

**TRANSPORTATION NEEDS AND
ISSUES SURVEY**

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**NARRATIVE ANSWERS TO OPEN-ENDED
QUESTIONS**



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Note: These answers have been recorded verbatim. They have been corrected for spelling but not for grammar. In the interest of space, responses such as "I don't know", "I have no idea", "nothing", "I can't think of any", and "no comment" have been pulled from the narrative, unless theoretically interesting.

Q:ALTRAN7A

What are the other reasons that you do *not* use public transportation (more)?

Absolutely not available, if it were here I'd use it.

At this particular time because of injuries resulting from a motor vehicle accident.

At times it is more expensive than to travel in a car, for instance taking the Max for a family of four it is more expensive then driving to Portland and paying to park.

Basic inconvenience.

Basically because in Umatilla County we don't have very much public transportation.

Basically because the connection system, I would have to transfer two or three times to get to where I want to go.

Basically, it's not available in this rural area here.

Because as far as I know the only thing that's here is taxi and dial-a-bus, and it just costs too much, and I have a car.

Because for work I have to run errands.

Because I am a senior citizen, it is too far and it does not take me to the areas I want to go. I can't walk large distances.

Because I cannot use my transportation, because in order for me to go to work, I have to drop my baby off at daycare, then go another way to work, and then on my way home, I have to go pick her up, and I don't have time for that. I like the public transportation, because my kid goes to the high school, and he uses it.

Because I don't care for it myself. (p) one of the reasons is that I'm handicapped and I have my own transportation. (p) I don't think they have it up here, I haven't seen anything. They just got a cab service up here the other day. (p) I just moved up here from the Dalles, Oregon.

Because I don't have any public transportation here.

Because I don't know the people or the stops. There is not a lot of information out about LTD. I'm clueless about them.

Because I don't need to, because I just take my car to the store and back.

Because I have a car and I don't need to, I used to use it because I didn't have a car.

Because I have a car, and I am still able to drive, then I use a car. Years ago when I was working at Swan Island, they gave us passes to ride the bus, and the buses quit running at nine o'clock, but when I quit work anywhere from eleven to one or two o'clock in the morning.

Because I have my own rig, I just like to take my own rigs.

Because I know how to drive and I don't like to rely on somebody else to get me where I'm going.

Because I like using my own vehicle.

Because I live next to work and when I'm not working I'm sleeping'.

Because I live within walking distance to most places.

Because I need to be on call to leave on a moments notice.

Because I ride my bike.

Because I ride my bike everywhere, and I don't need it.

Because I take my dogs with me.

Because it doesn't come close enough to our house, the bus. I know they can't come to everyone's house.

Because it doesn't go where I need to go. I love riding the bus, but sometimes it doesn't go where I want to go expediently; say if I want to go to Lake Oswego, I'd have do transfers and spend too long a time getting there.

Because it is inconvenient and even if I didn't have this hip and could walk more I wouldn't take it because it takes too much time. And also because of the people who ride it sometimes look like they might mug you. I think a lot of people are afraid to use it, especially at night.

Because it is not available here.

Because it not available.

Because it's difficult to put my wheelchair or walker on the bus, and if I have to carry anything, I need something to put it in. And sometimes it doesn't go where I need to go.

Because it's hard for me to get in and off the bus, because I have arthritis in the legs and things.
(p) [also] because I have other means of transportation (p) I get rides from my kids, and friends.

Because it's just not as convenient for the use that I am making, if I was a younger person that had to travel more I might use public transportation.

Because it's not as convenient.

Because it's not available.

Because it's not available in my area.

Because it's not available in my area, I live in the country.

Because in order to use it, I have to drive to where it is at and take it to where I want to go.

Because of it's location and parking.

Because of my husband's disability.

Because of where we live. (p) 13 miles out of town and there is no public transportation.

Because some of the buses are very uncomfortable and like I'm disabled (p) my legs, it's hard to get in and out of a bus, they have special transportation for people in wheelchairs so they don't have to take the public bus.

Because the bus is not available in my area.

Because the transportation is not provided here in my town . . And my schedule .I need to work a lot of overtime.

Because there isn't any in my city.

Because there isn't any public transportation here.

Because they don't offer it around here.

Because we do not have public transportation here.

Because we don't have any in our community.

Because we don't have any up here.

Because we don't have it. (2 answers)

Because we don't really have public transportation.

Because we go to the mall early and return and run errands all day . . So we stay at.
Because when I'm driving it's mostly for work.
Because when I'm ready to go, there may not be a bus at that time. It's not because I don't need it, but I don't want to wait. When I'm ready to go home, I want to go home.
Because when you first get in a taxi cab before you go anywhere, it costs three dollars, it's just cheaper to take my own transportation.
Because I like driving my car.
Because we don't have any.
Besides time the ones here don't run on weekends or holidays.
Buses are not available, I live in a community that has 26 people in it.
Can't afford it. I can afford to fill my tank up with gas and go all week for \$20. And I have to have my cigarettes because I am a smoker.
Cause I drive my own car.
Cause I work pretty close from home.
Cause I'm ignorant.
Cause our town doesn't have any.
Convenience.
Convenient.
Costs too much money for a taxi (p) there's no public transportation besides taxi.
Didn't like the fact that they did not have air-conditioning, and it will take a long time to get it.
Do not have any public transportation.
Do not have it. (3 answers)
Do not have it , would take it if we had it.
Do not have public transportation. (2 answers)
Do not have.
Do not use because it is not available in the small town that I live here.
Doesn't exist. (2 answers)
Don't have it available.
Don't have any.
Don't have any out here.
Don't have it here. No Tri-Met or rail or anything.
Don't have it, I live 35 miles away from town.
Don't have it. (p) There's no buses here, there is taxi service, I guess. But I just wouldn't use it, because we have our own vehicles. (p) We use our vehicle for all our transportation needs.
Don't have public transportation. (16 answers)
Don't have it.
Don't like too be around that many people.
Don't need it. (2 answers)
Fee, and also the safety.
Flexibility of my own schedule convenience.
For me just going to airport, public transportation would cost more.
For one thing I don't think buses are kept up - when I travel I want to do my own thing.
Frequency of buses.
Have a car and I've never done it.
How long it takes to get some where, and the people, I don't really like the people on the buses.

I also feel that bus drivers are kind of crazy with their driving around here, I almost got smacked with a bus the other day. With the bus driving they stopped right on your butt we feel they are going to smack us, and they don't stop like they are supposed to.

I always have a way to go without, at my age I don't go very far, the kids take me where I need to go, I have never driven a car.

I bike everywhere, it is nice weather so I bike.

I can't hardly get up on the platform too much.

I can't take my tools on public transportation. It is work related.

I can't walk. My daughter takes me to places.

I chose not to, it's a choice, it would be like being in prison, having to rely on it.

I commute and travel mostly by bicycle.

I do not use public transportation because there is none; besides I'm perfectly happy with my car.

I don't consider it available.

I don't feel it is safe.

I don't feel it's as safe. And some of it has been not that clean, like some of the buses and stuff.

I don't feel the need for it. If I had a job I might feel a need.

I don't get around very well, I'm crippled, I don't like it.

I don't go out that much.

I don't go to town that often.

I don't have a need to.

