C: ODOT, PORTLAND METROPOLITAN AREA SAFETY SURVEY

REVIEW ctrlR
SQN right
list TAX
 New roads?
 Maintenance of existing roads and highways?
 City buses or transit?
 Light rail?
endlist
ROSTER TAX MORETAX NOTAX

Q:HELLO
T:
Hello. This is _____ calling from the Oregon Survey Research Laboratory.
The Oregon Department of Transportation has asked us to conduct a 10 minute
survey about the services they perform for the public and how well you think
they do them. I want to assure you that I am not selling a thing, and that
this survey is completely anonymous and voluntary. Please do not even tell me
your name. I need to speak to a person aged 18 or older in your household.
(Is that you?) Do you have any questions about the survey before we begin?

     1 --> R ON LINE
  CTRL-END --> R NOT AVAILABLE (RESCHEDULE)/REFUSED/ETC.

T14:
 Hello. This is ____ calling from the University of Oregon Survey Research
 Laboratory. I'd like to complete the survey we began a day or two ago
 about the Oregon Department of Transportation.

     1 --> R ON LINE
  CTRL-END --> R UNAVAILABLE, REFUSED, ETC.
I:
key 1

Q:COUNTY
T:
 To begin the survey, in what county (in Oregon) do you live?

  1 CLACKAMAS
  2 MULTNOMAH
  3 WASHINGTON
  4 SOMEWHERE ELSE --> DISQUALIFY

  7 REFUSED
  8 DON'T KNOW
  9 NO ANSWER
I:

Key 1-4, 7-9
qal NOQAL
skipto Noqal 4
cmdi smpcnty "preassignedquota"
cmdi recnum "recordnumber"

Q:GOODJOB2
T:
 Overall, how good a job do you think Oregon is doing maintaining
 existing highways, roads and bridges? Do you think Oregon is doing a
 very good job, somewhat good job, somewhat bad job, or a very bad job?

 PROBE: Oregon roads in general. The Transportation Department only
 maintains some Oregon roads (The first few questions are about Oregon
 roads in general.)

   1 VERY GOOD JOB
   2 SOMEWHAT GOOD JOB
   3 SOMEWHAT BAD JOB
   4 VERY BAD JOB

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
key 1-4, 7-9

Q:GOODJOB7
T:
 (Overall,) how good a job do you think Oregon is doing planning to
 meet the state's future transportation needs?

 PROBE: (Do you think they are doing) a very good job, somewhat
 good job, somewhat bad job, or a very bad job?

   1 VERY GOOD JOB
   2 SOMEWHAT GOOD JOB
   3 SOMEWHAT BAD JOB
   4 VERY BAD JOB

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
key 1-4, 7-9

Q:GOODJOB8
T:
(Overall,) how good a job do you think Oregon is doing constructing
enough new highways, roads, and bridges?

 PROBE: (Do you think they are doing) a very good job, somewhat
 good job, somewhat bad job, or a very bad job?

1 VERY GOOD JOB
2 SOMEWHAT GOOD JOB
3 SOMEWHAT BAD JOB
4 VERY BAD JOB

7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-4, 7-9

Q:GOODJOB1
T:
Please take a moment to think about the Oregon Department of
Transportation. When you think about (it/the Oregon Department
of Transportation), are your feelings generally positive,
generally negative, or are they neutral?

1 POSITIVE
2 NEGATIVE
3 NEUTRAL

7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-3, 7-9

Q:GOODJOB6
T:
 How would you rate the overall condition of Oregon's highways
 compared to other states? Would you say that (they/the condition of
 Oregon's highways) are much better, somewhat better, the same,
 somewhat worse or much worse than other states you have visited?

1 MUCH BETTER
2 SOMEWHAT BETTER
3 ABOUT THE SAME
4 SOMEWHAT WORSE
5 MUCH WORSE

7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
key 1-5, 7-9

Q:GOODJOB9
T:
 Overall, how good a job do you think the Oregon Department of
 Transportation is doing issuing drivers licenses, vehicle titles
 and other services through the Department of Motor Vehicles?

Do you think they are doing a very good job, somewhat good job, somewhat bad job, or very bad job?

PROBE: The Department of Motor Vehicles is part of the Department of Transportation.

