

ODOT Traveler Information Survey Sample and Response Rates Report

August, 2001

Oregon Survey Research Laboratory, University of Oregon

Total Sample	2800	Eligible	473
Total Used	2800	Ineligible	1636
Total Unused	0	Unknown	691
		Refused	18

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	1317	244	16	Left Message for R	0	0
2	Busy	507	65	17	R too ill now	10	2
3	Answering machine	2185	340	18	R too ill ever	2	2
4	Wrong number	3	3	19	R deceased	0	0
5	Disconnected #	752	752	20	Unable to interview ever	2	2
6	Non-working #	46	46	21	R gone survey dates	0	0
7	Non-residential #	369	369	22	Ineligible	252	252
8	Duplicate #	0	0				
9	Fax/Modem	188	188				
10	Language barrier	27	23	25	Partial interview/CB	17	3
11	Not home/CB	325	29	26	Completed interview	405	405
12	Too busy/CB	278	17	27	Phone slam	199	40
13	New #/CB	0	0	28	Initial refusal	58	16
14	R hard to reach/CB	0	0	29	Final refusal	2	2

Call Efficiency

Total Calls	6944
CASRO Response Rate /Total Attempts Complete/Total Attempts	14.76% 5.83%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	2.19% 0.86%

Response Rates

Total Sample	2800
CASRO Type Response Rate Completed/Attempted Sample	64.49% 14.46%
CASRO Type Refusal Rate Refused/Attempted Sample	2.87% 0.64%
Response Rate/All Eligible	64.49%
Refusal Rate/All Eligible	2.87%

Sample Coverage Rate

85.62%