

**Josephine County Survey, 2002
Ci3 Instrument**

CATION
REVIEW CtrlR
SQN Right

Q:HELLO1
T:

Hello. Josephine County has asked us to conduct a ten- to thirteen-minute survey with adults [age 18 or older] about your opinions and experiences with the County. My name is ____, calling from the University of Oregon Survey Research Laboratory. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary. [Please do not even tell me your name.]

1 R ON TELEPHONE
CTRL/END --> SCHEDULE CALLBACK

I:
Key 1

Q:HELLO2
T:

Do you have any questions about the survey before we begin?

1 NO QUESTIONS OR QUESTIONS ANSWERED, OK TO BEGIN SURVEY
HAS QUESTIONS ---> REFER TO "ANSWERS TO COMMON QUESTIONS"

I:
Key 1

Q:COOPERAT
T:

We appreciate your cooperation. [I'd like to begin the survey now.]

1 OK
CTRL/END NO --> SCHEDULE CALLBACK

I:
Key 1

Q:QUAL
T:

First, I need to find out if you or any of your close relatives are currently employed by Josephine County [or serve as a County Commissioner].

PROBE: If you or any close relatives are Josephine County employees, I am not allowed to interview you.

1 YES --> SKIPTO NOQAL
2 NO

7 REFUSED --> SKIPTO NOQAL
8 DON'T KNOW --> SKIPTO NOQAL
9 NO ANSWER --> SKIPTO NOQAL

I:
Key 1,2, 7-9
If (ans = 1) skipto NOQAL
If (ans > 2) skipto NOQAL

Q:YRS
T:

For how many years have you lived in Josephine County [altogether]?

PROBE FOR 'MY WHOLE LIFE': How many years is that?

ENTER EXACT NUMBER 0-96, NO DECIMALS. 0 = LESS THAN ONE YEAR.

96 = 96 YEARS OR MORE
96 96 OR MORE

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
num 0 99 2 0 20 10
qal noqal
cmdi ASSIGN1 "ASSIGN1" 1
cmdi SAMPCTY "SAMPCTY" 1

Q:GOODJOB1
T:

[Thank you.] I will begin by asking you a few questions about Josephine County in general. Overall, when you think about Josephine County, are your feelings generally positive, generally negative, or are they neutral?

1 POSITIVE
2 NEGATIVE
3 NEUTRAL

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:LIVEABLE
T:

How do you rate Josephine County as a place to live these days -

[would you say it is] excellent, very good, good, fair, or poor?

- 1 EXCELLENT
- 2 VERY GOOD
- 3 GOOD
- 4 FAIR
- 5 POOR

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:SAFE

T:

How safe do you feel living in Josephine County - [would you say]
very safe, somewhat safe, not very safe, or not at all safe?

- 1 VERY SAFE
- 2 SOMEWHAT SAFE
- 3 NOT VERY SAFE
- 4 NOT AT ALL SAFE

- 7 REFUSED--> SKIPTO SIZE
- 8 DON'T KNOW--> SKIPTO SIZE
- 9 NO ANSWER--> SKIPTO SIZE

I:

Key 1-4, 7-9

if (ans > 4) SKIPTO SIZE

Q:SAFE1A

T:

Do you have any suggestions for making Josephine County
a safer place?

- 1 YES
- 2 NO--> SKIPTO SIZE

- 7 REFUSED--> SKIPTO SIZE
- 8 DON'T KNOW--> SKIPTO SIZE
- 9 NO ANSWER--> SKIPTO SIZE

I:

key 1,2,7-9

If (ans > 1) SKIPTO SIZE

Q:SAFE1B

T:

What are [they/your suggestions for making Josephine County
a safer place]?

OPEN-ENDED

PLEASE TYPE EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SIZE

T:

Thinking about the number of people who live in Josephine County, do you feel that it is too big, too small, or just right?

1 TOO BIG
2 TOO SMALL
3 JUST RIGHT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1-3, 7-9

Q:GROWTH1

T:

Do you believe Josephine County is growing too fast, too slow, or just right?

1 TOO FAST
2 TOO SLOW
3 JUST ABOUT RIGHT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1-3, 7-9

Q:PARTIC2

T:

Have you ever attended a County Commissioners' meeting?

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1,2, 7-9

Q:PARTIC3A

T:

How involved are you in helping Josephine County government make the county a better place to live -- [would you say] very involved, somewhat involved, or not involved?