    1 VERY GOOD JOB
    2 SOMEWHAT GOOD JOB
    3 SOMEWHAT BAD JOB
    4 VERY BAD JOB

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-4, 7-9

Q:GDJOB10
T:
 Overall, how good a job do you think (they are/the Oregon Department of Transportation is) doing at reducing traffic accidents, injuries and deaths?

 PROBE: (Do you think they are doing) a very good job, somewhat good job, somewhat bad job, or very bad job?

    1 VERY GOOD JOB
    2 SOMEWHAT GOOD JOB
    3 SOMEWHAT BAD JOB
    4 VERY BAD JOB

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-4, 7-9

Q:IMPORTNT
T:
Do you think it is currently more important to preserve and maintain the highways Oregon already has, or to build new ones?

    1 PRESERVE
    2 BUILD
    3 (IF VOLUNTEERED) IT DEPENDS

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-3, 7-9

Q:ENV2

T:
In general, would you prefer that Oregon builds more roads and highways
for automobiles, or focuses on making alternative transportation more
useable and accessible?

    1 ROADS AND HIGHWAYS
    2 ALTERNATIVES
    3 IT DEPENDS (IF VOLUNTEERED)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-3, 7-9

Q:ENV3
T:
How important is it to you that people be encouraged to use bicycles
as a means of transportation?

 PROBE: (Do you think it is) very important, somewhat important, not
 very important, or not at all important?

    1 VERY IMPORTANT
    2 SOMEWHAT IMPORTANT
    3 NOT VERY IMPORTANT
    4 NOT AT ALL IMPORTANT

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-4, 7-9

Q:MORETAX
c: question repeats for each item (roads, maintenance, transit, rail)
T:
(ODOT/The Oregon Department of Transportation) would like to know your
preferences for spending future transportation money. Now I am going to
ask you about four transportation options. Please tell me if
you are willing to pay more taxes for each item. The first one is ...
(Are you willing to pay more taxes for... /What about...)

    1 YES
    2 NO --> (SPECIFY WHY NOT)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
show rostext 6 1 44 green
if (ROSTNUM > 1) CLR 1 4
if (ROSTNUM = 1) CLR 5

key 1-2, 7-9
if (ans = 1) endmemb
if (ans > 2) endmemb

Q:NOTAX
T:
(Why not?/Why aren't you willing to pay more taxes for...?)

PROBE: Is there any other reason?
I:
show rostext 2 1 44 green
opn

Q:LOCAL
T:
What do you think is the most important transportation issue
in your area?
OPEN ENDED
TYPE EXACT RESPONSE BELOW
I:
OPN

Q:TRAFFIC
T:
In your opinion, how serious a problem is traffic congestion in your
community? Is it a very serious problem, somewhat serious problem,
a moderate problem, a small problem, or not a problem at all.

    1 VERY SERIOUS
    2 SOMEWHAT SERIOUS
    3 MODERATE PROBLEM
    4 A SMALL PROBLEM
    5 NOT A PROBLEM AT ALL

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-5, 7-9

Q:TRUST
T:
Do you strongly agree, agree, disagree, or strongly disagree
with the following statement:
We can trust state government to make the right decisions most of the time.

    1 STRONGLY AGREE
    2 AGREE
    3 DISAGREE
    4 STRONGLY DISAGREE
    5 IF VOLUNTERED IT DEPENDS

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
key 1-5, 7-9

Q:TELE
T:
Do you watch a local television news program at least twice a week?

   1 YES
   2 NO (GO TO RADIO)

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
Key 1-2, 7-9
if (ans > 1) skipto RADIO

Q:TELE2
T:
Which news program is it that you watch?

IF MORE THAN 1 PROBE: Which one do you watch the most?

OPEN ENDED
TYPE EXACT RESPONSE BELOW
I:
OPN

Q:TELE3
T:
Do you watch this news program in the morning, afternoon, evening,
at nighttime, or at some other time?

   1 MORNING
   2 AFTERNOON
   3 EVENING
   4 NIGHTTIME
   5 OTHER (SPECIFY)

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
Key 1-5, 7-9
OTH 5

Q:RADIO
T:

Do you listen to the radio at least twice a week?

    1 YES
    2 NO (GO TO OREG)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
Key 1-2, 7-9
Skipto OREG 2

Q:RADIO2
T:
What is your favorite radio station?

