

**University of Oregon Undergraduate Student Satisfaction Survey - Spring, 1999
Sample Report**

Total Sample	1000
Total Used	999
Total Unused	1

Eligible	513
Ineligible	162
Unknown	339

Code	Description	All Calls	Last Only	Code	Description	All Calls	Last Only
1	No answer	259	34	16	I know R/CB	10	2
2	Busy	155	18	17	R too ill now/CB	1	1
3	Answering machine	2157	286	18	R too ill ever	0	0
4	Wrong number	16	16	19	R deceased	0	0
5	Disconnected #	17	17	20	Unable to interview ever	1	1
6	Non-working #	6	6	21	R gone survey dates	7	7
7	Non-residential #	2	2	22	Ineligible/ Graduated	98	98
8	Duplicate #	0	0	23	Thinks R enrolled	0	0
9	Fax/Modem	6	6	24	Enrolled/ Not attending	4	4
10	Language barrier/CB	1	1	25	Partial interview/CB	25	3
11	Not home/CB	582	53	26	Completed interview	403	403
12	Too busy/CB	329	13	27	Phone slam	17	5
13	Lang bar - Not Span	0	0	28	Initial refusal	21	7
14	Moved, no new #	12	12	29	Final refusal	3	3
15	New #/CB	46	1				

Response rates relative to total calls	4191
CASRO Type Response Rate	10.866%
Complete/Total Call	9.616%
CASRO Type Refusal Rate	1.105%
Refused/Total Calls	0.978%
Sample Coverage Rate	28.724%

CASRO Type Response Rate	52.294%
Completed/Attempted Sample	40.300%
CASRO Type Refusal Rate	1.946%
Refused/Attempted Sample	1.502%
Response Rate/All Eligible	52.243%
Refusal Rate/All Eligible	2.924%