PROBE: For example, by participating on citizen committees or commenting at County Commissioners' meetings.

PROBE FOR INTEREST IN MEETINGS: [If you are interested in becoming involved,] you can contact the Commissioners' Office at 474-5221.

- 1 VERY INVOLVED
- 2 SOMEWHAT INVOLVED
- 3 NOT INVOLVED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:SERV1

T:

Now I need to ask you about your experiences (in the past five years / since you moved to Josephine County) with the services that Josephine County provides its citizens.

Have you visited the Board of County Commissioners' office (in the past five years / since you moved to Josephine County)?

PROBE: For example, to get answers to questions about County executive and legislative policy.

NOTE: INSERT BOARD OF COUNTY COMMISSIONERS' PHONE CONTACT HERE.

- 1 YES
- 2 NO--> SKIPTO SERV2

- 7 REFUSED--> SKIPTO SERV2
- 8 DON'T KNOW--> SKIPTO SERV2
- 9 NO ANSWER--> SKIPTO SERV2

I:

Key 1,2, 7-9

If (ans > 1) skipto SERV2

Q:SERV1A

T:

How would you rate the quality of customer service you received from staff members (there / at the Board of County Commissioners' office)? [Was it] excellent, good, fair, or poor?

7

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

- 1 EXCELLENT-->SKIPTO SERV2
- 2 GOOD-->SKIPTO SERV2
- 3 FAIR--> SKIPTO SERV2
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED-->SKIPTO SERV2

- 7 REFUSED-->SKIPTO SERV2
- 8 DON'T KNOW-->SKIPTO SERV2
- 9 NO ANSWER-->SKIPTO SERV2

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERV2

if (ans > 4) SKIPTO SERV2

Q:SERV1B

T:

How could customer service be improved (there / at the Board of County Commissioners' office)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERV2

T:

Have you visited the County Assessor's office (in the past five years / since you moved to Josephine County)?

PROBE: For example, for land ownership records, maps, or about the assessment of real property.

- 1 YES
- 2 NO--> SKIPTO SERV3

- 7 REFUSED--> SKIPTO SERV3
- 8 DON'T KNOW--> SKIPTO SERV3
- 9 NO ANSWER--> SKIPTO SERV3

I:

Key 1,2, 7-9

IF (ans > 1) skipto SERV3

Q:SERV2A

T:

How would you rate the quality of customer service you received from staff

members (there / at the County Assessor's office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

- 1 EXCELLENT--> SKIPTO SERV3
- 2 GOOD--> SKIPTO SERV3
- 3 FAIR--> SKIPTO SERV3
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV3

- 7 REFUSED--> SKIPTO SERV3
- 8 DON'T KNOW--> SKIPTO SERV3
- 9 NO ANSWER--> SKIPTO SERV3

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERV3

if (ans > 4) SKIPTO SERV3

Q:SERV2B

T:

How could customer service be improved (there / at the County Assessors' office)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERV3

T:

(What about / Have you visited) the County Library?

PROBE: ... (in the past five years / since you moved to Josephine County)?

- 1 YES
- 2 NO--> SKIPTO SERV4
- 7 REFUSED--> SKIPTO SERV4
- 8 DON'T KNOW--> SKIPTO SERV4
- 9 NO ANSWER--> SKIPTO SERV4

I:

Key 1,2, 7-9

if (ans > 1) SKIPTO SERV4

Q:SERV3A

T:

How would you rate the quality of customer service you received from staff members (there / at the County Library)?

PROBE [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

- 1 EXCELLENT--> SKIPTO SERV4
- 2 GOOD--> SKIPTO SERV4
- 3 FAIR--> SKIPTO SERV4
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV4

- 7 REFUSED--> SKIPTO SERV4
- 8 DON'T KNOW--> SKIPTO SERV4
- 9 NO ANSWER--> SKIPTO SERV4

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERV4

if (ans > 4) SKIPTO SERV4

Q:SERV3B

T:

How could customer service be improved (there / at the County Library)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERV4

T:

(What about / Have you visited) the County Public Health and Community Action department?

PROBE: ... (in the past five years / since you moved to Josephine County)?

PROBE: You might have gone there about Animal Protection and Regulation, Environmental Health, the food bank, food boxes, senior services, immunizations, Health Clinics, emergency housing, and energy assistance.

