Post-Occupancy Faculty Survey, Spring 2003 Ci3 Instrument

CATI ON SQN RIGHT REVIEW CTRLR
Q:HELLO T:
Hello. (Is this/May I please speak with)
FIRST NAME: LAST NAME:
1 R ON TELEPHONE CTRL/END> SCHEDULE CALLBACK
I: CMDI FIRST "FirstName" CMDI LAST "LastName" CMDI COURSE "COURSE" 1 CMDI PROFDEPT "DEPT" 1 SHOW FIRST 4 13 25 GRN SHOW LAST 5 13 25 GRN KEY 1
Q:HELLO1 T:
[Hello.] The University of Oregon has asked us to conduct a seven to eight minute survey with instructors who teach classes in room 180 of Prince Lucien Campbell Hall this term. (This is / I am) calling from the University of Oregon Survey Research Laboratory. I want to assure you that [I am not selling a thing, and that] this survey is completely confidential and voluntary.
1 R ON TELEPHONE
CTRL/END> SCHEDULE CALLBACK
I:
KEY 1
Q:HELLO2 T:
Do you have any questions about the survey before we begin?
1 NO QUESTIONS OR QUESTIONS ANSWERED, OK TO BEGIN SURVEY

HAS QUESTIONS ---> REFER TO INTERVIEWER INSTRUCTIONS I: KEY 1 Q:COOPERAT We appreciate your cooperation. [I'd like to begin the survey now.] 1 OK CTRL/END NO KEY 1 Q:QUALIF First, I need to confirm that you teach a class in room 180 of Prince Lucien Campbell Hall [PLC] [this term]? [Do you?] 1 YES 2 NO--> SKIPTO NOQAL 7 REFUSED--> SKIPTO NOQAL 8 DON'T KNOW--> SKIPTO NOQAL 9 NO ANSWER--> SKIPTO NOQAL KEY 1-2,7-9 IF (ANS>1) SKIPTO NOQAL START = SYSTIMEQ:ATTEND How often do you actually teach the class yourself [instead of a GTF or guest lecturer]--[would you say] always, most of the time, sometimes, rarely, or never? 1 ALWAYS 2 MOST OF THE TIME 3 SOMETIMES

4 RARELY 5 NEVER

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7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-5,7-9
QAL NOQAL
Q:TEMP1
T:
For the next few questions, I need to ask you about some specific attributes of
that classroom, including temperature, lighting, and furniture comfort.
First, how often is the room too warm - [would you say] always, most of the
time, sometimes, rarely, or never?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
5 NEVER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-5,7-9
Q:TEMP2
T:
How often is the room too cold?
PROBE: [Would you say] always, most of the time, sometimes, rarely, or never?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
5 NEVER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-5,7-9
Q:TEMP3
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Overall, would you say that the temperature comfort of the classroom is

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too warm, too cool, or just right?
1 TOO WARM
2 TOO COOL
3 JUST RIGHT
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-3,7-9
Q:AIR1
Now, please think about the quality of the air in that classroom. Is it ever
stale?
PROBE: By "stale" I mean musty, close, or stuffy.
1 YES
2 NO --> SKIPTO AIR2
7 REFUSED--> SKIPTO AIR2
8 DON'T KNOW--> SKIPTO AIR2
9 NO ANSWER--> SKIPTO AIR2
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO AIR2
Q:AIR1A
T:
How often is (it/the air in the classroom) stale?
PROBE: [Would you say] always, most of the time, sometimes, or rarely?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-4,7-9
Q:AIR2
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PROBE: Yes or no
1 YES
2 NO--> SKIPTO AIR3
7 REFUSED--> SKIPTO AIR3
8 DON'T KNOW--> SKIPTO AIR3
9 NO ANSWER--> SKIPTO AIR3
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO AIR3
Q:AIR2A
How often is (it/the air in the classroom) fresh?
PROBE: [Would you say] always, most of the time, sometimes, or rarely?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-4,7-9
Q:AIR3
Is there ever a bad odor [in the classroom]?
1 YES
2 NO--> SKIPTO AIR4
7 REFUSED--> SKIPTO AIR4
8 DON'T KNOW--> SKIPTO AIR4
9 NO ANSWER--> SKIPTO AIR4
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO AIR4
Q:AIR3A
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Is the air in the classroom ever fresh?

