

**Josephine County Survey, 2001
Ci3 Instrument**

CATION

Q:HELLO1

T:

Hello. Josephine County has asked us to conduct a thirteen-minute survey with adults [age 18 or older] about your opinions and experiences with the County. My name is ____, calling from the University of Oregon Survey Research Laboratory. I want to assure you that I am not selling a thing, and that this survey is completely anonymous and voluntary. [Please do not even tell me your name.]

1 R ON TELEPHONE

CTRL/END --> SCHEDULE CALLBACK

I:

Key 1

Q:HELLO2

T:

Do you have any questions about the survey before we begin?

1 NO QUESTIONS OR QUESTIONS ANSWERED, OK TO BEGIN SURVEY
HAS QUESTIONS ---> REFER TO "ANSWERS TO COMMON QUESTIONS"

I:

Key 1

Q:COOPERAT

T:

We appreciate your cooperation. [I'd like to begin the survey now.]
First, Do you live in Josephine County?

1 YES

2 NO --> SKIPTO NOQAL

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

if (ANS <> 1) SKIPTO NOQAL

Q:QUALIF

T:

I need to find out if you are currently employed by Josephine County [or serve as a County Commissioner].

PROBE: If you are a Josephine County employee now, I am not allowed to interview you.

1 YES --> SKIPTO NOQAL
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1,2, 7-9

IF(ANS <> 2) SKIPTO NOQAL

QAL NOQAL

cmdi RANDCODE "RANDCODE" 1

Q:GOODJOB1

T:

[Thank you.] I will begin by asking you a few questions about Josephine County in general. Overall, when you think about Josephine County, are your feelings generally positive, generally negative, or are they neutral?

1 POSITIVE
2 NEGATIVE
3 NEUTRAL

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1-3, 7-9

Q:YRS

T:

For how many years have you lived in Josephine County [altogether]?

PROBE FOR 'MY WHOLE LIFE': How many years is that?

ENTER EXACT NUMBER, NO DECIMALS

0 = LESS THAN 1 YEAR

96 = 96 YEARS OR MORE

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:

num 0 99 2 0 20 10

Q:TENYRS1

T:

In your opinion, is Josephine County today a better place to live, about the same, or worse than it was (ten years ago/when you moved here)?

1 BETTER

2 ABOUT THE SAME --> SKIPTO MIGRATE1

3 WORSE --> SKIPTO WORSE

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-3, 7-9

IF (ANS = 2) SKIPTO MIGRATE1

IF (ANS = 3) SKIPTO WORSE

IF (ANS = 7) SKIPTO MIGRATE1

IF (ANS = 8) SKIPTO MIGRATE1

IF (ANS = 9) SKIPTO MIGRATE1

Q:BETTER

T:

Why [do you think Josephine County today is a better place to live now]?

PROBE: What do you think are the main causes of this change?

SKIPTO MIGRATE1

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

SKIPTO MIGRATE1

Q:WORSE

T:

Why [do you think Josephine County today is a worse place to live now]?

PROBE: What do you think are the main causes of this change?

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:MIGRATE1

T:

Do you expect to live in Josephine County ten years from now?

1 YES --> SKIPTO LIVEABLE
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9
IF (ANS <> 2) SKIPTO LIVEABLE

Q:MIGRATE2

T:
Why?

PROBE: Why do you expect to leave Josephine County?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n

Q:LIVEABLE

T:
How do you rate Josephine County as a place to live these days -
[would you say it is] excellent, very good, good, fair, or poor?

1 EXCELLENT
2 VERY GOOD
3 GOOD
4 FAIR
5 POOR

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:SIZE

T:
Thinking about the number of people who live in Josephine County, do
you feel that it is too big, too small, or just right?

1 TOO BIG
2 TOO SMALL
3 JUST RIGHT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:GROWTH1

T:
Do you believe Josephine County is growing too fast, too slow, or just right?

1 TOO FAST --> SKIPTO GROWTH3
2 TOO SLOW
3 JUST RIGHT --> SKIPTO PARTIC1

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9
IF (ANS > 2) SKIPTO PARTIC1
IF (ANS = 1) SKIPTO GROWTH3

Q:GROWTH2

T:
What are your major concerns about the County growing too slowly?