- 1 YES
- 2 NO--> SKIPTO SERV5

- 7 REFUSED--> SKIPTO SERV5
- 8 DON'T KNOW--> SKIPTO SERV5
- 9 NO ANSWER--> SKIPTO SERV5

I:

Key 1,2, 7-9

IF (ans > 1) skipto SERV5

Q:SERV4A

T:

How would you rate the quality of customer service you received from staff members (there / at the County Public Health and Community Action department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

- 1 EXCELLENT--> SKIPTO SERV5
- 2 GOOD--> SKIPTO SERV5
- 3 FAIR--> SKIPTO SERV5
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV5

- 7 REFUSED--> SKIPTO SERV5
- 8 DON'T KNOW--> SKIPTO SERV5
- 9 NO ANSWER--> SKIPTO SERV5

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERV5

if (ans > 4) SKIPTO SERV5

Q:SERV4B

T:

How could customer service be improved (there / at the County Public Health and Community Action Department)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERV5

T:

(What about / Have you visited) the County Clerk and Recorder's Office?

PROBE: ... (in the past five years / since you moved to Josephine County)?

PROBE: For example, to register to vote, obtain a license, as part of a tax appeal, or to obtain records.

- 1 YES
- 2 NO--> SKIPTO SERV6

- 7 REFUSED--> SKIPTO SERV6
- 8 DON'T KNOW--> SKIPTO SERV6
- 9 NO ANSWER--> SKIPTO SERV6

I:
Key 1,2, 7-9
IF (ans > 1) skipto SERV6

Q:SERV5A

T:
How would you rate the quality of customer service you received from staff members (there / at the County Clerk and Recorder's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

- 1 EXCELLENT--> SKIPTO SERV6
- 2 GOOD--> SKIPTO SERV6
- 3 FAIR--> SKIPTO SERV6
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV6

- 7 REFUSED--> SKIPTO SERV6
- 8 DON'T KNOW--> SKIPTO SERV6
- 9 NO ANSWER--> SKIPTO SERV6

I:
Key 1-5, 7-9
if (ans < 4) SKIPTO SERV6
if (ans > 4) SKIPTO SERV6

Q:SERV5B

T:

How could customer service be improved (there / at the County Clerk and Recorder's Office)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:
opn 10 10 24 70

Q:SERV6

T:

(What about / Have you visited) the County Planning Office?

PROBE: ... (in the past five years / since you moved to Josephine County)?
PROBE: For example, about zoning issues, land use regulations, or a site and subdivision review.

- 1 YES
- 2 NO--> SKIPTO SERV7

7 REFUSED--> SKIPTO SERV7
8 DON'T KNOW--> SKIPTO SERV7
9 NO ANSWER--> SKIPTO SERV7

I:
Key 1,2, 7-9
IF (ans > 1) skipto SERV7

Q:SERV6A
T:

How would you rate the quality of customer service you received from staff members (there / at the County Planning Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

1 EXCELLENT--> SKIPTO SERV7
2 GOOD--> SKIPTO SERV7
3 FAIR--> SKIPTO SERV7
4 POOR
5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV7

7 REFUSED--> SKIPTO SERV7
8 DON'T KNOW--> SKIPTO SERV7
9 NO ANSWER--> SKIPTO SERV7

I:
Key 1-5,7-9
if (ans < 4) SKIPTO SERV7
if (ans > 4) SKIPTO SERV7

Q:SERV6B
T:

How could customer service be improved (there / at the Planning Office)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:
opn 10 10 24 70

Q:SERV7
T:

(What about / Have you visited) the County Sheriff's Department?

PROBE: ... (in the past five years / since you moved to Josephine County)?
PROBE: For example, to help with Emergency Services Coordination, or to request patrol, investigation, or crime prevention services.