IF MORE THAN 1 PROBE: Which one do you listen to the most?

OPEN ENDED
TYPE EXACT RESPONSE BELOW
I:
OPN

Q:RADIO3
T:
Are you most likely to listen to this station in the morning,
afternoon, evening, at nighttime, or at some other time?

    1 MORNING
    2 AFTERNOON
    3 EVENING
    4 NIGHTTIME
    5 OTHER (SPECIFY)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
Key 1-5, 7-9
OTH 5

Q:OREG
T:
Do you read the Oregonian?

    1 YES
    2 NO
    3 SOMETIMES

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:

KEY 1-3, 7-9

Q:WEEKLY
T:
Do you read a local weekly newspaper?

    1 YES
    2 NO
    3 SOMETIMES

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
KEY 1-3, 7-9

Q:CABLE
T:
Do you watch local cable access television?

    1 YES
    2 NO (GO TO NET)
    3 SOMETIMES

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-3, 7-9
Skipto NET 2

Q:CABLE2
T:
Do you watch local cable access to learn about local or city issues?

    1 YES
    2 NO
    3 SOMETIMES

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-3, 7-9

Q:NET
T:
Do you use the Internet or the World Wide Web to get information
about your local area?

    1 YES
    2 NO (GO TO OTHRINFO)

3 SOMETIMES

        7 REFUSED
        8 DON'T KNOW
        9 NO ANSWER
I:
key 1-3, 7-9
skipto OTHRINFO 2

Q:SITES
T:
What sites do you use most often for local information?
OPEN ENDED
TYPE EXACT RESPONSE(S) BELOW
I:
OPN

Q:OTHRINFO
T:
Do you use any other major source for local and city information?

    1 YES --- > SPECIFY: What (source is that/sources are those)?
    2 NO (GO TO PREFER)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
Key 1-2, 7-9
OTH 1
Skipto PREFER 2

Q:PREFER
T:
If you could choose, what would be your favorite way to receive local
and city information? Would it be....
PROBE FROM LIST

    1 TELEVISION
    2 RADIO
    3 DAILY NEWSPAPER(S)
    4 WEEKLY OR LOCAL NEWSPAPERS
    5 INTERNET OR WORLD WIDE WEB
    6 SOMETHING ELSE (SPECIFY)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-9
Oth 6

Q:TRIPCHK1

T:
Have you ever heard of the Oregon Department of Transportation's
web site: Trip Check.com?

    1 YES, TRIP CHECK.COM
    2 YES, HEARD OF ODOT WEB PAGE BUT NOT TRIP CHECK.COM SPECIFICALLY
    3 NO (GO TO DRIVER)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
Key 1-3, 7-9
if (ans > 2) Skipto DRIVER

Q:TRIPCHK2
T:
Have you ever visited the Trip Check.com web site?

    1 YES
    2 NO (GO TO DRIVER)

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
Key 1-2, 7-9
if (ans > 1) Skipto DRIVER

Q:TRIPCHK3
T:
What was your main impression of the Trip Check.com web site?
OPEN ENDED
TYPE EXACT RESPONSE BELOW
I:
Opn

Q:DRIVER
T:
I'd like to end the survey by asking a few questions about yourself.
First, do you have a valid driver's license?

    1 YES
    2 NO

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1,2, 7-9

Q:YRSRES

T:
How many years have you lived in Oregon (altogether)?
RECORD YEARS

  0 LESS THAN 1 YEAR
 96 96 OR MORE
 97 REFUSED
 98 DON'T KNOW
 99 NO ANSWER
I:
num 0 99 2 0 14 10

Q:ZIPCODE
T:
What is your zip code?

ENTER 5 DIGIT ZIPCODE BELOW

 99997 REFUSED
 99998 DON'T KNOW
 99999 NO ANSWER
I:
Zip 10 1 #####
IF (ANS < 97000) REASK

Q:TRIP1
T:
How many one-way trips of 3 blocks or more did you make yesterday
(even if yesterday was unusual)?

PROBE: A trip is defined as one-way travel to a destination that is
    three or more blocks, or more than a five-minute walk away.
    Traveling to and from work would be considered two trips.

