University of Oregon Health Center Survey Sample and Response Rates Report

Spring 2004 Oregon Survey Research Laboratory, University of Oregon

| Total Sample | 670 | Eligible | 505 |
|--------------|-----|------------|-----|
| Total Used | 667 | Ineligible | 33 |
| Total Unused | 3 | Unknown | 129 |
| | | Refused | 37 |

| Code Description | All Calls | Last Only | Code | Description | All Calls | Last Only |
|------------------------|-----------|-----------|------|--------------------------|-----------|-----------|
| 1 No answer | C | 23 | 16 | Left Message for R | (| 0 |
| 2 Busy | C | 1 | 17 | R too ill now | (|) 0 |
| 3 Answering machine | C | 94 | 18 | R too ill ever | (|) 0 |
| 4 Wrong number | C | 18 | 19 | R deceased | (|) 0 |
| 5 Disconnected # | C | 7 | 20 | Unable to interview ever | (|) 0 |
| 6 Non-working # | C | 3 | 21 | R gone survey dates | (|) 6 |
| 7 Non-residential # | C | 2 | 22 | Ineligible | (|) 2 |
| 8 Duplicate # | C | 0 | 23 | Screening device/CB | (|) 0 |
| 9 Fax/Modem | C | 1 | 24 | Screening device/refusal | (|) 0 |
| 10 Language barrier | C | 0 | 25 | Partial interview/CB | (|) 0 |
| 11 Not home/CB | C | 38 | 26 | Completed interview | (| 404 |
| 12 Too busy/CB | C | 16 | 27 | Phone slam | (|) 11 |
| 13 New #/CB | C | 2 | 28 | Initial refusal | (|) 18 |
| | | | 29 | Final refusal | (|) 19 |
| 15 Interviewer knows R | C | 2 | | | | |

| Call Efficiency | Response Rates | | |
|-------------------------------------|----------------|----------------------------|--------|
| Total Calls | NA | Total Sample | 667 |
| CASRO Response Rate /Total Attempts | NA | CASRO Type Response Rate | 64.53% |
| Complete/Total Attempts | NA | Completed/Attempted Sample | 60.57% |
| CASRO Refusal Rate /Total Attempts | NA | CASRO Type Refusal Rate | 5.91% |
| Refused/Total Attempts | NA | Refused/Attempted Sample | 5.55% |
| Sample Coverage Rate | | Response Rate/All Eligible | 64.24% |
| | 79.64% | Refusal Rate/All Eligible | 5.88% |