T:

PROBE: [Would you say] always, most of the time, sometimes, or rarely? 1 ALWAYS 2 MOST OF THE TIME 3 SOMETIMES 4 RARELY 7 REFUSED 8 DON'T KNOW 9 NO ANSWER I: KEY 1-4,7-9 Q:AIR4 T: Overall, how would you rate the quality of the air [in the classroom] --[would you say it is] excellent, good, fair or poor? 1 EXCELLENT --> SKIPTO AIR5 2 GOOD-->SKIPTO AIR5 3 FAIR 4 POOR 7 REFUSED-->SKIPTO AIR5 8 DON'T KNOW-->SKIPTO AIR5 9 NO ANSWER-->SKIPTO AIR5 I: KEY 1-4,7-9 IF (ANS<3) SKIPTO AIR5 IF (ANS>6) SKIPTO AIR5 Q:AIR4A T: How could the air quality be improved [in that particular classroom]? OPEN-ENDED, RECORD EXACT ANSWER BELOW OPN 15 10 24 70 Q:AIR5 T: Do you have any breathing problems that make you particularly susceptible to air quality in classrooms?

1 YES 2 NO

How often is there a bad odor [in the classroom]?

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7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-2,7-9
Q:LIT4
Next, please think about lighting.
Is it possible to adjust or control the lighting [in that classroom]?
1 YES
2 NO-->SKIPTO LIT5
7 REFUSED-->SKIPTO LIT5
8 DON'T KNOW-->SKIPTO LIT5
9 NO ANSWER-->SKIPTO LIT5
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO LIT5
Q:LIT4A
T:
Have you or a student ever tried to adjust or control the lighting
[in that classroom]?
1 YES
2 NO-->SKIPTO LIT5
7 REFUSED-->SKIPTO LIT5
8 DON'T KNOW-->SKIPTO LIT5
9 NO ANSWER-->SKIPTO LIT5
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO LIT5
Q:LIT4B
T:
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How easy or difficult is it to adjust or control the lighting to meet class needs --[is it] very easy, somewhat easy, somewhat difficult, or

very difficult?

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1 VERY EASY
2 SOMEWHAT EASY
3 SOMEWHAT DIFFICULT
4 VERY DIFFICULT
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-4,7-9
Q:LIT5
Overall, how would you rate the lighting quality [in the classroom] --
[would you say it is] excellent, good, fair or poor?
1 EXCELLENT -->SKIPTO LIT6
2 GOOD-->SKIPTO LIT6
3 FAIR
4 POOR
7 REFUSED-->SKIPTO LIT6
8 DON'T KNOW-->SKIPTO LIT6
9 NO ANSWER-->SKIPTO LIT6
I:
KEY 1-4,7-9
IF (ANS<3) SKIPTO LIT6
IF (ANS>6) SKIPTO LIT6
Q:LIT5A
T:
How could the lighting quality be improved [in that particular classroom]?
OPEN-ENDED, RECORD EXACT ANSWER BELOW
I:
OPN 15 10 24 70
Q:LIT6
T:
Do you have any eye problems that make you particularly susceptible
to light quality in classrooms?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
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KEY 1-2,7-9
Q:NOISE2
Next, please think about the noise level in the classroom.
How easy or difficult is it for you to hear students asking questions
[in the classroom]?
PROBE: [Is it] very easy, somewhat easy, somewhat difficult, or very difficult?
PROBE FOR 'IT DEPENDS': Please think of the average student.
1 VERY EASY
2 SOMEWHAT EASY
3 SOMEWHAT DIFFICULT
4 VERY DIFFICULT
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-4,7-9
Q:NOISE3
Do you ever notice any inconsistent noise distractions [in the classroom]?
PROBE: such as lawn mowers, leaf blowers, hallway noise, or something else?
PROBE: not counting students whispering to each other.
1 YES
2 NO --> SKIPTO NOISE4
7 REFUSED --> SKIPTO NOISE4
8 DON'T KNOW --> SKIPTO NOISE4
9 NO ANSWER --> SKIPTO NOISE4
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO NOISE4
Q:NOISE3A
What is the source of (that noise / those inconsistent noise distractions)?
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PROBE: Is it the air system, office lighting, machines outside, or something