CODE ACTUAL NUMBER

 96 96 OR MORE
 97 REFUSED
 98 DON'T KNOW
 99 NO ANSWER
I:
num 0 99 2 0 14 10
if (ans = 0) skipto TRIP3

Q:TRIP2A
T:
 What sources of transportation did you use (for these trips)?
 SELECT UP TO THREE FROM LIST

 PROBE: Anything else?

  10 CAR, TRUCK, VAN
  11 BUS, STREETCAR
  12 RAILROAD, LIGHT RAIL, MAX

13 TAXI
        14 MOTORCYCLE
        15 BICYCLE
        16 WALKED
        17 OTHER

        97 REFUSED
        98 DON'T KNOW
        99 NO ANSWER
I:
loc 6 12 1 n
sel 12 1 3 0 off enter

Q:TRIP3
T:
  Do you usually travel during morning or evening rush hours?

    1 YES
    2 NO
    3 IF VOLUNTEERED: NO RUSH HOURS IN R'S COMMUNITY

    7 REFUSED
    8 DON'T KNOW
    9 NO ANSWER
I:
key 1-3, 7-9

Q:HHNUM
T:
  How many people, including yourself, live in your home (usually)?
  CODE ACTUAL NUMBER (1-10)

    10 10 OR MORE PEOPLE

    97 REFUSED
    98 DON'T KNOW
    99 NO ANSWER
I:
num 1 99 2 0 22 7
if (ans > 10)
 if (ans < 97) reask
endif

Q:EDUC
T:
  What is the highest level of education you have completed?

  PROBE: Have you completed/do you have a (degree/diploma)?
  IF YES: Which one?

  NOTE: BUSINESS/SECRETARIAL SCHOOL/OTHER "CERTIFICATE" PROGRAMS DO NOT
COUNT

01 DOCTORATE (PhD, EdD) or PROFESSIONAL (MD, JD, DVM, DDS)
02 MASTERS (MA, MS, MBA, MEd)
03 BACHELORS (BA, BS, AB)
04 ASSOCIATES
05 SOME COLLEGE, NO DEGREE
06 HIGH SCHOOL DIPLOMA or GED
07 9th - 12th GRADE, NO DIPLOMA
08 8th GRADE OR LESS

97 REFUSED
98 DON'T KNOW
99 NO ANSWER
I:
num 1 99 2 0 23 7
If (ANS > 8)
  If (ANS < 97) reask
ENDIF

Q:EMPLOY
T:
T:
Are you currently working for pay, either full time or part time?

IF NO, PROBE: Are you retired, looking for work, keeping house, taking
        classes, disabled, or something else?

1 EMPLOYED, OR SICK/ON VACATION FROM REGULAR JOB
2 RETIRED
3 LOOKING FOR WORK / UNEMPLOYED
4 KEEPING HOUSE
5 STUDENT TAKING CLASSES, GOING TO SCHOOL, ON BREAK FROM SCHOOL
6 DISABLED /UNABLE TO WORK
7 VOLUNTEER WORK ONLY
8 OTHER, DOING NOTHING, HANGING OUT AND NOT LOOKING FOR WORK

97 REFUSED
98 DON'T KNOW
99 NO ANSWER
I:
num 1 99 2 0 20 10
If (ANS > 8)
  If (ANS < 97) reask
ENDIF

Q:AGE
T:
How old are you?

ENTER EXACT AGE BELOW (RANGE 18-96)

96 96 OR OLDER
97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
num 18 99 2 0 10 1

Q:SEX
T:
Are you male or female?

   1 MALE
   2 FEMALE

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
key 1,2, 7-9

Q:INCOME1
T:
 Is your total annual household income, from all sources, before
 taxes, over or under $35,000?

 PROBE: Include money from jobs (wages, salary, tips, bonuses),
 interest, dividends, child support, alimony, welfare, social
 security, disability and retirement payments, net income from a
 business, farm or rent, or any other money income received by members
 of your family. Do not include lump-sum payments, such as money from
 an inheritance or sale of a home.

   1 OVER $35,000 ---> SKIPTO INCOME4
   2 UNDER $35,000

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER

I:
Key 1,2, 7-9
C: 1 "UNDER $15,000"
C: 2 "$15,000 - $25,000"
C: 3 "$25,000 - $35,000"
C: 4 "$35,000 - $50,000"
C: 5 "$50,000 - $75,000"
C: 6 "OVER $75,000"
IF (ANS = 7) INCOME = 7
IF (ANS = 8) INCOME = 8
IF (ANS = 8) INCOME = 9
IF (ANS = 1) SKIPTO INCOME4
IF (ANS > 2) SKIPTO END

Q:INCOME2
T:
 Is it over or under $25,000?

