

**UO Student Satisfaction Survey, 1999
Ci3 Instrument**

CATI ON

C:UO STUDENT SATISFACTION SURVEY, 1999

Q:HELLO1

T:

Hello, May I please speak to _____?

(Hello.) This is _____ calling from the University of Oregon Survey Research Laboratory. The U of O has asked us to conduct a 10-minute survey of undergraduate students' satisfaction and experiences. I want to assure you that the survey is completely confidential and voluntary. Do you have any questions before we begin?

1 NO QUESTIONS OR QUESTIONS ANSWERED
HAS QUESTIONS ---> REFER TO INTERVIEWER INSTRUCTIONS
NOT AN UNDERGRADUATE STUDENT AT UO --> HIT CTRL+END, DISPOSITION 22

T:14

This is _____ calling from the University of Oregon Survey Research Laboratory. I'm calling to complete a survey we started earlier.

PRESS 1 TO CONTINUE
TO RESCHEDULE: PRESS 1 TO ADVANCE, THEN HIT CTRL+END

I:

Key 1

Q:COOPERAT

T:

We appreciate your cooperation. (I'd like to begin the survey now.)

PRESS 1 TO CONTINUE

I:

Key 1

Q:THINKUO1

T:

When you think about the University of Oregon, are your feelings generally positive, generally negative, or are they neutral?

- 1 GENERALLY POSITIVE
- 2 GENERALLY NEGATIVE
- 3 NEUTRAL

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-3, 7-9
QAL NOQAL

Q:YEAR1ST

T:
In what year did you first start attending the University of Oregon?

- 1 1999
- 2 1998
- 3 1997
- 4 1996
- 5 1995
- 6 1994
- 7 1993
- 8 1992
- 9 1991 AND EARLIER

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:
num 1 99 2 0 20 10
If (ANS > 9)
 If (ANS < 97) reask
EndIf

Q:CHOICE

T:
Was the UO your first choice of colleges to attend, your second choice, third, or something else?

- 1 FIRST CHOICE
- 2 SECOND CHOICE
- 3 THIRD CHOICE
- 4 SOMETHING ELSE, LESS THAN THIRD CHOICE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:ACADPREP

T:
When you came to the UO, how prepared were you to succeed academically --
(were you) very prepared, somewhat prepared, not very prepared,
or not at all prepared?

- 1 VERY PREPARED
- 2 SOMEWHAT PREPARED
- 3 NOT VERY PREPARED
- 4 NOT AT ALL PREPARED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:DIFFIC1

T:

Before you came to the UO, did you think it would be very difficult, somewhat difficult, somewhat easy, or very easy academically?

- 1 VERY DIFFICULT
- 2 SOMEWHAT DIFFICULT
- 3 SOMEWHAT EASY
- 4 VERY EASY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:DIFFIC2

T:

How difficult or easy have you found the UO to actually be academically (very difficult, somewhat difficult, somewhat easy, or very easy)?

- 1 VERY DIFFICULT
- 2 SOMEWHAT DIFFICULT
- 3 SOMEWHAT EASY
- 4 VERY EASY

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:LEARNCOM

T:

When you first started at the UO, did you participate in a freshman seminar, freshman interest group, transfer interest group, honors track, honors college, or a Discover Oregon class?

- 1 YES
- 2 NO ---> SKIPTO SATREGIS

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

IF (LEARNCOM > 1) SKIPTO SATREGIS

Q:LEARNSAT

T:

Overall, how satisfied were you with the experience you had in that group or class -- (were you) very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED --> SKIPTO LEARNNEG
- 4 NOT AT ALL SATISFIED --> SKIPTO LEARNNEG

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

IF (ANS = 3) SKIPTO LEARNNEG

IF (ANS = 4) SKIPTO LEARNNEG

IF (ANS > 6) SKIPTO SATREGIS

Q:LEARNPOS

T:

For you, what was the one most meaningful part of your experience in that group or class?

PROBE: (In the freshman seminar, freshman interest group, transfer interest group, honors track, honors college, or Discover Oregon class that you took,) what made you most satisfied?

OPEN-ENDED --> SKIPTO SATREGIS

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n
SKIPTO SATREGIS

Q:LEARNNEG

T:

Why (were you not satisfied)?

PROBE: If there was one thing you could change or improve (about the freshman seminar, freshman interest group, transfer interest group, honors track, honors college, or a Discover Oregon class that you took,) what would it be?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:SATREGIS

T:

How good a job do you think the UO is doing in managing registration for classes with DUCKCALL? (Do you think it is doing) a very good job, somewhat good, somewhat bad, or a very bad job?