I don't have bus here.

I don't have it.

I don't have public transportation. (2 answers)

I don't know if it is available, I haven't seen a bus yet. If it is I'm not aware of it.

I don't know if it's available here in Bend, we spent a long time in Germany and we used it all the time. (p) Since we just moved here, we don't really know the area. (p: How long ago was that?) That was two and a half weeks. (p) I know they have a shuttle that goes up the mountain, and we're going to use that. (p) You see, I don't know where it starts and stops here, or when; I don't know what's available.

I don't know if there's any out this way.

I don't know the information, and I don't know a real easy way to get that information.

I don't like about the bus . . . the bus stop, most of them they don't have shelter . . . With all the rain here I find it difficult.

I don't like being around a bunch of weird people.

I don't like it.

I don't like it, I don't do public transportation. It is inconvenient for me.

I don't need it because I can walk to do my errands.

I don't need to (p) I never go anyplace that I have to go that way (p) if it's not within walking distance my daughter gives me a ride.

I don't need to. It's different when you're in a city, but when you're in the country and have a car it's just easier and more convenient to use the car.

I don't really know the schedules; and it's expensive to take the taxi, it's five bucks there and five bucks back, going anywhere, if you need to go three places, that's fifteen bucks! (p) no.

I don't really need it because it doesn't serve the area I'm in.

I don't think we even have public transportation here. (p: do you have anything, like taxis?) No, not where I live. (p: do you have a shuttle for elderly or disabled people?) Yes.

I don't think we have any public transportation here, so that's why I don't use it.

I don't trust the drivers, one almost ran me over in my car and I reported that.
I don't use it anymore, because I don't use it anymore, I get rides from neighbors and friends.
I don't use it because it's not there.
I don't use public transportation because my wife can't climb steps, she uses a wheelchair.
I don't want to wait for transportation. I want to get there as soon as possible.
I don't want to, just because I have a car. But it's pretty handy if you don't.
I drive myself.
I feel that I'm capable of driving, rather than calling for public transportation, I could do that (p)
yes, or community bus service.
I got a car, they don't have much in public transportation around here.
I guess I'm too old to get used to it, I can't stand it.
I have a car. (2 answers)
I have been riding a bike for 24 years.
I am expected to use my car at work - use at work.
I have my car and I take that.
I have my own transportation and I don't feel I need to take taxi. (p) We don't have it, the only
public transportation that we have is taxi, and we don't use it.
I have my own vehicle.
I have my own vehicle and I hardly ever leave home.
I have my own vehicle. (2 answers)
I just do not like riding in vehicles, I like the weather, and I just like riding my bike.
I just don't feel safe by myself with my child. And its very hot out right now.
I just don't think about it, because I have a car, and I don't really go that much either.
I just like driving my car and having the freedom to come and go as I want without having to
wait for a bus.
I just like getting in my car and going, I guess I don't want to wait for anybody or stand around
or whatever.
I just prefer to have the convenience of my own vehicle.
I just took too long to ride the bus.
I just want to feel comfortable driving myself; I like to take care of myself.
I like the convenience of going where I want to go and there isn't much public transportation in
Clatsop.
I like to drive. (p) no.
I live 12 miles out of town, I think there is public transportation that take the college students
around town but I never see it.
I live 30 miles from Klamath Falls, and we have no buses and no public transportation.
I live in a rural part of Lane County.
I live in the country. (p) Yes, I would say. (p) Public transportation is in town, and we are about
5 miles from town.
I live in the country and I don't want to. I have a car.
I live in the country and it is not available.
I live out of town, I don't live inside the city limits.
I live really close, in walking distance.
I live so close to where I want to go, I walk.
I need my alone time in the car.
I need to get out in case of emergency irregular schedule.
I own my own vehicle, mainly cause I start work at 4:30 in the morning.

I prefer my car, when I want to go somewhere I just get in my car and go, and I like to go fishing and public transportation does not pull my boat.

I really don't go that long of a distance.

I really haven't investigated schedules and how to use it.

I think it costs too much.

I think mainly I feel like riding the bus and things, I've tried to do that, and I think it's so hard to figure out like connecting buses and things like that, I get really confused with, so I've given up.

I think the cost hike; I think it's gone up two times in the last year and a half. I think poorer people and older people are going to be excluded from using it. It's gonna get harder for people to use it, and they seem to have hurt themselves by raising it up to \$2.25, people are going to spend more time in line looking for the extra quarter. I ride the bus to work. With the price hike I think they could start some 24 hour routes, perhaps out to Thurston and the Hilyard bus. The town doesn't shut down at 11 o'clock.

I think there's a lot to do with safety.

I use it every day but besides that I use the car.

I use it quite often.

I use my car, it is more convenient.

I use my own vehicle.

I use my work vehicle.

I used to ride the bus, up to six years ago, and it used to go right down my street. They cut that schedule out, and the times I needed to be at work, I had to get down to the transfer station-- my husband had to drive me to the transfer station in order to get to my job, and I was still late for work. (p) They completely cut out the bus schedule down our street, and the next bus it was quite a ways to walk to, just to get down to the transfer station. So I had to get into a carpool. (p: do you carpool to work now?) Yes.

I would just rather take my own car than take public transportation.

I would use it if we had it, but we don't have it here.

I'd rather ride in the car I guess. If I was by myself I would be using public transportation all the time, but I'm not. Cost is one, it's cheaper to drive the car, or so it seems. I hadn't even thought about it. I used to use the bus all the time when I was doing things by myself, but now I'm doing different things, I don't go downtown as much, I'm getting too old.

I'd say safety factor, I don't feel safe. (p) um, it's just not comfortable, it doesn't feel (laughter) it's not something I like to do alone.

I'm a carpenter and I work on new house construction in the boonies.

I'm a police detective so I never know when my shifts will end.

I'm not around where it is.

I'm out of town.

I'm real close to a high school, and it's usually jammed, standing room only because of all the students.

I'm scared.

I'm self employed.

I'm sort of handicapped, so if I need to go somewhere, my daughter usually picks me up. I'm starting to recover so I'm just starting to drive again.

In Grants Pass there is basically no public transportation.

In our community there is a transportation service that would take us to Amtrak and I didn't know about it until a few days ago. I don't think that service would take us to go to the airport because I fly more than I use the train.

In the summer time I walk rather than take public transportation.