PROBE IF NEEDED: What should Josephine County government do about it, if anything?

OPEN-ENDED

SKIPTO PARTIC1

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n
SKIPTO PARTIC1

Q:GROWTH3

T:
What are your major concerns about the County growing too quickly?

PROBE IF NEEDED: What should Josephine County government do about it, if anything?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n

Q:PARTIC1

T:

Have you ever attended a town hall meeting in your community?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:PARTIC2

T:

Have you ever attended a County Commissioners' meeting?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:PARTIC3

T:

Have you ever volunteered your time on projects, activities, service clubs, or other community organizations to help make Josephine County a better place to live?

1 YES

2 NO

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

Q:PARTIC4

T:

Have you ever participated in County government in any other way?

1 YES

2 NO --> SKIPTO PARTIC5

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9
IF (ANS <> 1) SKIPTO PARTIC5

Q:PARTIC4A

T:
What did you do?

PROBE: How [else] have you participated in County government?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n

Q:PARTIC5

T:
Do you believe Josephine County provides adequate opportunities for people to participate in decisions made by the County?

1 YES --> SKIPTO SERVIMP1
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9
IF (ANS <> 2) SKIPTO SERVIMP1

Q:PARTIC5A

T:
What could County government do to improve citizen participation?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:
opn 13 5 22 60 m n

Q:SERVIMP1

T:

Now I will read you a list of five groups of services Josephine County provides its citizens. For each one, please tell me how important you believe this service is in helping maintain the County's quality of life. The first one is community development, which includes planning, water resources, and building and safety. Do you believe community development services are very important, somewhat important, not very important, or not at all important in helping maintain Josephine County's quality of life?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:SERVIMP2

T:
The next one is community services, such as - transportation, emergency food and housing, energy assistance, senior programs, and mediation.

PROBE: Do you believe community services are very important, somewhat important, not very important, or not at all important in helping maintain Josephine County's quality of life?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT VERY IMPORTANT
- 4 NOT AT ALL IMPORTANT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:SERVIMP3

T:
(The next one is/ What about) community health, such as - public health, environmental health, mental health, and animal protection and regulation?

PROBE: Do you believe community health services are very important, somewhat important, not very important, or not at all important in helping maintain Josephine County's quality of life?

- 1 VERY IMPORTANT

2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:SERVIMP4

T:
(What about/The next one is) community safety and justice, including the sheriff, district attorney, probation, and juvenile justice?

PROBE: Do you believe community safety and justice services are very important, somewhat important, not very important, or not at all important in helping maintain Josephine County's quality of life?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:SERVIMP5

T:
Finally, what about community activities, such as parks, libraries, and the County fair?

PROBE: Do you believe community activities are very important, somewhat important, not very important, or not at all important in helping maintain Josephine County's quality of life?

1 VERY IMPORTANT
2 SOMEWHAT IMPORTANT
3 NOT VERY IMPORTANT
4 NOT AT ALL IMPORTANT

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-4, 7-9

Q:RESOURC1

T:

Now please think about the size or level of these five groups of services. In order to achieve the quality of life you would like to see in Josephine County in ten years, please tell me if each one should receive more, less, or about the same resources compared to what each one currently receives?

The first one is community development [which includes planning, water resources, and building and safety]. Do you believe community development services should receive more, less, or about the same resources [compared to what they currently receive] [in order to achieve the quality of life you would like to see in Josephine County in ten years]?

- 1 MORE
- 2 LESS
- 3 ABOUT THE SAME

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:RESOURCE2

T:

The next one is community services [such as - transportation, emergency food and housing, energy assistance, senior programs, and mediation]?

PROBE: Should community services receive more, less, or about the same resources [compared to what they currently receive] [in order to achieve the quality of life you would like to see in Josephine County in ten years]?

- 1 MORE
- 2 LESS
- 3 ABOUT THE SAME

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:RESOURCE3

T:

(The next one is/ What about) community health [such as - public health, environmental health, mental health, and animal protection and regulation]?

PROBE: Should community health services receive more, less, or about the same resources [compared to what they currently receive] [in order to achieve the quality of life you would like to see in Josephine County in ten years]?

