

Student Health at the University of Oregon  
 CLIENT: Student Health Center, University of Oregon, Dr. Gerald Fleischli  
 346-4447  
 DATES: May 10-23, 1993

SUMMARY OF FINAL DISPOSITIONS FOR SAMPLE MEMBERS

Original sample.....	600	
Unusable sample.....	79	
Wrong or disconnected number, no longer a student, out of area during interviewing period		
Eligible sample.....	521	100.0%
Interviews.....	299	57.4%
Lost interviews.....	56	10.8%
Network, software and programming problems		
Noninterviews.....	122	23.4%
No answer, answering machine, never home, fax, modem, too busy to talk		
Refusal.....	44	8.5%

SUMMARY OF ALL DIALING ATTEMPTS

Total number of phone calls.....	2899	100.0%
Answering machine.....	874	30.2%
No answer.....	569	19.6%
Not home, call back.....	418	14.4%
Interview complete.....	355	12.3%
Too busy now, call back.....	153	5.3%
Busy signal.....	149	5.1%
Too busy now, appointment for call back.....	98	3.4%
Long distance, call back.....	84	2.9%
Wrong number, disconnected.....	82	2.8%
Refusal.....	44	1.5%
Interviewer knows interviewee; call back.....	26	0.9%
Fax, modem.....	21	0.7%
No longer a student, out of area.....	8	0.3%
Miscellaneous.....	18	0.6%