In this area it is just difficult to get them to come.
In this area there just isn't any public transportation to speak of except for taxis, and they're too expensive.
Inconvenience. (3 answers)
Inconvenience and too expensive.
Inconvenient.
Inconvenient-not available in my community.
It ain't on this side of the mountain, if it was I would use it.
It basically doesn't exist where I live.
It does not come to our home.
It doesn't exist. (3 answers)
It doesn't run every day I need it either, it doesn't run Sundays.
It doesn't run up here at all, it doesn't run where I live.
It doesn't serve the location, we are retired and we are not in the mainstream, and we are isolated from these problems.
It doesn't stop by my house, it doesn't run late.
It doesn't run within 20 miles of my area.
It don't meet my needs.
It is getting to cost more and more.
It is inconvenient. (3 answers)
It is just a personal preference.
It is just more convenient not to. There are times when Max is the best way to go.
It is not available.
It is not available , I have my own transportation it is a small town, there is a senior citizen bus and a taxi cab.
It is not available here. (5 answers)
It is not available in my area. (3 answers)
It is not available, all we have is dial-a-ride. I live 10 miles out of Bend, there is nothing that comes out this far. All of my trips are round trips, not one-way.
It is not available, it is available for the senior citizens and handicapped, nothing for the low income for the everyday.
It is not available. (2 answers)
It is not convenient, because in this area. It doesn't go where I need to go. It goes in town and I can't be gone for a couple of hours because of health problems.
It is not provided here.
It is not safe. (2 answers)
It is public transportation in our area. All we have is Greyhound and airlines.
It is too far from my house, it would be very expensive and inconvenient.
It is too far from the bus stop to where I need to go.
It is unavailable.
It isn't available.
It isn't feasible for me.
It just doesn't come where I live.
It just doesn't fit my needs right now, when I get older it might.
It just takes longer to get where I need to go.
It makes me sick.
It needs to have more reliable timing.
It restricts your freedom, typical American.

It wouldn't be as convenient.
It's an inconvenience to me.
It's because I have my own car, and I like to have my son drive me, also, I don't like the waiting for the bus, for one thing.
It's because I'm used to using my car.
It's easier to make a stop along the way in my car.
It's harder to find out about. The information is not available.
It's just more convenient to use my car.
It's just not available.
It's just not available in my area. (p) In my area we have the smart buses in Wilsonville, and there's Tri-Met in Sherwood, but I live in the country. (p) I have to get in my car to get to that point, and I usually have groceries and you know, several errands to run.
It's just not feasible.
It's just not handy, that's all.
It's just not in my area, it's not an option in my area.
It's just that we aren't traveling very much.
It's more convenient [to drive] just due to the lifestyle we have with our dogs.
It's more convenient to jump in my car. It's a quite ways for me to walk.
It's more convenience to use a car and I have one.
It's more expensive than using my own car. (p) Yes, taxi, that's the only public transportation that we have.
It's not here. We are only 15 minutes from Portland and we just don't have it. I would use it all the time if we had it. We travel by train everywhere in Europe, so we are very willing but they don't have it so we can't.
It's not as safe as it should be. And the bus driver did nothing about it. He said it's not our fault.
It's not available. (4 answers)
It's not available here. (5 answers)
It's not available here in Jefferson county for madras.
It's not available in my area, there are no city buses here.
It's not available in our area.
It's not available in our community.
It's not available in this area, and cost-wise too, I guess, when you consider the taxi's, and the distance between my place and town, it's more convenient by my auto. (p) Our income is limited since I retired. (p) Well they've got a taxi in Ontario but they don't have many units. It's the expense coming out here then going back.
It's not available, there is none.
It's not available to us.
It's not available where I live.
It's not available where we live.
It's not available, except the taxi's here.
It's not available, it's not an option for me, it's not available in my area, I have to go 20 miles before I can get public transportation, there isn't even taxi service in the community I live in.
It's not available, we don't have a bus here or train. You can't take one if you don't have it.
It's not available. (3 answers)
It's not convenient. (3 answers)
It's not in our area we don't have it here, not in the community I live in.
It's not offered here in Gaston. Public transportation is cheaper and I would do it if they offered it.
It's not readily available here in the Dalles.

It's not readily available.

It's not readily available here.

It's not readily available in my community.

It's not really offered where I'm at. And also it doesn't serve my needs. (p) Well, like you said, it doesn't come at the right time of day, and I usually have a lot of stuff with me, you know.

It's really inadequate in our area; it only runs once an hour.

It's unsafe.

It's just not here.

I've just never ever got accustomed to it, I've never rode public transportation, just when I was younger.

I've never done it, I just always drive.

Just because I have my own vehicle and I usually have to stop on more trips along the way.

Just because I don't have to.

Just because I live in a rural area and they don't come out here, is one reason. (p) That would be it. (p: Are you saying it isn't available?) Yes, I live out in the country and they do not come out here. (p: Earlier you mentioned that you worked a twenty-four hour shift overnight, do some of your shifts make it difficult to take public transportation, even if it were available?) You know I've never checked into it, so I do not know.

Just because it's not available.

Just because we don't have it.

Just because we don't have it out here. (p) We have taxis and stuff but we don't have a bus system. I used to live in Portland and I used the bus system, but we don't have it here or I would use it here too. I was always happy with the Tri-Met and the Max.

Just cause I have a car.

Just cause we don't have it. (p) Ah, nope, just the VA, vets, that's it. The VFW has a bus or van that they use. (p) Or just taxis. (p: if you did have public transportation available, what would keep you from using it?) Uh, nothing.

Just don't need it, I guess. (p) I have my car, I don't need public transportation. (p: is there any other reason?) Not really.

Just more convenient to use the car.

Just never really thought about it.

Just not as accessible. (P: In what way?) I have to walk to get to public transportation.

Just not available.

Just prefer not to.

Just that it's not available in our area.

Just that we don't have it.

Just the fact that there's a lack of it here in this area. (p) The only thing we have really for public transportation around here is, dial-a-ride for the elderly, or a taxi, and that's it.

Just the inconvenience of having to go out of the way to catch a bus.

Lack of convenience.

Lack of posted routes and times, in Europe they have it posted where transportation goes and when, but here it seems that there are a lot of places where there is no information. Maybe they could have those slot boxes like they have for houses for sale. I really wish they had more trains.

Lazy - some of the people on certain bus lines make me nervous.

Like I said. it's just handier to go get in my car.

Mainly because I have my own car, so I don't need it.

Mainly because it is not available.

Mainly it's because I live out in the country, and there's none of that provided here. I wouldn't use it anyway, because I drive my car, I have my own transportation. There might be some disabled people out here who could use it. (p) Actually, I just don't think about it, because I have my own transportation, and when I have to go, I just go and get my jobs done. (p) The only thing that comes out here are school buses and that's it. They have a senior citizen's bus or for people that are disabled, I forgot about that.

Makes me nauseous.

Maybe because it's just easier and comfortable to drive your own car.

Money reasons, it costs more than it would to take my rig. It costs like five bucks to just go out of town, well it's cheaper to run my rig.

Most of trips are for work, dragging a trailer.

Mostly because it isn't available.

My children take by car whenever I need to go somewhere.

My equipment and tools are all in my truck so there's no way the bus would work for me, any errands I have to run I do them going to and from work. I never would have any reason to use the bus.

My job, I have to use my car in my job.

My mother lives with us and is handicapped.

My son usually takes me in his car.

My work is only ten minutes away.

My work, I'm a real estate broker, so I just can't.

My workplace is five minutes away, so it's not practical.

Never used the bus here.

No direct routes.

No public transportation. (10 answers)

No public transportation in our area.

No public transportation in area.

No way to get where I'm going, like to the dunes. We have to take our bikes and stuff. Cause we have extra stuff that probably couldn't be hauled.

No, other than the fact that we don't have it.

None available. (p) Number one, I'm too independent. Number two, I still drive, number three, there's none available, and number four, even if there were, I wouldn't use it, as long as I was, you know, healthy, wealthy and wise, and all that jazz. (p) Okay, in a small town they have these little shuttles for seniors, you might call that a route, but there's no bus routes except for between towns, or maybe there's a shuttle to the airport, I don't know. Maybe from Bend to Portland, but between the other towns around here, I have no idea.