- 1 MORE
- 2 LESS
- 3 ABOUT THE SAME

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-3, 7-9

Q:RESOURCE4

T:
(What about/The next one is) community safety and justice [such as the sheriff, district attorney, probation, and juvenile justice]?

PROBE: Should community safety and justice services receive more, less, or about the same resources [compared to what they currently receive] [in order to achieve the quality of life you would like to see in Josephine County in ten years]?

- 1 MORE
- 2 LESS
- 3 ABOUT THE SAME

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-3, 7-9

Q:RESOURCE5

T:
(What about/The next one is) community activities [such as parks, libraries, and the County fair]?

PROBE: Should community activities receive more, less, or about the same resources [compared to what they currently receive][in order to achieve the quality of life you would like to see in Josephine County in ten years]?

- 1 MORE
- 2 LESS
- 3 ABOUT THE SAME

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:
Key 1-3, 7-9

Q:FUNDA

T:
C:PROGRAMMER NOTE: RANDOMLY ASSIGN Rs TO FUNDA OR FUNDB

Some people think that most County services should be paid by the people who use those services through user fees. Other people think that most County services should be paid by property taxes. Which one of these statements is most similar to your views?

1 USER FEES
2 PROPERTY TAXES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
IF (RANDCODE = 1) SKIPTO FUNDB
Key 1,2, 7-9

Q:FUNDB

T:
Some people think that most County services should be paid by property taxes. Other people think that most County services should be paid by the people who use those services through user fees. Which one of these statements is most similar to your views?

1 PROPERTY TAXES
2 USER FEES

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
IF (RANDCODE <> 1) SKIPTO KNOW
Key 1,2, 7-9

Q:KNOW

T:
What do you believe is the main source of funding for Josephine County government - property taxes, O and C funds, special levies, user fees for specific services, direct funding from state government, or direct funding from the federal government?

PROBE: O and C refers to special federal government funds for the Oregon and California Railroad from over one hundred years ago that was never completed.

- 1 PROPERTY TAXES
- 2 O AND C FUNDS
- 3 SPECIAL LEVIES
- 4 USER FEES FOR SERVICES
- 5 DIRECT FUNDING FROM STATE GOVT
- 6 DIRECT FUNDING FROM FEDERAL GOVT
- 7 OTHER: IF VOLUNTEERED

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 1 99 2 0 24 10

If (ANS > 7)

 If (ANS < 97) reask

EndIf

C:PROGRAMMER NOTE: FOR ALL Qs IN THE 'TAX' SERIES, CATEGORY 8
C:ANSWERS SHOULD READ "DON'T KNOW/NOT ENOUGH INFO"

Q:TAX1

T:

Next, I will read a number of ways current residents might fund Josephine County services. For each one, please tell me if you feel generally positive, generally negative, or neutral toward it, or whether you don't have enough information to answer. The first one is: special taxing districts, to help fund specific programs.

PROBE: For example, parks, libraries, and the fairground.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL
- 4 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW/NOT ENOUGH INFO
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:TAX2

T:

(What about/ The next one is) county business licenses.

PROBE FOR 'WHAT IS': Currently, cities license businesses, but Josephine County does not. How would you feel about the county requiring a business license too?

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL
- 4 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW/NOT ENOUGH INFO
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:TAX3

T:
(What about/ The next one is) user fees, to help fund special services from the County.

PROBE FOR 'WHAT SPECIAL SERVICES': For example, site review for public works projects.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL
- 4 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW/NOT ENOUGH INFO
- 9 NO ANSWER

I:
Key 1-4, 7-9

Q:TAX4

T:
(What about/ The next one is) a food service fee, to help fund restaurant inspections.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE

2 NEGATIVE
3 NEUTRAL
4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED
8 DON'T KNOW/NOT ENOUGH INFO
9 NO ANSWER

I:
Key 1-4, 7-9

Q:TAX5

T:
(What about/ The next one is) a pet food fee, to help fund animal protection and regulation.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

1 POSITIVE
2 NEGATIVE
3 NEUTRAL
4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED
8 DON'T KNOW/NOT ENOUGH INFO
9 NO ANSWER

I:
Key 1-4, 7-9

Q:TAX6

T:
(What about/ The next one is) special fees on alcoholic drinks served in restaurants, to help fund law enforcement.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