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else?]
OPEN-ENDED, RECORD EXACT ANSWER BELOW
OPN 15 10 24 70
Q:NOISE3B
How often does that noise occur?
PROBE: [Would you say] always, most of the time, sometimes, rarely, or never?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
5 NEVER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-5,7-9
Q:NOISE3C
To you, how distracting is that noise -- [is it] very distracting,
somewhat distracting, not very distracting, or not at all distracting?
1 VERY
2 SOMEWHAT
3 NOT VERY
4 NOT AT ALL
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-4,7-9
Q:NOISE4
Overall, do you find the classroom very noisy, somewhat noisy, somewhat quiet,
or very quiet?
1 VERY NOISY
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2 SOMEWHAT NOISY

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3 SOMEWHAT QUIET-->SKIPTO NOISE5
4 VERY QUIET-->SKIPTO NOISE5
7 REFUSED --> SKIPTO NOISE5
8 DON'T KNOW-->SKIPTO NOISE5
9 NO ANSWER-->SKIPTO NOISE5
I:
KEY 1-4,7-9
IF (ANS>2) SKIPTO NOISE5
Q:NOISE4A
What is the source of the noise?
PROBE: Do sounds and voices seem to bounce off the walls, or something else?
OPEN-ENDED, RECORD EXACT ANSWER BELOW
OPN 15 10 24 70
Q:NOISE4B
How often does that noise occur?
PROBE: [Would you say] always, most of the time, sometimes, rarely, or never?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
5 NEVER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-5,7-9
Q:NOISE4C
T:
To you, how distracting is that noise?
PROBE: [Is it] very distracting, somewhat distracting, not very distracting,
or not at all distracting?
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1 VERY 2 SOMEWHAT

```
3 NOT VERY
4 NOT AT ALL
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-4,7-9
Q:NOISE5
T:
Overall, how would you rate the quality of sound [in the classroom] --
[would you say it is] excellent, good, fair or poor?
1 EXCELLENT -->SKIPTO NOISE6
2 GOOD-->SKIPTO NOISE6
3 FAIR
4 POOR
7 REFUSED-->SKIPTO NOISE6
8 DON'T KNOW-->SKIPTO NOISE6
9 NO ANSWER-->SKIPTO NOISE6
I:
KEY 1-4,7-9
IF (ANS<3) SKIPTO NOISE6
IF (ANS>6) SKIPTO NOISE6
Q:NOISE5A
How could the sound quality be improved [in that particular classroom]?
OPEN-ENDED, RECORD EXACT ANSWER BELOW
OPN 15 10 24 70
Q:NOISE6
Do you have any hearing problems that make you particularly susceptible
to the quality of sound in classrooms?
1 YES
2 NO
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
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KEY 1-2,7-9
Q:CLEAN
T:
Overall, how would you rate the classroom's cleanliness --
[would you say it is] excellent, good, fair or poor?
1 EXCELLENT
2 GOOD
3 FAIR
4 POOR
7 REFUSED
8 DON'T KNOw
9 NO ANSWER
KEY 1-4,7-9
Q:STAGE1
Next, please think about how you usually use the classroom space. Are you always
in the front, or do you move around to the middle or back of the classroom?
1 FRONT
2 MOVE AROUND
3 IF VOLUNTEERED: OTHER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-3,7-9
OTH 3 20 10 24 70
Q:STAGE2
T:
Do you usually sit or do you usually stand?
1 SIT
2 STAND-->SKIPTO BOARD1
7 REFUSED-->SKIPTO BOARD1
8 DON'T KNOW-->SKIPTO BOARD1
9 NO ANSWER-->SKIPTO BOARD1
I:
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KEY 1-2,7-9

IF (ANS>1) SKIPTO BOARD1

Q:STAGE3 T: Do you usua 1 CHAIR

Do you usually sit on a chair, or on a table or desk?

1 CHAIR 2 TABLE OR DESK-->SKIPTO BOARD1 3 IF VOLUNTEERED: OTHER-->SKIPTO BOARD1

7 REFUSED-->SKIPTO BOARD1 8 DON'T KNOW-->SKIPTO BOARD1 9 NO ANSWER-->SKIPTO BOARD1

I: KEY 1-3,7-9 IF (ANS>1) SKIPTO BOARD1

Q:STAGE4

T:

How comfortable is your chair in room 180 of PLC -- [is it] very comfortable, somewhat comfortable, not very comfortable, or not at all comfortable?