Not an option here.

Not available. (6 answers)

Not available, I have 2 small children who require car seats.

Not available, I would use it if it were available.

Not available in area.

Not available in our area.

Not available in my area.

Not available where we are.

Not convenient. (4 answers)

Not offered.

Not quite as available in my area.

Not that convenient.

One, it's not available, and I just feel more secure in my own rig.
Only because I have a bicycle.
Only if it would be after dark. And I don't care to be out after dark, walking from the bus to my house. During the day I use the buses all the time.
Other than the fact that we don't any, no. (p) Not in the area where I live in Union County.
People with turrets seem to always seem to be on the bus I'm on.
Price of the ticket.
Probably because I am retired.
Probably wait time or convenience of own vehicle.
Public transportation , don't have any.
Public transportation is grossly mismanaged, it is not cost effective. It is riddled with graft and corruption. It is a cash cow for unions and other special interest groups as well. It is crime ridden.
Public transportation is not available in my area.
Punctuality.
Really because of my baby and because my work is so close.
Safety.
Safety (p) meaning that if it's late at night or getting there, and because I'm a young female, I feel along with a lot of other young females I know, public transportation does not feel as safe.
Sanitary reasons. I also don't like to be around a bunch of freaky people.
Scary people on the bus.
Senior citizen.
Since we don't have it, we can't use it.
Sometimes its hot in this summer depending on whether or not its air conditioned. Sometimes there are stinky people in the summer. It doesn't always feel that safe.
Sometimes it's just easier to use my own vehicle. (p) just if I need to go, I can go, I don't have to get a hold of a taxi or bus, I can just go whenever I need to.
Speed, it's slower and I don't think it's safe.
Spontaneity of me driving I just get in my car and go, security for my child, it does not have an attraction.
Standing and waiting for public transportation in inclement weather.
Taxi service costs, and there is only one little bus for seniors and that's the only thing in my area so I don't use it.
The area where I live does not provide easy parking for using the transit, and I use my car mostly for work, it does not go near my work.
The car is quicker.
The cost.
The drivers p) they don't hire very good drivers they get into these vehicles and think they are indestructible.
The inconvenience of it more than anything I guess.
The layover time that it takes to go downtown, I have to transfer at west Salem, transfer downtown, and then got to Keizer, that is if I can make it on one transfer, but usually I can't. And I may have to transfer again. Each is a wait process. I'd have to start out 2 hours ahead to get there on time.
The Max give me motion sickness. Buses don't go easily to the places I need go easily.
The only one I would use would be Max. I am a college student and it works for me every once in a while.
The only public transportation we have is taxis and they are too expensive.

The only service available is a bus service just recently started and it just goes from Burns to Ontario. I don't do a whole lot of travelling. I'm on the road a lot for my work, so I don't want to do a lot of driving in my spare time. I really don't do a whole lot of traveling.

The only thing we have here is the senior thing that picks people up about every 6 hours. Its ridiculous, public transportation in Bend is not feasible, I don't see it anywhere in central Oregon. They might be able to run something between Redmond and Bend now, but people are so spread out, I don't see how they could do it.

The other people who use public transportation. (p) I don't like being on the bus with the people who ride the bus.

The people on there are nasty and I don't feel safe.

The people, (p) some of the people who ride public transportation are a little on the weird side. You get all sorts, especially downtown.

The problem we have found, the wheelchair lifts are not large enough. My father's tall and he barely fits and he had to tuck his paralyzed feet under the seat. Some of the sidewalks and the ramps are too difficult, and dangerous.

The public transport. That's one of the forms in this area is through community connections dial a ride, they are unresponsive to ride requests, and they seem to have personnel problems with safe drivers. (p) there's one driver in particular who drives way too fast and is rude to passengers (p) they will say that they'll get back to you, that they haven't got time, or they are booked up, then not get back to you.

The reason is simple, I work here 24 hours and I don't need to go outside, my brother gives me everything I need.

The schedules are inconvenient.

The seats are very uncomfortable. I had a bad back.

The time schedule.

The unpredictability of construction.

The weather, well I guess the time. The buses are late a lot. It was hurry, I could never say I would be on time. You can not be considered reliable if you have mass transit. Out here in Clackamas County it doesn't run much. I can't walk up the hills. I have to walk up the hills, and then have to walk a ways. And walk a ways to the community college.

The wheel chair issue.

Their schedule is messed up.

There are no buses and cabs are too expensive.

There is no need for me in, I'm a retired senior citizen I live in a community where my trips are reasonably short.

There is no public transportation here.

There is no public transportation available in our community.

There is none (4 answers).

There is none available what so ever.

There is none here.

There is none here in Sisters, except a cab.

There is not a convenient place for me to get connected to it without driving also when I took the Max once they were working on it and I had get off take a bus and then get back on the Max. They should not offer the service if it is being worked on.

There is not a taxi in this town, there is no bus system, there is podunk, my term for nowhere not a desirable place.

There is not enough available.

There is not public transportation here.

There is nothing.
There is nothing here.
There isn't any , and I don't go anywhere that I need to use them.
There isn't any out where I live.
There isn't any. The only thing we have is "dial-a-ride" but that's it, that and a taxi as far as I know. I know they do need transportation. I don't know if anyone can ride the dial-a-ride or if it has to be a senior.
There isn't much available too here where we live. Basically all we have is taxi here.
There public transportation in Bend.
There's no public transportation in Bend except for dial a ride for seniors.
There's no public transportation in Umatilla.
There's only one bus.
There's taxis, but who can afford taxis, we do not have a bus service in our town.
They do not have any public transportation here except for a taxi.
They don't go where I want to go.
They don't have it here (2 answers).
They just need more here, other than taxis.
This is a small town we don't have a bus system.
This town scares me, so I do not take the bus, I don't feel safe. My daughter however takes the bus three times a day.
That is because we don't have public transportation up here.
Too lazy.
Uh not available. (p) I've never ever used public transportation. (p) well I just like to have my vehicle with me when I want to do something different. (p) well I work midnight's to start with, so public transportation generally does not run anywhere after ten o'clock. And if I go somewhere, and I have a change of plans, I want to be able to go where I want to go, without having to worry about what train or bus I gotta take, to get there.
Um I'd use it if I was around. (p) we're a small enough town that we do not have it available. (p) the only thing we have are taxi's. (p) it's cheaper to use my own car. (p) no.
Um it's not available in my area. (p) La Grande. (p) I guess we do have taxi. (p) um well I have personal transportation instead, I would go with it.
Unavailability (p) yeah, what we have here is basically dial-a-ride, and that's restricted to elderly people.
Unavailable.
Unsavory characters.
I use transportation provided at assisted living center.
Usually there is no public transportation available . We live about 7 miles out of town, so we generally just use the car.
We don't have it.
We do not have any here.
We do not have any public transportation here in Newburg.
We do not have it.
We do not have public transportation here.
We don't have public transportation.
We don't have access to it here.
We don't have any. (7 answers)
We don't have any here.
We don't have any here other than taxi.

