

**Reservations Northwest User Survey, 1999
Codebook (from SPSS)**

List of variables on the working file

Name (Position) Label

hello1 (1)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

hello2 (2)

Measurement Level: Nominal
Column Width: 1 Alignment: Left
Print Format: A1
Write Format: A1

hello3 (3)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

hello4 (4)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

stayboth (5)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

yurtcabn (6)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

whereadd (7)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

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addwhich (8)

Measurement Level: Scale

Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

missed (9)

Measurement Level: Nominal
Column Width: 255 Alignment: Left
Print Format: A255
Write Format: A255

feeyurt (10)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

feecabn (11)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

calls (12)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

call1 (13) Month first called Reservation NW

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	Jan-96
2.00	Feb-96
3.00	Mar-96
4.00	Apr-96
5.00	May-96
6.00	Jun-96
7.00	Jul-96
8.00	Aug-96
9.00	Sep-96
97.00	REFUSED
98.00	DON'T KNOW
99.00	NO ANSWER

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call2 (14) How easy/difficult to get through to an operator

Measurement Level: Ordinal
Column Width: 8 Alignment: Right

Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	VERY EASY
2.00	SOMEWHAT EASY
3.00	SOMEWHAT DIFFICULT
4.00	VERY DIFFICULT
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

call3 (15) How easy/difficult to make reservation
Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	VERY EASY
2.00	SOMEWHAT EASY
3.00	SOMEWHAT DIFFICULT
4.00	VERY DIFFICULT
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

call4 (16) Reservation type
Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	CAMPGROUND
2.00	DAY USE SITE
3.00	BOTH
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

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call4a (17)
Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

plans (18)
Measurement Level: Scale

Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

reserve (19)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

feature6 (20) Knew campsites are available w/o reservation

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
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1.00	YES
2.00	NO
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

feature7 (21)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

letter1 (22)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

letter2 (23)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

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letter3 (24)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

canc1 (25) Ever cancel a reservation by RNW

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2

Write Format: F8.2

Value	Label
1.00	YES
2.00	NO
3.00	VOLUNTEERED TRIED TO
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

canc2 (26) Know in advance three days notice required

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	YES
2.00	NO
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

change1 (27) Ever (try to) make change dates

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	YES
2.00	NO
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

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change2 (28) Ever (try to) make campground change before arriving

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	YES
2.00	NO
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

change3 (29) Ever (try to) make site change after arriving

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

1.00 YES

2.00 NO

7.00 REFUSED

8.00 DON'T KNOW

9.00 NO ANSWER

changsat (30) Satisfaction with the way changes were handled

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

1.00 VERY SATISFIED

2.00 SOMEWHAT SATISFIED

3.00 SOMEWHAT DISSATISFIED

4.00 VERY DISSATISFIED

7.00 REFUSED

8.00 DON'T KNOW

9.00 NO ANSWER

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courtop (31)

Measurement Level: Scale

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

knowop (32)

Measurement Level: Scale

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

tollfree (33)

Measurement Level: Scale

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

window (34)

Measurement Level: Scale

Column Width: 8 Alignment: Right

Print Format: F8.2
Write Format: F8.2

fullpay (35)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

ressat (36) Overall satisfaction w/ RNW

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	VERY SATISFIED
2.00	SOMEWHAT SATISFIED
3.00	SOMEWHAT DISSATISFIED
4.00	VERY DISSATISFIED
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

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problem (37)

Measurement Level: Nominal
Column Width: 255 Alignment: Left
Print Format: A255
Write Format: A255

impres (38) One thing to improve res system

Measurement Level: Nominal
Column Width: 255 Alignment: Left
Print Format: A255
Write Format: A255

holiday (39)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

campsum (40) "Past summer, number of times camped in a campground"

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
96.00	96 OR MORE

97.00 REFUSED
98.00 DON'T KNOW
99.00 NO ANSWER

campoff (41) "Last year, number of times camped off-season"

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
96.00	96 OR MORE
97.00	REFUSED
98.00	DON'T KNOW
99.00	NO ANSWER

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campmor2 (42)

Measurement Level: Nominal
Column Width: 255 Alignment: Left
Print Format: A255
Write Format: A255

campplast (43) "Comparing to last year, camped..."

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	MORE
2.00	LESS
3.00	ABOUT THE SAME
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

campnext (44) "Comparing to next year, will camp..."

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	MORE
2.00	LESS
3.00	ABOUT THE SAME
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

resnow (45) Usually make a reservation in advance

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

1.00 YES

2.00 NO

7.00 REFUSED

8.00 DON'T KNOW

9.00 NO ANSWER

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campgrp2 (46) Typical number of people in camping group

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

96.00 96 OR MORE

97.00 REFUSED

98.00 DON'T KNOW

99.00 NO ANSWER

miles (47)

Measurement Level: Scale

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

camphow (48)

Measurement Level: Scale

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

parkfund (49) State park system funded by

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

1.00 FEES

2.00 STATE TAXES

3.00 FEDERAL MONEY

4.00 SOMETHING ELSE

7.00 REFUSED
8.00 DON'T KNOW
9.00 NO ANSWER

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or_info (50)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

orsat1 (51) Quality of campground satisfaction-Oregon

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value Label

1.00 VERY SATISFIED
2.00 SOMEWHAT SATISFIED
3.00 SOMEWHAT DISSATISFIED
4.00 VERY DISSATISFIED
5.00 NOT APPLICABLE
7.00 REFUSED
8.00 DON'T KNOW
9.00 NO ANSWER

orsat2 (52) Facilities satisfaction-Oregon

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value Label

1.00 VERY SATISFIED
2.00 SOMEWHAT SATISFIED
3.00 SOMEWHAT DISSATISFIED
4.00 VERY DISSATISFIED
5.00 NOT APPLICABLE
7.00 REFUSED
8.00 DON'T KNOW
9.00 NO ANSWER

