

TRANSPORTATION NEEDS AND ISSUES SURVEY

Sample and Response Rates Report

January 2003 - February 2003
Oregon Survey Research Laboratory, University of Oregon

Total Sample	5230	Eligible	1315
Total Used	5230	Ineligible	3027
Total Unused	0	Unknown	888
		Refused	210

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	6071	351	16	Left Message for R	1	0
2	Busy	2976	99	17	R too ill now	61	6
3	Answering machine	5902	241	18	R too ill ever	9	7
4	Wrong number	14	1	19	R deceased	1	1
5	Disconnected #	1907	1904	20	Unable to interview ever	10	8
6	Non-working #	181	180	21	R gone survey dates	1	1
7	Non-residential #	577	574	22	Ineligible	49	32
8	Duplicate #	0	0	23	Screen Device/CB	27	0
9	Fax/Modem	288	281	24	Screen Device/Refusal	4	1
10	Language barrier	77	50	25	Partial interview/CB	124	4
11	Not home/CB	608	27	26	Completed interview	1014	1014
12	Too busy/CB	1440	49	27	Phone slam	1300	189
13	New #/CB	2	0	28	Initial refusal	934	115
				29	Final refusal	102	95

Call Efficiency		Response Rates	
Total Calls	23680	Total Sample	5230
CASRO Response Rate /Total Attempts	7.61%	CASRO Type Response Rate	64.02%
Complete/Total Attempts	4.28%	Completed/Attempted Sample	19.39%
CASRO Refusal Rate /Total Attempts	7.78%	CASRO Type Refusal Rate	13.26%
Refused/Total Attempts	4.38%	Refused/Attempted Sample	4.02%
Sample Coverage Rate		Response Rate/All Eligible	64.02%
	77.11%	Refusal Rate/All Eligible	13.26%