PROBE: Is your total annual household income, from all sources, before taxes, over or under $25,000?

   1 OVER $25,000 -->SKIPTO END
   2 UNDER $25,000

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
Key 1,2, 7-9
C: 1 "UNDER $15,000"
C: 2 "$15,000 - $25,000"
C: 3 "$25,000 - $35,000"
C: 4 "$35,000 - $50,000"
C: 5 "$50,000 - $75,000"
C: 6 "OVER $75,000"
IF (ANS = 1) INCOME = 3
IF (ANS = 7) INCOME = 7
IF (ANS = 8) INCOME = 8
IF (ANS = 8) INCOME = 9
IF (ANS <> 2) SKIPTO END

Q:INCOME3
T:
  Is it over or under $15,000?

   1 OVER $15,000 ---> SKIPTO END
   2 UNDER $15,000 ---> SKIPTO END

   7 REFUSED
   8 DON'T KNOW
   9 NO ANSWER
I:
Key 1,2, 7-9
C: 1 "UNDER $15,000"
C: 2 "$15,000 - $25,000"
C: 3 "$25,000 - $35,000"
C: 4 "$35,000 - $50,000"
C: 5 "$50,000 - $75,000"
C: 6 "OVER $75,000"
IF (ANS = 1) INCOME = 2
IF (ANS = 2) INCOME = 1
IF (ANS = 7) INCOME = 7
IF (ANS = 8) INCOME = 8
IF (ANS = 8) INCOME = 9
SKIPTO END

Q:INCOME4
T:
  Is it over or under $50,000?

   1 OVER $50,000
   2 UNDER $50,000---> SKIPTO END

7 REFUSED
        8 DON'T KNOW
        9 NO ANSWER
I:
Key 1,2, 7-9
C: 1 "UNDER $15,000"
C: 2 "$15,000 - $25,000"
C: 3 "$25,000 - $35,000"
C: 4 "$35,000 - $50,000"
C: 5 "$50,000 - $75,000"
C: 6 "OVER $75,000"
IF (ANS = 2) INCOME = 4
IF (ANS = 7) INCOME = 7
IF (ANS = 8) INCOME = 8
IF (ANS = 8) INCOME = 9
IF (ANS <> 1) SKIPTO END

Q:INCOME5
T:
  Is it over or under $75,000

        1 OVER $75,000
        2 UNDER $75,000

        7 REFUSED
        8 DON'T KNOW
        9 NO ANSWER
I:
Key 1,2, 7-9
C: 1 "UNDER $15,000"
C: 2 "$15,000 - $25,000"
C: 3 "$25,000 - $35,000"
C: 4 "$35,000 - $50,000"
C: 5 "$50,000 - $75,000"
C: 6 "OVER $75,000"
IF (ANS = 1) INCOME = 6
IF (ANS = 2) INCOME = 5
IF (ANS = 7) INCOME = 7
IF (ANS = 8) INCOME = 8
IF (ANS = 9) INCOME = 9

Q:END
T:
That's the end of the survey! Is there anything else you would like to
add about the Oregon Department of Transportation?

OPEN-ENDED
TYPE IN EXACT RESPONSE BELOW
I:
opn 13 5 22 60 m n

Q:END2

T:
On behalf of the Oregon Department of Transportation, I would like to
thank you sincerely for the time you took to answer these questions.
Have a nice (day/evening). Good-bye

HANG-UP PHONE.

GOOD JOB!!!   PLEASE ENTER YOUR ID NUMBER
I:
num 0 999 3 0 14 10
CPL

Q:INTOBS
T:
INTERVIEWER: PLEASE RECORD ANY ADDITIONAL COMMENTS THE RESPONDENT HAD
OR YOUR OWN OBSERVATIONS IN THIS SPACE.

I:
opn 13 5 22 60 m n
CPL
DISPOS = 26
ENDQUEST

Q:NOQAL
T:
I'm sorry, we already have enough interviews in your area.
I'm sorry to have bothered you.

  --> PRESS 1 TO TERMINATE CALL
I:
key 1
dispos = 22