1 YES
2 NO--> SKIPTO SERV8

7 REFUSED--> SKIPTO SERV8
8 DON'T KNOW--> SKIPTO SERV8
9 NO ANSWER--> SKIPTO SERV8

I:
Key 1,2, 7-9
IF (ans > 1) skipto SERV8

Q:SERV7A
T:

How would you rate the quality of customer service you received from staff members (there / at the Sheriff's Department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

1 EXCELLENT--> SKIPTO SERV8
2 GOOD--> SKIPTO SERV8
3 FAIR--> SKIPTO SERV8
4 POOR
5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV8

7 REFUSED--> SKIPTO SERV8
8 DON'T KNOW--> SKIPTO SERV8
9 NO ANSWER--> SKIPTO SERV8

I:
Key 1-5, 7-9
if (ans < 4) SKIPTO SERV8
if (ans > 4) SKIPTO SERV8

Q:SERV7B
T:

How could customer service be improved (there / at the Sheriff's Department)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:
opn 10 10 24 70

Q:SERV8
T:

(What about / have you visited) the County Tax Collection or

Treasurer's Department?

PROBE: ... (in the past five years / since you moved to Josephine County)?

PROBE: For example, to pay property taxes.

1 YES

2 NO--> SKIPTO SERV9

7 REFUSED--> SKIPTO SERV9

8 DON'T KNOW--> SKIPTO SERV9

9 NO ANSWER--> SKIPTO SERV9

I:

Key 1,2, 7-9

IF (ans > 1) skipto SERV9

Q:SERV8A

T:

How would you rate the quality of customer service you received from staff members (there / at the County Tax Collection or Treasurer's Department)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

1 EXCELLENT--> SKIPTO SERV9

2 GOOD--> SKIPTO SERV9

3 FAIR--> SKIPTO SERV9

4 POOR

5 IF VOLUNTEERED: IT HAS VARIED--> SKIPTO SERV9

7 REFUSED--> SKIPTO SERV9

8 DON'T KNOW--> SKIPTO SERV9

9 NO ANSWER--> SKIPTO SERV9

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERV9

if (ans > 4) SKIPTO SERV9

Q:SERV8B

T:

How could customer service be improved (there / at the County Tax Collection or Treasurer's Department)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERV9

T:

[Finally,] (What about / Have you visited) the District Attorney's Office?

PROBE: ... (in the past five years / since you moved to Josephine County)?

1 YES

2 NO--> SKIPTO SERVAMB1

7 REFUSED--> SKIPTO SERVAMB1

8 DON'T KNOW--> SKIPTO SERVAMB1

9 NO ANSWER--> SKIPTO SERVAMB1

I:

Key 1,2, 7-9

IF (ans > 1) skipto SERVAMB1

Q:SERV9A

T:

How would you rate the quality of customer service you received from staff members (there / at the District Attorney's Office)?

PROBE: [Was it] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of customer service?

1 EXCELLENT--> SKIPTO SERVAMB1

2 GOOD--> SKIPTO SERVAMB1

3 FAIR--> SKIPTO SERVAMB1

4 POOR

5 IF VOLUNTEERED: IT HAS VARIED

7 REFUSED--> SKIPTO SERVAMB1

8 DON'T KNOW--> SKIPTO SERVAMB1

9 NO ANSWER--> SKIPTO SERVAMB1

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERVAMB1

if (ans > 4) SKIPTO SERVAMB1

Q:SERV9B

T:

How could customer service be improved (there / at the District Attorney's Office)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERVAMB1

T:

(In the past five years / Since you have lived in Josephine County),
have you called for ambulance service?

1 YES

2 NO --> SKIPTO SERVANI

7 REFUSED --> SKIPTO SERVANI

8 DON'T KNOW --> SKIPTO SERVANI

9 NO ANSWER --> SKIPTO SERVANI

I:

Key 1,2, 7-9

IF (ans > 1) skipto SERVANI

Q:SERVAMB2

T:

Did the ambulance arrive in a reasonable amount of time?

PROBE FOR MULTIPLE OCCASIONS: On average, did it arrive in reasonable time?

1 YES

2 NO

3 IF VOLUNTEERED: IT VARIED

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

key 1-3,7-9

Q:SERVAMB3

T:

How would you rate the quality of ambulance service
that your area receives?

PROBE: [Would you say] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

PROBE: American Medical Response [or AMR] provides Josephine County
ambulance service.

1 EXCELLENT

2 GOOD

3 FAIR

4 POOR

5 IF VOLUNTEERED: IT HAS VARIED

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-5, 7-9

Q:SERVANI

T:

(In the past five years / Since you have lived in Josephine County),
have you had any contact with the Animal Protection and Regulation department?

