

Transportation Needs and Issues Survey

Sample and Response Rates Report

May-July, 2001

Oregon Survey Research Laboratory, University of Oregon

Total Sample	4661	Eligible	1300
Total Used	4635	Ineligible	3059
Total Unused	26	Unknown	276
		Refused	217

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	8130	47	16	Left Message for R	0	0
2	Busy	3326	15	17	R too ill now	65	4
3	Answering machine	10447	102	18	R too ill ever	22	22
4	Wrong number	14	13	19	R deceased	0	0
5	Disconnected #	1603	1599	20	Unable to interview ever	5	5
6	Non-working #	479	445	21	R gone survey dates	2	2
7	Non-residential #	527	527	22	Ineligible	151	151
8	Duplicate #	0	0				
9	Fax/Modem	274	274				
10	Language barrier	58	49	25	Partial interview/CB	130	1
11	Not home/CB	824	24	26	Completed interview	1000	1000
12	Too busy/CB	1657	31	27	Phone slam	894	107
13	New #/CB	3	0	28	Initial refusal	752	70
				29	Final refusal	149	147

Call Efficiency

Total Calls	30512
CASRO Response Rate /Total Attempts Complete/Total Attempts	5.65% 3.28%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	5.09% 2.95%

Response Rates

Total Sample	4635
CASRO Type Response Rate Completed/Attempted Sample	72.34% 21.57%
CASRO Type Refusal Rate Refused/Attempted Sample	15.70% 4.68%
Response Rate/All Eligible	71.94%
Refusal Rate/All Eligible	15.61%

Sample Coverage Rate

76.50%