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orsat3 (53) Quality of service satisfaction-Oregon

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2

Write Format: F8.2

Value	Label
1.00	VERY SATISFIED
2.00	SOMEWHAT SATISFIED
3.00	SOMEWHAT DISSATISFIED
4.00	VERY DISSATISFIED
5.00	NOT APPLICABLE
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

wa_info (54)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

wasat1 (55) Quality of campgrounds satisfaction-Washington

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	VERY SATISFIED
2.00	SOMEWHAT SATISFIED
3.00	SOMEWHAT DISSATISFIED
4.00	VERY DISSATISFIED
5.00	NOT APPLICABLE
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

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wasat2 (56) Facilities satisfaction-Washington

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	VERY SATISFIED
2.00	SOMEWHAT SATISFIED
3.00	SOMEWHAT DISSATISFIED
4.00	VERY DISSATISFIED
5.00	NOT APPLICABLE
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

wasat3 (57) Quality of service satisfaction-Washington

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

1.00	VERY SATISFIED
2.00	SOMEWHAT SATISFIED
3.00	SOMEWHAT DISSATISFIED
4.00	VERY DISSATISFIED
5.00	NOT APPLICABLE
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

prempark (58)

Measurement Level: Nominal

Column Width: 183 Alignment: Left

Print Format: A183

Write Format: A183

premsite (59)

Measurement Level: Nominal

Column Width: 152 Alignment: Left

Print Format: A152

Write Format: A152

strpark (60) Greatest strength of your state park system

Measurement Level: Nominal

Column Width: 255 Alignment: Left

Print Format: A255

Write Format: A255

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imppark (61) Way to improve Oregon Wash state parks.

Measurement Level: Nominal

Column Width: 255 Alignment: Left

Print Format: A255

Write Format: A255

age (62) Age

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value Label

96.00	96 OR MORE
97.00	REFUSED

98.00 DON'T KNOW
99.00 NO ANSWER

sex (63) Sex

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	MALE
2.00	FEMALE
7.00	REFUSED
8.00	DON'T KNOW
9.00	NO ANSWER

state (64) State

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value	Label
1.00	ALABAMA
2.00	ALASKA
3.00	ARIZONA
4.00	ARKANSAS
5.00	CALIFORNIA
6.00	COLORADO
7.00	CONNECTICUT
8.00	DELAWARE
9.00	D.C. WASH
10.00	FLORIDA
11.00	GEORGIA

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12.00	HAWAII
13.00	IDAHO
14.00	ILLINOIS
15.00	INDIANA
16.00	IOWA
17.00	KANSAS
18.00	KENTUCKY
19.00	LOUISIANA
20.00	MAINE
21.00	MARYLAND
22.00	MASSACHUSETTS
23.00	MICHIGAN
24.00	MINNESOTA
25.00	MISSISSIPPI
26.00	MISSOURI
27.00	MONTANA
28.00	NEBRASKA

29.00 NEVADA
 30.00 NEW HAMPSHIRE
 31.00 NEW JERSEY
 32.00 NEW MEXICO
 33.00 NEW YORK
 34.00 NORTH CAROLINA
 35.00 NORTH DAKOTA
 36.00 OHIO
 37.00 OKLAHOMA
 38.00 OREGON
 39.00 PENNSYLVANIA
 40.00 RHODE ISLAND
 41.00 SOUTH CAROLINA
 42.00 SOUTH DAKOTA
 43.00 TENNESSEE
 44.00 TEXAS
 45.00 UTAH
 46.00 VERMONT
 47.00 VIRGINIA
 48.00 WASHINGTON
 49.00 WEST VIRGINIA
 50.00 WISCONSIN
 51.00 WYOMING
 95.00 OTHER(CANADA)
 96.00 OTHER
 97.00 REFUSED
 98.00 DON'T KNOW
 99.00 NO ANSWER

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educ (65) Education

Measurement Level: Ordinal

Column Width: 8 Alignment: Right

Print Format: F8.2

Write Format: F8.2

Value	Label
1.00	DOCTORATE
2.00	MASTERS
3.00	BACHELORS
4.00	ASSOCIATE
5.00	"SOME COLLEGE, NO DEGREE"
6.00	HIGH SCHOOL DIPLOMA OR GED
7.00	"9th-12th GRADE, NO DIPLOMA "
8.00	"5th, 6th, 7th, or 8th GRADES "
9.00	4th GRADE OR LESS
97.00	REFUSED
98.00	DON'T KNOW
99.00	NO ANSWER

sampleq (66)

Measurement Level: Scale

Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

quotavar (67)

Measurement Level: Scale
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

income (68) Household income

Measurement Level: Ordinal
Column Width: 8 Alignment: Right
Print Format: F8.2
Write Format: F8.2

Value Label

1.00	"LESS THAN \$15,000"
2.00	"\$15,000 - 19,999"
3.00	"\$20,000 - 29,999"
4.00	"\$30,000 - 39,999"
5.00	"\$40,000 - 49,999"
6.00	"\$50,000 - 59,999"
7.00	"\$60,000 - 69,999"
8.00	"\$70,000 OR MORE"
97.00	REFUSED
98.00	DON'T KNOW
99.00	NO ANSWER

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