1 YES

2 NO --> SKIPTO SERVFIR1

7 REFUSED --> SKIPTO SERVFIR1

8 DON'T KNOW --> SKIPTO SERVFIR1

9 NO ANSWER --> SKIPTO SERVFIR1

I:

Key 1,2, 7-9

IF (ans > 1) skipto SERVFIR1

Q:SERVANIA

T:

How would you rate the quality of service that you received
(there / the Animal Protection and Regulation Department)?

PROBE: [would you say] excellent, good, fair, or poor?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

1 EXCELLENT --> SKIPTO SERVFIR1

2 GOOD --> SKIPTO SERVFIR1

3 FAIR --> SKIPTO SERVFIR1

4 POOR

5 IF VOLUNTEERED: IT HAS VARIED --> SKIPTO SERVFIR1

7 REFUSED --> SKIPTO SERVFIR1

8 DON'T KNOW --> SKIPTO SERVFIR1

9 NO ANSWER --> SKIPTO SERVFIR1

I:

Key 1-5, 7-9

if (ans < 4) SKIPTO SERVFIR1

if (ans > 4) SKIPTO SERVFIR1

Q:SERVANIB

T:

How could customer service be improved (there / at the
Animal Protection and Regulation Department)?

OPEN-ENDED

PLEASE ENTER EXACT RESPONSE BELOW

I:

opn 10 10 24 70

Q:SERVFIR1

T:

While the County does not provide fire service, how would you rate the quality of fire service that your area receives?

PROBE FOR 'IT VARIED': Overall, how would you rate the quality of service?

PROBE FOR 'NEVER USED': From friends' and neighbors' reports, overall, how would you rate the quality of service?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:SERVFIR2

T:

Is your fire service volunteer, privately contracted, or do you not know?

- 1 VOLUNTEER
- 2 PRIVATELY CONTRACTED

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:GOODJOB2

T:

Overall, how good a job do you think Josephine County government is doing?

PROBE: Would you say excellent, good, fair, or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:GARBAG1

T:

Next I need your opinions on some issues facing the County. In your opinion, how big a problem is the dumping of household garbage and trash on public lands in Josephine County? Is it a very big problem, a somewhat big problem, or is it not a problem?

1 VERY BIG PROBLEM
2 SOMEWHAT BIG PROBLEM
3 NOT A PROBLEM

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1-3, 7-9

Q:CRIMJUST

T:

The next two questions are based on recommendations by the Josephine County Criminal Justice Task Force. This local citizen group studied ways to provide funding for our county's Criminal Justice System. They did this because the State Jail Inspector said our County Jail has too few staff members to house more than 170 inmates.

With this in mind, I need to ask you about how to best fund the county jail. For each question, please tell me if you strongly favor, somewhat favor, somewhat oppose, or strongly oppose.

PRESS "1" TO CONTINUE

I:

Key 1

Q:CJTF1

T:

[Thank you.]

First, how much would you favor or oppose a temporary Jail Operations Levy [in order to provide funding for the County Jail]?

PROBE: Do you strongly favor, somewhat favor, somewhat oppose, or strongly oppose (it / a temporary Jail Operations Levy)?

PROBE: By "temporary", they mean three to five years.

1 STRONGLY FAVOR
2 SOMEWHAT FAVOR
3 SOMEWHAT OPPOSE

4 STRONGLY OPPOSE
5 IF VOLUNTEERED: R DOES NOT INFO TO ANSWER

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:CJTF2
T:

(What about / How much would you favor or oppose) a permanent Jail Operations Property Tax District [in order to provide funding for the County Jail]?

PROBE: [Would you] strongly favor, somewhat favor, somewhat oppose, or strongly oppose it?

1 STRONGLY FAVOR
2 SOMEWHAT FAVOR
3 SOMEWHAT OPPOSE
4 STRONGLY OPPOSE
5 IF VOLUNTEERED: R DOES NOT INFO TO ANSWER

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:PROPTAX1
T:

Some people think that most County services should be paid by property taxes. How much do you support that idea -- a lot, some, a little, or not at all?

1 A LOT--> SKIPTO KNOW
2 SOME--> SKIPTO KNOW
3 A LITTLE--> SKIPTO KNOW
4 NOT AT ALL

7 REFUSED --> SKIPTO KNOW
8 DON'T KNOW --> SKIPTO KNOW
9 NO ANSWER --> SKIPTO KNOW

I:
Key 1-4, 7-9
IF (ans < 4) skipto KNOW
IF (ans > 4) skipto KNOW

Q:PROPTAX2

T:
How do you think County services should be funded?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60

Q:KNOW
T:

What do you believe is the main source of funding for Josephine County government?