- 1 VERY GOOD JOB
- 2 SOMEWHAT GOOD JOB
- 3 SOMEWHAT BAD JOB
- 4 VERY BAD JOB

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:SATLIBR

T:

What about getting what you need from the UO libraries' collections and materials? Do you think the UO is doing a very good job, somewhat good, somewhat bad, or a very bad job providing what you need in the library?

NOTE: INCLUDES LIBRARY DATABASES.

- 1 VERY GOOD JOB
- 2 SOMEWHAT GOOD JOB
- 3 SOMEWHAT BAD JOB
- 4 VERY BAD JOB

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:SATTEACH

T:

Overall, how good a job do you think the UO is doing in teaching undergraduate students?

PROBE: Do you think it is doing a very good job, somewhat good, somewhat bad, or a very bad job?

- 1 VERY GOOD JOB
- 2 SOMEWHAT GOOD JOB
- 3 SOMEWHAT BAD JOB
- 4 VERY BAD JOB

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:SATRES

T:

(How good a job do you think the faculty does/What about faculty) bringing their research into the classroom?

PROBE: Do you think the faculty does a very good job, somewhat good, somewhat bad, or a very bad job?

- 1 VERY GOOD JOB
- 2 SOMEWHAT GOOD JOB
- 3 SOMEWHAT BAD JOB
- 4 VERY BAD JOB

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:FACCARE

T:

Do you feel that there is a faculty member on the UO campus who cares about you?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:MAJOR

T:

What is your major (at the UO)?

OPEN-ENDED

NOTE: PROBE OUT SPECIFIC PROGRAMS (NOT "SCIENCE" --> BIOLOGY).

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n

Q:MAJORS

T:

How many times have you changed your major at the UO, officially or unofficially?

I:
num 0 20 2 0 20 10

Q:MAJORUND

T:
IF MAJOR UNDECLARED, ENTER 1; OTHERWISE ASK ...

Have you ever been listed as an undeclared major at the UO?

NOTE: DO NOT INCLUDE R'S EXPERIENCE AT OTHER COLLEGES OR UNIVERSITIES.

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:INCOMPLE

T:
Sometimes students make a lot of changes in their classes or things just don't go well for them. Have you ever received an incomplete (at the UO)?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:NOTPASS

T:
(Have you ever) not passed a course (at the UO)?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:REPEAT

T:
(Have you ever) repeated a course (at the UO)?

1 YES

2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:PROBAT

T:
(Have you ever) been on academic probation (at the UO)?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:WITHDRA2

T:
(Have you ever) withdrawn from school partway through a term (at the UO)?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:STOPOUT

T:
(Since you first started at the UO,) have you ever taken a leave of absence or "stopped out" for awhile?

1 YES
2 NO --> SKIPTO TRNSFR1

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9
IF (STOPOUT <> 1) SKIPTO TRNSFR1

Q:STOPNUM

T:

How many times have you stopped out of the UO?

I:

num 1 20 2 0 20 10

Q:TRNSFR1

T:

Since leaving high school, have you attended a college other than the UO?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:COMMIT1

T:

Do you plan to complete your bachelor's degree at the UO?

1 YES---> SKIPTO FINANCE1

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

IF (COMMIT1 <> 2) SKIPTO FINANCE1

Q:COMMIT2

T:

Why?

PROBE: What is your main reason for not planning to complete your degree at the UO?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:FINANCE1

T:

Now I will read a short list of concerns you may have about your ability to complete your college education. Please tell me if each one is a major concern to you, some concern, or no concern to you in completing your college education. How concerned are you about your ability to finance your college education if costs stay about

what they are now? (Is it a major concern, some concern, or no concern?)

PROBE: Is it a major concern, meaning you are not sure you will have enough funds to complete college; is it some concern but you will probably have enough funds; or is it no concern, meaning you are confident you will have sufficient funds?

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:FINANCE2

T:

How concerned are you about your ability to finance your college education if costs go up? (Is it a major concern, some concern, or no concern?)

PROBE: Is it a major concern, meaning you are not sure you will have enough funds to complete college; is it some concern but you will probably have enough funds; or is it no concern, meaning you are confident you will have sufficient funds?

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN
- 4 IF VOLUNTEERED: IT DEPENDS ON HOW HIGH COSTS GO UP

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:ACADABIL

T:

How concerned are you about your academic ability to complete your college education? (Is it a major concern, some concern, or no concern?)

PROBE: By academic ability, I mean getting good grades, thinking about changing majors, being unsure that college is right for you, and things like that.