1 VERY COMFORTABLE 2 SOMEWHAT COMFORTABLE 3 NOT VERY COMFORTABLE 4 NOT AT ALL COMFORTABLE

7 REFUSED 8 DON'T KNOW 9 NO ANSWER

I:

KEY 1-4,7-9

Q:BOARD1

T:

Do you ever use a blackboard or white board in that classroom?

PROBE: Is that a blackboard or white board (or both)?

1 YES, BLACKBOARD 2 YES, WHITE BOARD 3 YES, BOTH 4 NO --> SKIPTO SURFACE1

7 REFUSED --> SKIPTO SURFACE1 8 DON'T KNOW --> SKIPTO SURFACE1

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9 NO ANSWER --> SKIPTO SURFACE1
I:
KEY 1-4,7-9
IF (ANS>3) SKIPTO SURFACE1
Q:BOARD2
Thinking about the amount of space you have to write on the
(black/white) board, is there too little space, too much, or is it about right?
1 TOO LITTLE
2 TOO MUCH
3 ABOUT RIGHT
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-3,7-9
Q:BOARD3
How would you rate the quality of the writing surface
[on the (black/white) board] -- [would you say it is] excellent,
good, fair or poor?
1 EXCELLENT
2 GOOD
3 FAIR
4 POOR
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-4,7-9
Q:BOARD4
T:
How often do you have enough (chalk/pens) with which to
write on the boards?
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1 ALWAYS 2 MOST OF THE TIME

PROBE FROM LIST

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3 SOMETIMES
4 RARELY
5 NEVER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-5,7-9
Q:SURFACE1
Now, please think about the table surface space [in that classroom] for your
lecture materials. Is there too little space, too much, or is it about right?
1 TOO LITTLE
2 TOO MUCH
3 ABOUT RIGHT
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-3,7-9
Q:SURFACE2
How would you rate the quality of the table surface space?
PROBE: in terms of cleanliness, leftover detritus, or anything else
that's important to you.
PROBE: [would you say it is] excellent, good, fair or poor?
1 EXCELLENT
2 GOOD
3 FAIR
4 POOR
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-4,7-9
Q:SPACE1
T:
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Overall, how would you rate the quality of the podium area for lecturing -- [would you say it is] excellent, good, fair or poor?
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1 EXCELLENT --> SKIPTO STAGE6 2 GOOD--> SKIPTO STAGE6 3 FAIR 4 POOR

7 REFUSED--> SKIPTO STAGE6 8 DON'T KNOW--> SKIPTO STAGE6 9 NO ANSWER--> SKIPTO STAGE6

I: KEY 1-4,7-9 IF (ANS<3) SKIPTO STAGE6 IF (ANS>6) SKIPTO STAGE6

Q:SPACE1A T:

How could (it / the quality of the podium area) be improved [in that particular classroom]?

OPEN-ENDED, RECORD EXACT ANSWER BELOW

I: OPN 15 10 24 70

Q:STAGE6

T٠

Do you have any physical characteristics or problems that make you particularly susceptible to certain types of problems with the podium area in that classroom?

1 YES 2 NO

7 REFUSED 8 DON'T KNOW 9 NO ANSWER

I: KEY 1-2,7-9

Q:AV1 T:

Do you ever use audio-visual equipment, such as projectors or overheads [in the class]?

1 YES 2 NO--> SKIPTO LAPTOP1

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7 REFUSED--> SKIPTO LAPTOP1
8 DON'T KNOW--> SKIPTO LAPTOP1
9 NO ANSWER--> SKIPTO LAPTOP1
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO LAPTOP1
Q:AV2
T:
How often does the audio-visual equipment work properly?
PROBE: [Would you say] always, most of the time, sometimes, rarely, or never?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
5 NEVER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-5,7-9
Q:AV3
Overall, how would you rate the quality of the images on the screen --
[are they] excellent, good, fair or poor?
1 EXCELLENT -->SKIPTO LAPTOP1
2 GOOD-->SKIPTO LAPTOP1
3 FAIR
4 POOR
7 REFUSED-->SKIPTO LAPTOP1
8 DON'T KNOW-->SKIPTO LAPTOP1
9 NO ANSWER-->SKIPTO LAPTOP1
I:
KEY 1-4,7-9
IF (ANS<3) SKIPTO LAPTOP1
IF (ANS>6) SKIPTO LAPTOP1
Q:AV3A
