it was "reasonable" but "I didn't like August."

Cooperative
Cooperative
Cooperative
Cooperative

Counters across driveway which was not in use because it was torn out, didn't understand why it was there

Did not understand why they repaved the highway the way they did.

He is the manager. He was very cooperative.

He said there was not problem with the state, and that the disruption that the project caused was livable.

He was not the native speaker. It was quite hard to understand what he said. I had to ask him to repeat few times before I could get what he tried to explain.

Manager did not want to identify business name. Wanted to allow owner to do that.

Obstinate

R said that they had to ask for a blue sign: "it's hurt us really bad." they, ODOT, were very arrogant--this is going to happen no matter what, and now it has. We've only had a few

deaths in this town, where people have been hit by cars. When the cops write citations, it goes to ODOT. I wish there was a way OR could supplement our income. I'm selling my business. ODOT did us dirty. And the sidewalks will flood, and they said they'd come back to look at them.

R thought it would be a good idea to complete construction in the "Off Season"

She said that the Temporary access sign was just in her place for just only one day and it was good. The rest of the days they didn't have it for her place. She mentioned that her bank wasn't really informed about the construction. She wanted to have been informed more.

The manager was extremely pleased with how ODOT dealt with the construction. he said they were, " nothing short of perfect".

The temporary business access signs were not in front of Safeway during the entire project.

Some days they were there some days they were not.

They were lame

Very cooperative