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN

- 7 REFUSED
- 8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3, 7-9

Q:HEALTH

T:

(How concerned are you about/What about) issues related to your physical or mental health affecting your ability to finish your college education?

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3, 7-9

Q:FAMILY

T:

What about issues related to family, such as balancing work and family, or helping out with family members' problems?

(NOTE: INCLUDE EXTENDED FAMILY.)

PROBE: How concerned are you about family issues affecting your ability to finish your college education?

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3, 7-9

Q:CLASNEED

T:

How concerned are you about difficulties getting into classes you want or need (affecting your ability to finish your college education)?

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:
Key 1-3, 7-9

Q:ADVISNG1

T:

What about issues related to academic advising - like knowing who to ask for advice when you need to know what courses to take or are confused about the academic system?

PROBE: How concerned are you about issues related to academic advising affecting your ability to complete your college education (is it a major concern, some concern, or no concern)?

- 1 MAJOR CONCERN
- 2 SOME CONCERN
- 3 NO CONCERN

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-3, 7-9

Q:ADVISNG2

T:

When you need academic advising, where do you usually go -- to a professor in your department, a peer advisor in your department, someone in the student advising offices in Oregon Hall, do you usually advise yourself, or something else?

- 1 PROFESSOR IN DEPARTMENT
- 2 PEER ADVISOR IN DEPARTMENT
- 3 ADVISING IN OREGON HALL
- 4 ADVISES SELF
- 5 IF VOLUNTEERED: HAS NEVER HAD ACADEMIC ADVICE
- 6 OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-9
IF (ADVISNG2 > 3) SKIPTO REMED1

Q:ADVISNG3

T:

How satisfied are you with the academic advising you have received (at the University of Oregon)?

(Are you very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?)

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED

3 NOT VERY SATISFIED
4 NOT AT ALL SATISFIED
5 IF VOLUNTEERED: IT HAS VARIED

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:REMED1

T:
Have you ever had any special tutoring in math, statistics, reading, English, science, the social sciences, a foreign language or any other subject while a UO student?

1 YES
2 NO --> SKIPTO REMED6

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9
IF (REMED1 <> 1) SKIPTO REMED6

Q:REMED2

T:
In what subjects (have you had special tutoring at the UO)?

PROBE FROM LIST. ENTER NUMBERS FOR ALL SUBJECTS THAT APPLY.

11 MATH OR STATISTICS
12 READING
13 ENGLISH
14 SCIENCE
15 SOCIAL SCIENCES
16 FOREIGN LANGUAGE
17 ANY OTHER SUBJECT
97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
Locate 5 10 1 N
Select 10 1 7 0 OFF ENTER
If (ANS > 17)
 If (ANS < 97) reask
Endif

Q:REMED3

T:
How easy or difficult was it for you to find the tutoring help that you needed at the UO - was it very difficult, somewhat difficult,

somewhat easy, or very easy (to find)?

- 1 VERY DIFFICULT
- 2 SOMEWHAT DIFFICULT
- 3 SOMEWHAT EASY
- 4 VERY EASY
- 5 IF VOLUNTEERED: IT VARIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:REMED4

T:

How much did the tutoring you received help you improve your skills - a great deal, some, a little, or not at all?

- 1 A GREAT DEAL
- 2 SOME
- 3 A LITTLE
- 4 NOT AT ALL
- 5 IF VOLUNTEERED: IT VARIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:REMED5

T:

Overall, how satisfied are you with the tutoring you have received -- (are you) very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED
- 4 NOT AT ALL SATISFIED
- 5 IF VOLUNTEERED: IT VARIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:REMED6

T:

Do you feel you will need any (more) special tutoring in math, statistics reading, English, science, the social sciences, a foreign language

or any other subject while a UO student?

- 1 YES
- 2 NO --> SKIPTO COMPUTR5

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

IF (REMED6 <> 1) SKIPTO COMPUTR5

Q:REMED7

T:

In what subjects (do you feel you will need (more) special tutoring at UO)?

PROBE FROM LIST. ENTER NUMBERS FOR ALL SUBJECTS THAT APPLY.

- 11 MATH OR STATISTICS
- 12 READING
- 13 ENGLISH
- 14 SCIENCE
- 15 SOCIAL SCIENCES
- 16 FOREIGN LANGUAGE
- 17 ANY OTHER SUBJECT
- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

Locate 6 10 1 N

Select 10 1 7 0 OFF ENTER

If (ANS > 17)

 If (ANS < 97) reask

Endif

Q:COMPUTR5

T:

How often do you use campus computer labs or other computers on the campus to do your classwork - often, sometimes, rarely, or never?