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Why do you say that?

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PROBE: How are they (fair/poor)?
OPEN-ENDED, RECORD EXACT ANSWER BELOW
I:
OPN 15 10 24 70
Q:LAPTOP1
Have you ever personally used a laptop computer or similar electronic
device in that classroom?
1 YES
2 NO-->SKIPTO DISTRACT
7 REFUSED-->SKIPTO DISTRACT
8 DON'T KNOW-->SKIPTO DISTRACT
9 NO ANSWER-->SKIPTO DISTRACT
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO DISTRACT
Q:LAPTOP2
Does the classroom have the hookups or jacks you need [for a laptop or
similar electronic device]?
1 YES
2 NO-->SKIPTO DISTRACT
7 REFUSED-->SKIPTO DISTRACT
8 DON'T KNOW-->SKIPTO DISTRACT
9 NO ANSWER-->SKIPTO DISTRACT
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO DISTRACT
Q:LAPTOP3
T:
How often do the hookups or jacks work properly?
PROBE: [Would you say] always, most of the time, sometimes, rarely, or never?
1 ALWAYS
2 MOST OF THE TIME
3 SOMETIMES
4 RARELY
5 NEVER
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7 REFUSED
8 DON'T KNOW
9 NO ANSWER
I:
KEY 1-5,7-9
Q:DISTRACT
Thinking about room 180 of PLC overall, is there anything
about it that *detracts from* a good classroom experience for you?
PROBE FOR 'YES': What was that?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW
I:
OPN 15 10 24 70
Q:CONTRIBU
Again thinking about room 180 of PLC overall, is there anything
about it that *contributes* to a good classroom experience for you?
PROBE FOR 'YES': What was that?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW
I:
OPN 15 10 24 70
Q:COMPLA1
T:
Have students ever complained to you about anything in that classroom?
1 YES
2 NO --> SKIPTO COMPLIM1
7 REFUSED --> SKIPTO COMPLIM1
8 DON'T KNOW --> SKIPTO COMPLIM1
9 NO ANSWER --> SKIPTO COMPLIM1
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO COMPLIM1
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Q:COMPLA2
T:
What did they complain about?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW
I:
OPN 15 10 24 70
Q:COMPLIM1
T:
Have students ever said anything complimentary to you about that classroom?
1 YES
2 NO --> SKIPTO YEARS
7 REFUSED --> SKIPTO YEARS
8 DON'T KNOW --> SKIPTO YEARS
9 NO ANSWER --> SKIPTO YEARS
I:
KEY 1-2,7-9
IF (ANS>1) SKIPTO YEARS
Q:COMPLIM2
What did they say?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW
OPN 15 10 24 70
Q:YEARS
T:
I need to end the interview by asking two questions about you.
For how many years have you taught at the University of Oregon [altogether]?
ENTER EXACT YEARS 1-60, 60=60 OR GREATER
97 REFUSED
98 DON'T KNOW
99 NO ANSWER
NUM 1 99 2 0 24 40
IF (ANS>60)
       IF (ANS<97) REASK
       ENDIF
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Q:TITLE
T:
What is your title?
PROBE FROM LIST: Are you a
1 FULL PROFESSOR
2 ASSOCIATE PROFESSOR
3 ASSISTANT PROFESSOR
4 ADJUNCT INSTRUCTOR
5 GTF
6 OTHER
7 REFUSED
8 DON'T KNOW
9 NO ANSWER
KEY 1-9
Q:ENDING1
T:
That is the end of the survey. Is there anything you would like to add?
OPEN-ENDED, TYPE EXACT RESPONSE BELOW
I:
OPN 15 10 24 70
Q:ENDING2
T:
On behalf of the University of Oregon, I'd like to thank you sincerely
for your time and opinions on these questions. Good-bye.
PRESS 1 TO CONTINUE
I:
KEY 1
Q:INTID
T:
ENTER YOUR INTERVIEWER ID NUMBER BELOW.
I:
NUM 1 900 3 0 24 40
CPL
DISPOS = 26
ENDQUEST
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Q:INTCOM

INTERVIEWER: PLEASE ADD ANY ADDITIONAL COMMENTS RELEVANT TO THE SURVEY PURPOSE

I:

OPN 15 10 24 70

FINISH = SYSTIME

DURATION = TIMEDIF (START FINISH)

Q:NOQAL

We're sorry but because you do not teach a class in room 180 of PLC this term, it would be difficult for you to evaluate these questions. Thank you for your time. Goodbye. HIT "1" TO CONTINUE

I: KEY 1

DISPOS=22 **ENDQUEST**