We don't have any. (p: you don't have any kind of public transportation in your area?) Right. (p: do you have taxis?) Mm no. You have to call one from the nearest town. (p: do you have any service for elderly or disabled people?) Um probably yes.

We don't have any. I did use Amtrak when we had it.

We don't have any. We have taxis and stuff like that, but none available for public use.

We don't have bus service here.

We don't have in this county.

We don't have it. (12 answers)

We don't have it here. (4 answers)

We don't have it here, I'd use if you had it.

We don't have it over here 300 miles to the nearest town.

We don't have it, and if we did, we would use it. Especially between the Bend and Redmond area.

We don't have it; I think the dial a ride bus only applies to seniors and handicapped, and we don't qualify.

We don't have much public transportation. There is a bus that goes through Burns to Boise and that's all the public transportation we've got.

We don't have one here except for one that's mostly for elderly people (p) we have a little bus thing that goes around and taxis, but don't have anything else (p) you can use it for adults but it's unlikely because you have to set it a week ahead and you can never get on.

We don't have public transportation over here.

We don't have public transportation. (6 answers)

We don't have public transportation here. (3 answers)

We don't have public transportation in the town we live in.

We don't have public transportation . A rural community doesn't have too much.

We don't have Sunday service.

We don't really have public transportation here.

We have no public transportation here in Lakeview.

We have none.

We have only the Greyhound, no city bus, no Amtrak and no airline.

We have to call for a bus to pick us up. They need bus service here because a bunch of people ride bikes.

We just do not have any public transportation here.

We just don't have any here.

We just don't have it.

We just don't have it. We live in a real small town.

We just have our own car and we use it.

We just haven't gotten around to using it yet [recently moved] we're retired and we moved to Salem because they do have public transportation in case we are unable to drive sometime.

We live in the country, it's not offered.

We live in the outskirts.

We only have taxis, we don't have buses, and I would rather drive than wait for a taxi that costs more.

We really don't have any here.

Weird people.

Weird people ride on it.

Well, I have my own car, but I try to group my errands, so I don't have to go out any more than I have to.

Well, mainly also because I don't know, where the buses go, or you know. (p) um. I don't know, I don't think about it much, I have a car so I just take my car. I like to be able to go when I want to go, and not have to wait for the bus.

Well, right now, I don't need any, but I have in the past, (p) Future wise I probably will.

Well, we only have one source in town and that's a taxi, there isn't really another alternative for transportation for what I do.

Well, I don't drive distances, very seldom, and they have one or two taxis and they have one local bus, and I think a lot of people use these who don't drive, and I can go and come back in a short time, so I haven't even considered public transportation (p) Yes, I have my own car, I don't get more than 12 or 13 miles away from home most of the time.

Well, I don't have no reason to use it, because I have a car.

Well, I don't need to. (p) Well, I usually go by car.

Well, I go to church on Sunday, and I go with my sister who drives, or to go out of town, otherwise I take the bus or a taxi.

Well, I'm a senior citizen and I have to budget my spending. (p) Taxis are ok, but if I stopped at one place like the mall, and then had to make another stop, I'd have to pay another ticket, it's just easier to take my own car.

Well, it is just a convenience, everyone has a car now and it is convenient not to worry about any other transportation.

Well, it's not available from where I live to get onto public transportation to go any distance (p) I would drive or somebody would drive me.

Well, I've got him at home, and he's not in the best of health so I don't leave him much, every once in a while I take the bus to go downtown or go to the library. (p) There just isn't really any places I need to go by bus.

Well, mainly because I have a car and it's more convenient.

Well, that's the Amtrak issue, it's not available.

When I was in Portland it did not go where I needed it to go. But now when I've gone to Portland I have used the Max because it was convenient I did not have to bother with the traffic. I don't have public transportation in Harney County.

Wherever I go I have to have my vehicle because I never know when I'm going to need to go someplace else. (p) I go to work, I have lots of business meetings, and I have to go to the bank, I have to go to the CPAs, I have to go to the attorneys.

Work related, because of occupation, I am a civil engineer.

We don't have it.

Yeah I live 55 miles from the nearest town and it's kind of hard to get there. We're kind of out in the country.

Yeah, I usually don't have a dollar on me, and because I have a car.

Q:EMPOPT4A

What is that?

PROBE: What else does your employer offer that could help reduce travel and traffic congestion?

A good place to park your bike.

A lot of my work is out of the house.

Ah, they pay for the parking structure in the building next to us.

Bicycle incentive and carpooling.

Bus passes. (2 answers)

Car pooling and van pooling, we are working on that.

Carpool. (2 answers)

Carpooling, helping to coordinate.

Carpooling.

Discounts on bus passes.

Drive careful.

Employer offers reduced rate bus passes for \$100.

Employer offers to his assistant that she could come in later and leaving earlier, because office moved after she was working there, and she is salary, and we are hourly and live close by.

Flex schedule anything, flex hours and carpooling.

Flexible work hours.

Flexing the times you can come to work.

For those people who work downtown, they offer a subsidy for Max tickets.

Free bus passes and they have a shuttle from a park-n-ride, and there are monitoring stations for car pools.

Free Tri Met passes. (2 answers)

I am peak traffic, I drive a bus, school bus.

I get to work at home over the internet for a lot of what I do.

I let them [my employees] stagger hours if they want to.

If I worked the same hours as everyone else I could travel to work with them.

I'm my own employer, so I do what I can.

I'm the employer and I offer my employees flexible time to come in, but traffic is not a problem here, there's only 1500 people in the nearest town, we don't even have a traffic light.

I work from home, I think we have subsidized bus passes, they pay us for buying them.

My employers gives us bus passes and for people who car pool gives preferential parking spaces, we have locking bike cages that can be seen from the security desk.

My employer offers a graveyard shift. I do this.

Offers a work vehicle.

Promoting walking, riding bicycle, sharing rides.

Provide Tri Met passes.

Public transportation subsidies.

Reimbursement on the bus mass transit, the monthly bus pass.

Ride share program and reduced bus pass cost.

Sent questionnaires with our newsletter and paycheck to our title company, and I filled it out and returned it - it was a year ago.

Share a ride with maintenance person at work.

Sometimes they say I can stay a little late so that more of us can go in the same vehicle.

Stay home, I live and work on my cherry orchard.

Telecommuting.