PROBE: Overall, or in all your experience at the UO.

NOTE: INCLUDE ALL COMPUTERS ON CAMPUS, EVEN LIBRARY

- 1 OFTEN
- 2 SOMETIMES
- 3 RARELY
- 4 NEVER --> SKIPTO ACGENER
- 5 IF VOLUNTEERED: IT HAS VARIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

IF (COMPUTR5 = 4) SKIPTO ACGENER

IF (COMPUTR5 > 5) SKIPTO ACGENER

Q:COMPUTR8

T:

Overall, how satisfied are you with the campus computer labs at the UO -- (are you) very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED
- 4 NOT AT ALL SATISFIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:ACGENER

T:

We are over halfway done with the survey now. I want you to know that we really appreciate your help on this study. Now I need to turn to a few questions about activities you may have taken part in at the UO. Have you ever taken part in student activities, like Homecoming, Parents' Weekend, or University Day?

NOTE: ANYTHING GOES HERE

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:ACSPORT2

T:

(Have you ever) taken part in intramural sports activities or intercollegiate athletics?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACRELIG

T:

(Have you ever) taken part in any religious activities or organizations on campus?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACGREEK

T:

(Have you ever) pledged a fraternity or sorority?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACCLUB

T:

(Have you ever) joined any other kind of campus club or group?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACSOCFOR

T:

(Have you ever) had social contact with someone from another country on campus?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:ACPERF

T:

(Have you ever) attended a campus play, dance performance, musical event, art exhibit, or museum exhibit?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:ACDEMO

T:

(Have you ever) participated in student demonstrations or protests?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:ACWORKUO

T:

(Have you ever) been employed on the UO campus?

NOTE: THIS DOES NOT NECESSARILY MEAN EMPLOYED *BY* THE UO.

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:ACVOL1

T:

(Have you ever) volunteered or interned on the UO campus?

1 YES

2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACVOL2

T:

(Have you ever) volunteered or interned off campus (in the community)?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACPROF1

T:

(Have you ever) spoken with a faculty member outside of class?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACRESEAR

T:

(Have you ever) worked on a professor's research project?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACTEACH

T:

(Have you ever) assisted a faculty member in teaching a course?

1 YES
2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:ACHONOR

T:

(Have you ever) been elected to an academic honors society or taken part in an honors program?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1,2, 7-9

Q:INVOLVE

T:

Overall, how involved do you think you are in campus life - very involved, somewhat involved, not very involved, or not at all involved?

- 1 VERY INVOLVED
- 2 SOMEWHAT INVOLVED
- 3 NOT VERY INVOLVED
- 4 NOT AT ALL INVOLVED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:OUTCLASS

T:

Does most of your learning come from classes, from out-of-class experiences, or is it about equal?

PROBE: Does most of your learning at the UO come from inside classrooms, labs and seminars, or does most of it come from out-of-classroom experiences, such as conversations with professors and other students, studying, from special lectures and plays, and from your general activities around campus?

- 1 MOST FROM CLASSES
- 2 MOST FROM OUT-OF-CLASS
- 3 ABOUT EQUAL

- 7 REFUSED

8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:IMPORT

T:
Overall, how important do you think your U of O education will be to your future success -- (do you think it will be) very important, somewhat important, not very important, or not at all important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:VALUE

T:
Do you think that the U of O's reputation will contribute to the value of your degree?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:FRIEND2

T:
Would you recommend the UO to a friend?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:SATISF

T:
Overall, how satisfied are you with the education you have received

at the University of Oregon - (are you) very satisfied, somewhat satisfied, not very satisfied or not at all satisfied?

- 1 VERY SATISFIED
- 2 SOMEWHAT SATISFIED
- 3 NOT VERY SATISFIED
- 4 NOT AT ALL SATISFIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:INSTATE

T:

To finish up the survey I need to ask you a few additional questions about yourself. Do you pay in-state or out-of-state tuition?

- 1 IN-STATE TUITION
- 2 OUT-OF-STATE TUITION

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:YRINSCH

T:

Are you a Freshman, Sophomore, Junior, Senior, or a fifth-year Senior?

- 1 FRESHMAN
- 2 SOPHOMORE
- 3 JUNIOR
- 4 SENIOR
- 5 FIFTH YEAR (OR HIGHER) SENIOR
- 6 OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

key 1-9

Q:HIDEGREE

T:

What is the highest academic degree that you intend to obtain?