PROBE FROM LIST, ROTATING.

1 PROPERTY TAXES
2 USER FEES FOR SERVICES
3 O AND C FUNDS / SAFETY NET FUNDS / FOREST RECEIPTS
4 SPECIAL LEVIES
5 DIRECT FUNDING FROM STATE GOVT
6 DIRECT FUNDING FROM FEDERAL GOVT
7 OTHER --> SPECIFY

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
num 1 99 2 0 20 10
If (ANS > 7)
 If (ANS < 97) reask
Endif
oth 7 18 10 24 70

Q:INFORM1
T:

The next few questions are about the information you receive about Josephine County government. How much are you *interested* in keeping up-to-date on County government issues, activities, and plans -- a lot, some, a little, or not at all?

1 A LOT
2 SOME
3 A LITTLE
4 NOT AT ALL --> SKIPTO TRUST1A

7 REFUSED --> SKIPTO TRUST1A
8 DON'T KNOW --> SKIPTO TRUST1A
9 NO ANSWER --> SKIPTO TRUST1A

I:
Key 1-4, 7-9
IF (ans > 3) skipto TRUST1A

Q:INFORM1A
T:

In general, how well does Josephine County government communicate with the public - [would you say] excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED
- 6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO --> SKIPTO TRUST1A

- 7 REFUSED --> SKIPTO TRUST1A
- 8 DON'T KNOW --> SKIPTO TRUST1A
- 9 NO ANSWER --> SKIPTO TRUST1A

I:
Key 1-9
IF (ans > 5) skipto TRUST1A

Q:INFORM7
T:

Where do you get most of your information about Josephine County government issues and activities?

PROBE FOR 'COMBINATION': What one source do you rely on the most?
PROBE FOR 'COMBINATION': From which source do you get *most* of your information about Josephine County?
IF NEEDED, PROBE FROM LIST, ROTATING FIRST READ. RARELY USE CODES 10, 11.

- 01 TV
- 02 RADIO --> SKIPTO TRUST1A
- 03 DAILY NEWSPAPERS --> SKIPTO TRUST1A
- 03 WEEKLY NEWSPAPERS --> SKIPTO TRUST1A
- 04 WORD OF MOUTH - FRIENDS, RELATIVES, NEIGHBORS --> SKIPTO TRUST1A
- 05 WWW / INTERNET--> SKIPTO TRUST1A
- 06 THE COUNTY NEWSLETTER MAILED DIRECTLY TO YOUR HOME--> SKIPTO TRUST1A
- 07 SCHOOLS --> SKIPTO TRUST1A
- 08 WORKPLACE --> SKIPTO TRUST1A
- 09 IF VOLUNTEERED: NEVER GET INFO --> SKIPTO TRUST1A
- 10 IF VOLUNTEERED: COMBINATION OF THE ABOVE --> SKIPTO TRUST1A
- 11 OTHER --> SKIPTO TRUST1A

- 97 REFUSED--> SKIPTO TRUST1A
- 98 DON'T KNOW--> SKIPTO TRUST1A
- 99 NO ANSWER--> SKIPTO TRUST1A

I:
num 1 99 2 0 25 40
if (ans > 11)

if (ans < 97) REASK
endif
if (ans > 1) skipto TRUST1A

Q:INFOTV1
T:

Have you watched Channel 14, the Government Access Channel?

PROBE: Channel 14 used to be Channel 22.

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:INFOTV2
T:

What channel do you watch most often to get local news?

OPEN-ENDED

PLEASE TYPE EXACT RESPONSE BELOW

I:
opn 10 10 24 70

Q:TRUST1A
T:

Overall, how often can you trust Josephine County government to do what is right - never, rarely, sometimes, often, or always?

1 NEVER
2 RARELY
3 SOMETIMES
4 OFTEN
5 ALWAYS
6 IF VOLUNTEERED: IT VARIES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
If (ASSIGN1 = 1) skipto TRUST1B
Key 1-9
Skipto FIRE1

Q:TRUST1B

T:

Overall, how often can you trust Josephine County government to do what is right - always, often, sometimes, rarely, or never?