Telecommuting in certain locations, and shortened work schedules, like 9 days out of 10.
The Chariots bus program. [p] A free bus program for people who work in the mall area.
There is public transportation to where I work, the company does not fund it, however.
They advocate carpooling and they let people take company vehicles home if they carpool.
They are supportive of the bus.
They do a yearly pass for \$25 for public transportation. (p) Yes.
They do some different shift hours.
They do when we go to our office in Grants Pass, we all ride together.
They have a little, we can ride the Max free. They have a little shuttle that goes between places.
They have a one week a year contest to see how people can use alternative travel to get to work.
They have car pools, van pools, and they support all public transportation.
They have housing on farm location.
They have offer reduced bus passes and bike incentive.
They offer bus passes.
They offer free Max tickets as an incentive, and they also have a Max shuttle service.
They offer public transportation assistance in some areas.
They offer using the public transportation, like buses. (p: do they give you a bus pass or bus tokens, or something like that?) We use our cards. Yes, they do.
They pay for my public transportation fully if I want to use, an annual pass free.
They pay for our bus passes.
They pay for the bus if we want to take it.
They promote riding your bike; they're very flexible in allowing people to use alternate means of transportation.
They put a light in at Wal-Mart in Hermiston in conjunction with ODOT.
They start early and that way they get off early.
They subsidize the bus pass.
They try to hook you up with carpools.
Three twelve hour days instead of five eight hour days.
Travel incentives - they have offered Tri Met passes and hours reduction.
Tri Met passes. (2 answers)
Um, crap, I don't pay that much attention, because of my hours. I know they do specials with bus passes and they, well, they encourage carpooling and like, especially in periods of inclement weather they have phone-a-friend, they give list of names and phone numbers and if for any reason you're stuck, unable to drive into work, that person would drive in to get you.
We buddy up in company trucks.
We distribute milk and we deliver before most of the vehicles are on the road.
We have a point option for walking or riding a bicycle. It's a point contest for prizes.
We have free bus passes and car pool spaces. And we also have a shuttle people between campuses, we have several campuses in Washington County.
We have scattered our shifts out so there are anything from 15 minute intervals between shifts.
This is not for traffic [not peak traffic] but just traffic within the company, in house traffic.
We share rides. (p) We consolidate on errands so we don't do extra driving and we plan ahead so we can do that.
We usually try and get people to ride together, cause we have company vehicles.
We're in a new building that has showers that were specifically put in so people could bicycle or walk and then have a shower.
When we go to educational things we do car-pooling.
Yeah, they just change from 7 to 6:30 start time to reduce congestion, but since we do that 2 weeks ago, it's the same.

Q:INTOBS

INTERVIEWER: PLEASE RECORD ANYTHING RESPONDANT SAID THAT IS RELEVANT TO THE SURVEY'S PURPOSES.

"Don't call me again".

"They are telling us to slow down for construction a long way ahead, and you get up there and there is no activity at all, and sometimes no one is around, only equipment parked out of the way." (p) No.

"You didn't ask me an important question: How many miles a year do you drive?": 45,000. I think your survey should be categorized by how many miles do you drive a year. He previously said that people who walk along roads or highways are stupid. Re: electronic signs/reader boards: he said he used to live back east, and frequently he'd read a sign saying fog ahead (or whatever) he drives 100 miles and there's no fog. "The problem is that a bureaucrat puts up the sign and then another bureaucrat doesn't take it down."

1. Hwy 730 is dangerous between Irrigon and Umatilla 2. Where we live is on Hwy 730, Hwy post 177-78, it is too dangerous for us to walk or ride a bicycle to the communities nearby, it is a very fast traffic area, many trucks have drivers who are not educated, we have a large Hispanic population who are allowed to drive trucks, there have been deaths on this highway, we do not have a current state or county police force that travels this area, I used to ride my bicycle everyday to either community and I can't do that now because it's too dangerous. 3. Reader boards are untruthful on Hwy 395 going to Washington, because they have not been correct, when one says there is an accident, and there is no accident. They are incorrect or not updated.

About the questions of reducing travel by 20%, R said that she already shares rides and combines trips, and didn't think she could do any more of that. About the question of spending state money on Amtrak, R thought that the issue was very important, but ONLY if it could be made cheap enough for most people to make use of it. If it couldn't be made affordable, she didn't think it was important to spend money on it at all.

After he answered 'good' to ODOT's overall job, he said that Eugene has a very good transportation department. He said the bike paths are very good, the best ones he's seen in this country.

All taxes are put onto the driver, not the companies, for roads. We pay income and gas taxes and our roads are worse than any of the states that I have been in.

Another refusal conversion success, wheeee!!!.

At the end of the series of questions on where Oregon resources and money should be spent, the R said that "Creating more recreational facilities for children in the neighborhood would be very important. If you don't invest in children they won't care about anything and all your other investments won't mean anything."

Big refusal conversion! Also, had to slowly enunciate, hard of hearing.

Did not want to take survey.

Does not drive, works only 3 days/week, ethnicity is Italian.

Doesn't drive, has never had a license, never been to DMV.

Due to where I live, ODOT needs to pay attention to the citizens, need a bypass of Dundee-Newberg for the traveling public.

Elderly respondent found questions repetitive and refused to finish.

Elderly woman, had to refusal convert.

Elderly, retired R is extremely upset with the way ODOT maintains its roads & bridges - she says it's a disgrace the way that the taxpayers' funds are spent and she feels cheated by the state - endlessly vented and complained about many things with which she is dissatisfied.

English is his second language so he had trouble understanding some questions; also many did not apply to him, because he arrived 2 weeks ago, and works in a motel, where he also lives. It sounded like he hardly ever leaves there.

Everybody would be insured if they paid for their insurance at the gas pump.

Female, elderly respondent is blind and thus does not drive a vehicle (her husband drives); no public transportation available in her area.

For AGE, R tried to tell me that he was ten years old and tried to act cute. I suspect that he may have been under the influence of alcohol when he completed the interview from question TRIPTRA1 on. It seemed that he may have been untruthful about many of the demographics questions, I had that feeling from his answers to AGE, EDUC, RACE, and INCOME4, INCOME3, and INCOME5. In addition to trying to joke for AGE, R laughed at SEX. Although I got that feeling for most of the demographic questions, I didn't feel that R was untruthful about any of his other answers.

For MAINTAI2 R said that she'd only been to two rest areas in Oregon, she said she didn't think there were many in eastern Oregon. Yet for NEWSERV3 she said 1 "YES" she would use information displays at parks and rest areas (if they were available). She paused before answering 1 "YES" to NEWSERV4 and NEWSERV6, perhaps remembering again the instructions and probe "if they were available". For INCOME4 Respondent said "I think we make about that." When I probed "Do you think it was a little over or a little under forty thousand, before taxes?" She said that her husband is the one that works and does the taxes, and that she didn't know how much he made.

For NEWSER1, Respondent wanted to comment about the electronic reader boards. She said: "The ones that move, that flash and do all kinds of weird stuff, I find them very distracting, I've almost gotten into accidents trying to read them. My son is fifteen and learning to drive, and I don't want him distracted by those things."

For the congestion question, R said yes and added 'along one stretch of road'.

For the studded tires question, R first said yes, they should be banned, but then said it depends on the area, that they should be used only in areas where they are needed.

Freelance writer, works at home, mostly, but drives to do research.

He didn't know what equality meant, English is his 2nd language.

He lives in Springfield so 97477 or 78 is zip.

He said that not enough attention is given by ODOT to the needs of people in Eastern Oregon, With a gas tax, they get less benefit than the Willamette Valley because the distances are so much greater, everyone pays the same tax but there's more miles of roads to maintain in eastern Oregon.

He said volumes.

He would like to see the Amtrak Pioneer rail service restored because he could catch it in Baker City, 70 miles away, and then go by train to Portland, Boise, etc.

Hooray! Finally got this irascible country character to finish. On the last question, he did say "I don't like these telephone interviews".

I believe that this R was mentally disadvantaged in some way. I had to repeat the majority of the questions, and for the 'very, somewhat, not very, and not at all' questions, she seemed to say that same answer without necessarily understanding the question. For some of the questions, I had to paraphrase or substitute smaller, more easily understood words so that she understood what I was saying. R thought that this was a test and kept asking how she was doing. Before the survey began, she said that she was the only one who lived on her house.