- 1 BACHELOR'S DEGREE (B.A., B.S., ETC.)
- 2 MASTER'S DEGREE (M.A., M.S., ETC.)
- 3 DOCTORATE, PhD or EdD, MD, DO, DDS, or DVM, LLB or JD (LAW)
- 4 OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:CREDITS

T:

How many academic credits have you completed all together?

NOTE: ALL CREDITS COMPLETED AT THE UO AND TRANSFER CREDITS.

TYPE EXACT RESPONSE BELOW

- 997 REFUSED
- 998 DON'T KNOW
- 999 NO ANSWER

I:
num 0 999 3 0 20 10

Q:GPA

T:

What is your overall grade point average?

NOTE: COMBINED GPA FROM ALL COLLEGES AND UNIVERSITIES.

TYPE EXACT RESPONSE BELOW

- 997 REFUSED
- 998 DON'T KNOW
- 999 NO ANSWER

I:
num 0 999 4 2 20 10

Q:LIVEARR

T:

Do you currently live in an off-campus house or apartment, a university residence hall or student housing, a fraternity or sorority, with parents or relatives, or someplace else?

- 1 OFF CAMPUS HOUSE, CO-OP, APARTMENT
- 2 UNIVERSITY RESIDENCE HALL OR STUDENT HOUSING
- 3 FRATERNITY OR SORORITY
- 4 WITH PARENTS OR RELATIVES
- 5 OTHER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-5, 7-9

Q:AGE

T:

How old are you?

TYPE EXACT RESPONSE BELOW

- 96 96 OR OLDER
- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 10 99 2 0 20 5

Q:SEX

T:

Are you male or female?

- 1 MALE
- 2 FEMALE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

key 1, 2, 7-9

Q:HISPANIC

T:

Are you of Hispanic origin?

PROBE: Were your ancestors Mexican, Puerto Rican, Cuban, Central or South American, or from Spain or Portugal?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

key 1, 2, 7-9

Q:RACE

T:

What is your race (white, black, American Indian, Asian, Pacific Islander, or some other race)?

IF RESPONDENT VOLUNTEERS HISPANIC/LATINO, ASK: Are you white, black, or Asian?

- 1 WHITE
- 2 BLACK
- 3 AMERICAN INDIAN
- 4 ASIAN/PACIFIC ISLANDER

5 MIXED RACE
6 OTHER

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
key 1-9

Q:CITIZEN

T:
Are you a U.S. Citizen?

1 YES
2 NO
3 IF VOLUNTEERED: PERMANENT RESIDENT (GREEN CARD)

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:ENGLISH

T:
Is English your native language?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:LANGPROF

T:
Are you proficient in a language other than English?

PROBE: By proficient, I mean can you hold a conversation using short sentences and tell people about yourself?

PROBE: Can you satisfy some limited social demands?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1,2, 7-9

Q:WORK1

T:

Are you currently working for pay?

1 YES

2 NO --> SKIPTO STRENGTH

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

IF (WORK1 <> 1) SKIPTO STRENGTH

Q:WORK2

T:

On average, how many hours do you work per week during the term?

ENTER NUMBER OF HOURS

96 96 HOURS OR MORE

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 1 99 2 0 20 10

Q:STRENGTH

T:

To end the survey, please tell me what you think is the U of O's one greatest strength.

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:WEAKNESS

T:

If there is one thing you could change or improve at the U of O, what would it be?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:RESURVEY

T:

On behalf of the University of Oregon, I would like to thank you for your time and cooperation in completing this survey. We may be conducting a survey next year about students' satisfaction and experiences. Would you be willing to be interviewed again?

- 1 YES
 - 2 NO
 - 3 IF VOLUNTEERED: WON'T BE AT UO NEXT YEAR
 - 4 HOSTILE, DON'T ASK
-
- 7 REFUSED
 - 8 DON'T KNOW
 - 9 NO ANSWER

I:

Key 1-4, 7-9

Q:INTOBS

T:

Thanks very much, you've been very helpful. Good-bye.

INTERVIEWER: PLEASE RECORD ANY ADDITIONAL COMMENTS THE RESPONDENT HAD, OR YOUR OWN OBSERVATIONS IN THIS SPACE.

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:INTID

T:

KEY YOUR INTERVIEWER ID NUMBER

I:

num 0 500 3 0 14 10

DATE = SYSDATE

CPL

DISPOS = 26

ENDQUEST

Q:NOQAL

T:

I'm sorry to have bothered you. We can only interview people currently enrolled as undergraduates at the University of Oregon. Goodbye.

PRESS 1 TO EXIT

I:

KEY 1

DISPOS = 22