

Non-Instructional Faculty Telephone Survey Sample and Response Rates Report

May, 2000

Oregon Survey Research Laboratory, University of Oregon

Total Sample	325	Eligible	273
Total Used	325	Ineligible	8
Total Unused	0	Unknown	44
		Refused	4

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	16	0	16	I know R/CB	0	0
2	Busy	24	0	17	R too ill now	1	0
3	Answering machine	849	43	18	R too ill ever	0	0
4	Wrong number	5	1				
5	Disconnected #	0	0	20	Unable to interview ever	0	0
6	Non-working #	2	0	21	R gone survey dates	2	2
7	Non-residential #	0	0	22	Ineligible -i.e. no work	5	5
8	Duplicate #	0	0	23	Ineligible - used pretest	1	1
9	Fax/Modem	0	0	24	New #/CB	2	0
10	Language barrier	0	0	25	Partial interview/CB	2	1
11	Not home/CB	115	8	26	Completed interview	257	257
12	Too busy/CB	91	2	27	Phone slam	6	1
				28	Initial refusal	10	3
14	Screening Machine	0	0	29	Final refusal	1	1

Call Efficiency		Response Rates	
Total Calls	1389	Total Sample	325
CASRO Response Rate /Total Attempts Complete/Total Attempts	19.08% 18.50%	CASRO Type Response Rate Completed/Attempted Sample	81.39% 79.08%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	0.82% 0.79%	CASRO Type Refusal Rate Refused/Attempted Sample	1.27% 1.23%
Sample Coverage Rate	94.14%	Response Rate/All Eligible Refusal Rate/All Eligible	81.39% 1.27%