I live on the borderline, and I have to bring my car down to DEQ, and I think if some people have to do it, everyone ought to have to do it. The guy who lives across the road from me can be smoking and burning oil, but I have to bring my car in, and we both travel down the

same road. They've got to get straightened out there at DEQ or the Senate. It doesn't make sense to me.

I'd like to see the improvement of roads and highways if more of it was done on this side of the mountains.

If it turns out that they are stopped because of reckless driving they should be required to take a class and they should have to pay for it themselves and not the taxpayers.

In regard to the question EXPAND, R told of his dissatisfaction with the freeway project going through the center of Bend: approved for \$40 million with completion in '94, he last heard it reached \$150 million with completion not yet in sight. "What's there is nice", but he's displeased with the time and money over-runs. He also had a message for ODOT concerning "those friggin bicyclists" that ride on the highways. "They won't move over, they don't obey traffic laws, they don't pay license or gas taxes. I don't have anything against bicyclists in general, but there should be some sort of crack-down on them to start using some common sense."

May be English as a second language.

My hardest refusal conversion ever: R has this to say: We lost the DMV 6 months ago, and have to drive 30 miles to DMV, Salem also did not upgrade the mailing directives for their area and they can't get their registrations because of having route numbers instead of post office boxes. Now they have to mail everything into Salem. Portland gets all the money for upgrading, nothing happening in eastern Oregon. The same road that runs into Washington state only gets snow removal on the Washington side, not Oregon. Gangs make it unsafe in their town for walking, bicycling etc. The DMV should stay with face to face contact, not automated.

ODOT is paying.

On the last question he asked someone else, who said: "racism" I wasn't sure if he was pulling my leg with some answers, e.g. 30 one-way trips yesterday.

On question EMPOPT4, R said that his employer actually offers an incentive to drive his car to work, in that they offer free parking to their employees.

Problem over here is the studded tires are a problem, the trucks are a problem, we get ridges in the road. I have to have those studded tires for safety, one problem is that after April 1, we are supposed to take the studded tires off, but we still have snow and ice then, so I either have to risk my safety, or be put in a position to be breaking the law. [she had answered yes to that question, but said she felt that they should not be banned].

Professional truck driver feels strongly about sufficient road repair rather than just patching the holes.

Public transportation not available in R's area - thus does not use it but would use if available.

R (female) was not willing to do the survey, but did it after I gave the explanation. She didn't want to give out information about herself . . . said that's all I can do to help you. After I asked those questions about herself then she didn't want to answer the last question.

R asked how many of us were working here and what the survey cost.

R asked that I give triple emphasis to enforcing traffic laws: very, very, very important.

R asked that surveys should always include a totally open-ended comment space. He said "My number one peeve with ODOT is the size of cinder chunks used on the roads during Fall, Winter and Spring. I have never traveled east in Oregon without losing a windshield. This has been going on for years and I bet I've lost thousands of dollars in windows. The desert is worst, but I've never traveled a season anywhere east without losing a window. This is my number one complaint about ODOT.

R didn't like the last few questions in which he had to give out personal information.

R does not drive (takes taxi and friends drive her) and has never had a driver's license.

R found the question about ethnicity to be very offensive and asked that I write that down.

R had additional comments: "The key is to be environmentally sensitive for the Oregon Department of Transportation. I know of a particular area, the Minam River in Eastern

Oregon, where ODOT stores gravel and has done developing in a state scenic water corridor. My feeling is that ODOT is way below the level of environmental sensitivity that they need to have!"

R has heavy Chinese accent.

R had surgery recently and was temporarily off work to recover, but he was going to return to the same job, so I asked the questions after the "employed" question. On the "trip bike" question, she said none but added that she had had surgery and that affected her bike-riding. On the studded tires question she said they should be banned and "I don't think they do any good."

R had to go, so I didn't ask her the last question about equality.

R has no legs. So he can't walk or bicycle at all.

R indicated that there was no public transportation in her community. She did not indicate that in "other reasons for not using...."

R is disabled and thus does not drive but relies exclusively on public transportation.

R lives and works her own cherry orchard- self employed.

R lives part-time in Multnomah County also.

R refused to answer how well she thinks ODOT is doing planning for Oregon's highways because she has no knowledge of their plans. She said they probably need to let the public do a better job of what they are up to.

R said she was a disabled person.

R said that instead of increasing the gas tax, a state sales tax should be started. He felt the largest state industry was tourism, and that these tourists put much wear and tear on the roads, yet contribute nothing to ODOT's coffers. He felt that with a state sales tax, ODOT wouldn't have any budgetary problems.

R said that she does use the radio to obtain information, but that whenever she has, the info is too old and therefore wrong. Her overall assessment of the radio info was that it is "worthless".

R said that the rest areas are consistently closed so she did not feel that ODOT is doing a good job with them at all or that they should be used for current travel information since they are not always accessible.

R said that they should have phones, for emergency use at least, at rest areas.

R said the DMV should not keep customers waiting in line to serve telephone customers. They should have a separate office that handles telephone calls. R said that if they are going to protect us against people who drive without insurance, they should apply their measures consistently. Not just take away their cars sometimes.

R said they definitely need some more sidewalks and bike paths in her community.

R says it is cheaper to drive than to use public transportation.

R says the public transportation is new in her area - just a year old - and she is still unfamiliar with it, which affects her usage.

R said he is self-employed.

R said he was in the Navy for 20 years but kept Oregon as his address of record all the time he was away in Navy.

R said they did have a little bus in town but she never used it. During the interview, I sometimes heard a man's voice giving answers and then R would give her answer (usually the same one), but this happened on only about 5-10% of the questions.

R said he was retired from State of Oregon Employment Division.

R said. Many of the questions didn't apply to 'us' because they live in a very rural area.

R seemed very detached.

R very knowledgeable, used to be surveyor.

R very private person - did not wish to answer personal questions.

R wanted it known that his problem with the DMV is: He is 90 years old and has never been in an accident and has only been pulled over once in his life (for having a taillight out, although he didn't know it was out). But he recently received notice from the DMV that he had to come and take a drivers test even though his license does not expire for over a year. He feels that older people are discriminated against, and that he should not be targeted by the DMV in that manner just because of his age.

R wanted me to add that the roadsides in her town are littered with trash and the only time that it gets cleaned up is when school children do it in the summer. She was very bitter about this trash issue.

R wanted the highways, roads and bridges broken down to evaluate separately. She said ODOT is doing great on I-5 and highways such as Hwy 99. But on rural highways like Hwy 34 to the coast, R felt rural areas are getting gyped and that those highways are poorly maintained and have chuckholes. R felt that the bridges were safe for the most part.

R wanted to add comments regarding a few issues: He would like to see dump stations for recreational vehicles at rest stops, like those in California and Arizona. He also would like the DMV to "shape up" and shorten the wait significantly for people in line.

R wanted to say that he would take mass transit if he could, and he does his part with the fuel, he uses diesel trucks in his business, and he is staying home and traveling less.

R was a labor delivery nurse so a lot of the work related questions didn't apply.