- 1 ALWAYS
- 2 OFTEN
- 3 SOMETIMES
- 4 RARELY
- 5 NEVER

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-5, 7-9

Q:FIRE1

T:

Now I would like you to think for a moment about the Biscuit Fire that occurred last summer in and around Josephine County. In your opinion, is it acceptable to harvest damaged trees inside burned areas, taking into account sound forestry practices?

- 1 YES
- 2 NO
- 3 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:FIRE2

T:

Should salvage logging of damaged trees be allowed if it would reduce future fire hazards and improve forest health?

- 1 YES
- 2 NO --> SKIPTO ZIPCODE
- 3 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED --> SKIPTO ZIPCODE
- 8 DON'T KNOW --> SKIPTO ZIPCODE
- 9 NO ANSWER --> SKIPTO ZIPCODE

I:

Key 1-3, 7-9

IF (ans = 2) skipto ZIPCODE

IF (ans > 3) skipto ZIPCODE

Q:ZIPCODE

T:

I need to end the survey by asking some questions about you.

First, what is your zip code?

PROBE FOR 'DK': What community do you live in?

PROBE FOR 97497: Is that Wolf Creek or Sunny Valley?

- 1 - 97442 - GLENDALE --> SKIPTO OWNRENT1
- 2 - 97497 - WOLF CREEK --> SKIPTO OWNRENT1
- 3 - 97497 - SUNNY VALLEY --> SKIPTO OWNRENT1
- 4 - 97523 - CAVE JUNCTION
- 5 - 97525 - GOLD HILL --> SKIPTO OWNRENT1
- 6 - 97526 - GRANTS PASS
- 7 - 97527 - GRANTS PASS
- 8 - 97528 - GRANTS PASS
- 9 - 97531 - KERBY --> SKIPTO OWNRENT1
- 10 - 97532 - MERLIN --> SKIPTO OWNRENT1
- 11 - 97533 - MURPHY --> SKIPTO OWNRENT1
- 12 - 97534 - O'BRIEN --> SKIPTO OWNRENT1
- 13 - 97537 - ROGUE RIVER --> SKIPTO OWNRENT1
- 14 - 97538 - SELMA --> SKIPTO OWNRENT1
- 15 - 97543 - WILDERVILLE --> SKIPTO OWNRENT1
- 16 - 97544 - WILLIAMS --> SKIPTO OWNRENT1
- 96 - SOMETHING ELSE --> SKIPTO OWNRENT1
- 97 REFUSED --> SKIPTO OWNRENT1
- 98 DON'T KNOW --> SKIPTO OWNRENT1
- 99 NO ANSWER --> SKIPTO OWNRENT1

I:

num 1 99 2 0 25 40

if (ans > 16)

if (ans < 96) REASK

endif

If (ans < 4) skipto OWNRENT1

If (ans = 5) skipto OWNRENT1

If (ans > 8) skipto OWNRENT1

Q:CITY

T:

Do you live within Grants Pass or Cave Junction city limits?

PROBE: Is that Grants Pass or Cave Junction?

PROBE FOR 'DK': Can you vote in city elections?

- 1 YES GRANTS PASS
- 2 YES CAVE JUNCTION
- 3 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:OWNRENT1

T:

Do you own your home or any other property in Josephine County?

NOTE: INCLUDE THOSE WITH MORTGAGES WHO DO NOT YET OWN OUTRIGHT.

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:VOTE1

T:

Are you registered to vote?

1 YES

2 NO --> SKIPTO AGE

7 REFUSED --> SKIPTO AGE

8 DON'T KNOW --> SKIPTO AGE

9 NO ANSWER --> SKIPTO AGE

I:

Key 1,2, 7-9

If (ans > 1) skipto AGE

Q:VOTE2

T:

In County elections, how often do you usually vote - every single time,
most of the time, about half of the time, less than half [of the time],
or never?

1 EVERY SINGLE TIME

2 MOST OF THE TIME

3 ABOUT HALF OF THE TIME

4 LESS THAN HALF OF THE TIME

5 NEVER

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-5, 7-9

Q:AGE

T:

How old are you?

ENTER EXACT AGE 18-96. 96 = 96 OR GREATER.

96 96 OR MORE

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 18 99 2 0 20 10

Q:SEX

T:

[This may sound silly but] are you male or female?

1 MALE

2 FEMALE

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:EMPLOY

T:

Are you currently working for pay, either full time or part time?

