

# University Health Center Survey 2003

## Sample and Response Rates Report

37742

*Oregon Survey Research Laboratory, University of Oregon*

Total Sample	650	Eligible	490
Total Used	650	Ineligible	53
Total Unused	0	Unknown	107
		Refused	25

<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>	<i>Code</i>	<i>Description</i>	<i>All Calls</i>	<i>Last Only</i>
1	No answer	434	11	16	Left Message for R	0	0
2	Busy	289	5	17	R too ill now	4	1
3	Answering machine	2830	85	18	R too ill ever	0	0
4	Wrong number	23	23	19	R deceased	0	0
5	Disconnected #	23	22	20	Unable to interview ever	0	0
6	Non-working #	6	6	21	R gone survey dates	3	3
7	Non-residential #	0	0	22	Ineligible	3	2
8	Duplicate #	0	0	23	Screening device/CB	3	0
9	Fax/Modem	2	0	24	Screening device/refusal	0	0
10	Language barrier	0	0	25	Partial interview/CB	7	0
11	Not home/CB	533	28	26	Completed interview	406	404
12	Too busy/CB	330	29	27	Phone slam	11	6
13	New #/CB	38	0	28	Initial refusal	54	23
				29	Final refusal	2	2

### Call Efficiency

Total Calls	5001
CASRO Response Rate /Total Attempts Complete/Total Attempts	8.52%
CASRO Refusal Rate /Total Attempts Refused/Total Attempts	1.17%
	1.12%

### Response Rates

Total Sample	650
CASRO Type Response Rate Completed/Attempted Sample	68.88%
CASRO Type Refusal Rate Refused/Attempted Sample	4.26%
	3.85%
Response Rate/All Eligible	68.88%
Refusal Rate/All Eligible	4.26%

### Sample Coverage Rate

82.45%