R was angry at previous interviewer because she repeatedly told interviewer that she was disabled and could not continue the interview because she needed to go to the bathroom. The interviewer did not listen (according to R) so R became angry and hung up the phone. I coaxed her and after venting to me about what had occurred R agreed to finish the interview.

R was living in a nursing home and most of the questions didn't apply to her.

R was reluctant to participate because "I'm not a traveler, I don't really go anywhere. I'm eighty-three years old."

R was reluctant, but stuck through it.

R was very slow, survey needed a lot of repeating of questions.

R, female was friendly, but seemed didn't want to answer questions about age, income, race . . . she said they were not relevant. I explained to her why we asked and she understood very well, but said she didn't want to give out information . . . but she was older than 18. She sounded like an older lady.

R. had final comment. "Are you ever gonna do a survey about DEQ." The emissions testing place. "A lot of people would have a lot to say about that."

Refusal conversion.

Refusal conversion success.

Regarding traffic congestion, R said that the Governor could move a significant portion of state workers to split shifts to avoid that part of the population all trying to hit the streets at the same time. This would also allow for greater access to state offices for working people for those state offices that deal extensively with the public.

R commented that she just moved to Oregon two and a half weeks ago. So many of her answers are 8 "DON'T KNOW".

R didn't understand DMV4, she asked me did I mean that the private businesses would keep the money or give it to the DMV? I told her that I didn't have any more information about it and repeated the question twice. She said she didn't think she understood the question. When I asked her if she meant her answer would depend on where the funds went (IF

VOLUNTEERED: IT DEPENDS) or if she wanted her answer to be "don't know", she reaffirmed 8 "DON'T KNOW". She hesitated briefly for DMV5 then said 2 "YES".

R does not drive, possibly due to infractions, as he gave a firm (4 "NOT AT ALL SATISFIED") with DMV, and (2 "NO") to DMV6 about keeping problem drivers off the road. R answered as a passenger: ALTRAN9, EMPTRAN2, MILES, NUMVEHIC. In ALTRAN7 R said he doesn't know the bus schedules and for ALTRAN8 he said "the timing", and I repeated ALTRAN6 to confirm that (4) was his selection, he said "yes" but he may have also meant (5) he doesn't know the schedules. In ALTRAN13 R offered that he walks to work, then answered (1 "YES") to telecommuting; for ALTRAN14 he said he works four twelve hour days (1 "YES"); yet for EMPOPT1 he said he cannot work at home (2 "NO") and EMPOPT2 he answered (2 "NO") after I read the probe.

R first said that she lived in Oregon for twenty years, later she said that she was nineteen years old, so I changed her answer for YRSRES to nineteen years. R got rides to work last week so I entered her answer for EMPTRAN1 as 10 "OTHER". R's answer for the last open-end about "equality" may be reflected in her disclosure that she is a Hispanic woman. She answered that "equality" is "highly recommended".

R is self-employed as a rancher so not many of the questions regarding work policies and avoiding traffic congestion apply to him. He works at home and often the only traffic is himself, in his pick-up truck. He lives fifty-five miles away from the nearest town.

R offered (during the telecommunication questions) that he works for the railroad. That may have effected his "NOT IMPORTANT" answers to OPIN5 (Amtrak rail passenger service) and OPIN6 (bus service between cities). For NEWSERV1 R offered that he can see them, but he can't read the electronic reader boards until he gets right up on them; then he added hastily that he can't read them if the sun is hitting them, causing a glare. When I asked if he wanted his answer to be yes or no, he answered 1 "YES".

R refused to answer the income question. For the income question she said "none of your business". For the open-ended she expressed a similar indignation. For the question about live road conditions on the Internet, she commented that she already does that on a Boise, Idaho television station. Apparently R lives near the Oregon-Idaho border in Baker County. Perhaps this influenced her refusals mentioned above.

R said she has been living in Oregon for twenty three years, but she said she is twenty-two years old. R said she is half-Mexican.

R said that she thinks that there are too many bicycle lanes sharing the streets with cars in Portland, especially since bicyclists don't contribute to the funding by paying gasoline taxes. Rural no busses.

She added that ODOT should use roundabouts to reduce congestion.

She also said: I have one more opinion, like having Saturday hours once a month at the DMV, just once a month, that way people don't have to take time off of work to get their drivers license and stuff.

She did say ODOT did a 'poor' job in Josephine County.

She refused to say her age. She's elderly.

She said she didn't really understand the last question. She did not want me to repeat it.

She was giving daycare for seven kids while doing survey.

She works for Deschutes County Road Department.

The mayor in Portland has been trying to force people to take public transportation, openly stating that they are trying to make roads difficult to use, by reducing lanes, making roads narrower, and putting up cement lane dividers so people have to go a longer route. They should be making public transportation more attractive, coaxing people to use it, like more areas /times served and

air conditioning Instead of forcing it on people. Public transportation needs leaders that will think ahead to coax people out of cars with carrot instead of with a stick.

The money is there to do what is needed if there wasn't so much mismanagement. My husband and I both feel that way and he works for ODOT.

The R felt that ODOT recently put in a series of bridges, perhaps 9 to 11 of them in a 4-5 miles stretch, that was a poor expenditure of funds: he felt that a series of culverts would have served just as well. Also, he felt that the new ODOT building on highway 101 that is, in part, replacing the offices in Waldport and Newport is an engineering disaster, involving installation of additional lights and such. Described this building as being by Thiel Creek.

The R in general felt that his part of the state was being neglected relative to the urban parts of the state. Also, there is an intersection coming out of the Warner Valley where accidents have occurred over the years that he feels is inadequately marked for an upcoming stop sign and is in need of a hefty guardrail (which was there at one time but has been since removed). Also, he feels that the way the DMV takes elders' licenses away and thus strands them in their rural homes is inappropriate. Lastly, he said that there was traffic congestion locally because of extensive bridge work in his area, but that this would be resolved after the bridge projects were completed.

The R thought that expanding and improving Oregon's highways and bridges was "very very very very important". Also, she was appalled by the condition and inadequacy of the highway system. "When I travel to Portland [from Salem] there isn't any room on the highway for me." She didn't know where the problem lay, but was convinced that "something wasn't being done right".

The R thought that maintenance and the building of expanded highways were of equal importance. Also, traffic congestion in Portland on route 217 had him wondering whether ODOT was planning adequately for the future, but in general assumed that they were planning adequately.

The reason he rides the train so much is: he is an Amtrak engineer.

The R's answer to the equality question was his answer; it wasn't a question for clarification. The traffic lights should be synchronized better.

They live 20 miles out of town and there is no bus service.

This man was very chemically sedated. He insisted on asserting his opinion about every single point and aspect of each and every single question or idea. But he worked very hard at trying to be helpful, and took the interview seriously.

This was an old codger type who would not shut up and pick a category easily.

Washington's internet video cameras (of road conditions) are great. However, R has difficulties locating Oregon's websites/cameras and wonders if they may be more accessible in the future. No public transportation available in his rural area - thus answered "no" to the public transportation questions.

What a task-alienated R! Also very negative in all her comments.

When asked about paying more tax to reduce congestion, R said that he'd be willing to pay more tax if the money went for more mass transit, but not if it went for more highways.

Would you like to interview my wife? She's right here. [at end of survey].