IF NO, PROBE: Are you retired, looking for work, keeping house, taking classes, disabled, or something else?

PROBE FOR STUDENT WORKERS: Do you see yourself mainly as a student or as a worker?

1 EMPLOYED, OR SICK/ON VACATION FROM REGULAR JOB

2 STUDENT TAKING CLASSES, GOING TO SCHOOL, ON BREAK FROM SCHOOL

3 LOOKING FOR WORK / UNEMPLOYED

4 KEEPING HOUSE

5 RETIRED

6 DISABLED /UNABLE TO WORK

7 VOLUNTEER WORK ONLY

8 OTHER, DOING NOTHING, HANGING OUT AND NOT LOOKING FOR WORK

97 REFUSED

98 DON'T KNOW

99 NO ANSWER

I:

num 1 99 2 0 20 10

If (ANS > 8)

If (ANS < 97) reask
Endif

Q:EDUC

T:
What is the highest level of education you have completed?

- 1 0-8 YEARS, NO GED
- 2 8-12 YEARS, NO HIGH SCHOOL DIPLOMA, GED
- 3 HIGH SCHOOL DIPLOMA OR GED
- 4 SOME COLLEGE, NO DEGREE
- 5 ASSOCIATE'S DEGREE (AA, AS)
- 6 BACHELORS DEGREE (BA, BS, AB)
- 7 MASTERS DEGREE (MA, MS, MBA)
- 8 DOCTORATE OR PROFESSIONAL DEGREE (PHD, JD, MD, DDS)

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:
num 1 99 2 0 20 10
If (ANS > 8)
If (ANS < 97) reask
Endif

Q:WWW

T:
Can you connect to the World Wide Web from home, school, a job,
or volunteer work?

- 1 YES
- 2 NO --> SKIPTO WEALTH
- 3 IF VOLUNTEERED: YES, BUT NEVER HAVE USED IT --> SKIPTO WEALTH

- 7 REFUSED --> SKIPTO WEALTH
- 8 DON'T KNOW --> SKIPTO WEALTH
- 9 NO ANSWER --> SKIPTO WEALTH

I:
Key 1-3, 7-9
If (ans > 1) skipto WEALTH

Q:WWWJOCO1

T:
Have you ever visited Josephine County's World Wide Web site?

NOTE: THE JOSEPHINE COUNTY WEB ADDRESS IS: <http://www.co.josephine.or.us/>

- 1 YES
- 2 NO

- 7 REFUSED

8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:WEALTH

T:
Are your family's current assets, including savings, retirement accounts, stocks, bonds, and real estate - not counting your own home - currently valued over or under seventy thousand dollars?

1 OVER \$70,000
2 UNDER \$70,000

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9

Q:ENDING1

T:
Finally, I would like to ask you three questions about this survey. As you can tell, this survey is much more detailed than an election ballot. How important is it for County government to use surveys to get more details on citizens' needs and their opinions about County services - [is it] very important, somewhat important, or not important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:ENDING2

T:
How much do you believe this survey will *actually* affect County government decisions -- a lot, some, a little, or not at all?

1 A LOT
2 SOME
3 A LITTLE
4 NOT AT ALL

7 REFUSED
8 DON'T KNOW

9 NO ANSWER

I:
Key 1-4, 7-9

Q:ENDING3

T:
Overall, do you believe that participating in telephone surveys,
like the one you just completed, is very important, somewhat important,
or not important?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:ENDING5

T:
That is the end of the survey. Is there anything you would like to add?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n

Q:ENDING6

T:
Thank-you. On behalf of Josephine County, I'd like to thank you sincerely
for your time and opinions to better serve County citizens. Good-bye.

PRESS 1 TO CONTINUE

I:
Key 1

Q:INTID
T:

ENTER YOUR INTERVIEWER ID NUMBER BELOW.

I:
num 1 900 3 0 20 10
CPL

DISPOS = 26
ENDQUEST

Q:NOQAL

T:

I'm sorry to have bothered you. We cannot interview Josephine County officials or employees. [Have a nice (day/evening).] Good bye.

OR

I'm sorry to have bothered you. We can only interview people who live in Josephine County [at least part of the time]. [Have a nice (day/evening).] Good bye.

PRESS 1 TO DISQUALIFY

I:
KEY 1
DISPOS = 22
ENDQUEST