1 POSITIVE
2 NEGATIVE
3 NEUTRAL
4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED
8 DON'T KNOW/NOT ENOUGH INFO
9 NO ANSWER

I:
Key 1-4, 7-9

Q:TAX7

T:

(What about/ The next one is) a restaurant tax, to help fund public health.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL
- 4 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW/NOT ENOUGH INFO
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:TAX8

T:

(What about/ The next one is) a bed tax for overnight visitors in motels and hotels, to help promote tourism promotion.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL
- 4 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW/NOT ENOUGH INFO
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:TAX9

T:

(What about/ The next one is) a tax on soda cans and bottles, to help fund parks.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL

4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED

8 DON'T KNOW/NOT ENOUGH INFO

9 NO ANSWER

I:

Key 1-4, 7-9

Q:TAX10

T:

(What about/ The next one is) a general sales tax.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

1 POSITIVE

2 NEGATIVE

3 NEUTRAL

4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED

8 DON'T KNOW/NOT ENOUGH INFO

9 NO ANSWER

I:

Key 1-4, 7-9

Q:TAX11

T:

(What about/ The next one is) a general sales tax with an offset for property taxes.

PROBE FOR 'WHAT IS': As sales tax revenues go up, property taxes would have to go down.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

1 POSITIVE

2 NEGATIVE

3 NEUTRAL

4 IF VOLUNTEERED: IT DEPENDS

7 REFUSED

8 DON'T KNOW/NOT ENOUGH INFO

9 NO ANSWER

I:

Key 1-4, 7-9

Q:TAX12

T:

(What about/ The next one is) contracting out some County services to private businesses.

PROBE: Do you feel generally positive, generally negative, or neutral toward that idea [of funding improvements in Josephine County services], or do you not have enough information to answer?

- 1 POSITIVE
- 2 NEGATIVE
- 3 NEUTRAL
- 4 IF VOLUNTEERED: IT DEPENDS

- 7 REFUSED
- 8 DON'T KNOW/NOT ENOUGH INFO
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:INFORM1

T:

[We are over halfway done with the survey and I want to thank you for your continued cooperation.] The next few questions are about information you may receive about Josephine County government. How much are you interested in keeping up-to-date on County government issues, activities, and plans -- a lot, some, a little, or not at all?

- 1 A LOT
- 2 SOME
- 3 A LITTLE
- 4 NOT AT ALL --> SKIPTO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

IF (ANS = 4) SKIPTO TRUST

Q:INFORM2

T:

In general, how well does Josephine County government communicate with the public about their hours, programs, and services - [would you say] excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED

6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO --> SKIPTO BEST

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

IF (ANS = 6) SKIPTO TRUST

Q:INFORM3

T:

How well does (it/Josephine County government) communicate with the public about its problems, difficulties and failures?

PROBE: [Would you say] excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED
- 6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO --> SKIPTO BEST
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

IF (ANS = 6) SKIPTO TRUST

Q:INFORM4

T:

How well does (it/Josephine County government) communicate with the public about its successes and accomplishments?

PROBE: [Would you say] excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED
- 6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO
- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

IF (ANS = 6) SKIPTO TRUST

Q:INFORM5

T:

How well does (it/Josephine County government) communicate with the public about planning and policy making?

PROBE: [Would you say] excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED
- 6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

IF (ANS = 6) SKIPTO TRUST

Q:INFORM6

T:

How well does (the/Josephine) County government seek citizen input and involvement about planning and policy making?

PROBE: [Would you say] excellent, good, fair or poor?

- 1 EXCELLENT
- 2 GOOD
- 3 FAIR
- 4 POOR
- 5 IF VOLUNTEERED: IT HAS VARIED
- 6 IF VOLUNTEERED: CANNOT JUDGE, RECEIVED NO INFO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-9

IF (ANS = 6) SKIPTO TRUST

Q:INFORM7

T:

Where do you get most of your information about Josephine County government issues and activities?

PROBE FOR 'COMBINATION': From which source do you get *most* of your information?

PROBE FROM LIST, ROTATING FIRST READ

01 TV
02 RADIO
03 DAILY NEWSPAPERS
03 WEEKLY NEWSPAPERS
04 WORD OF MOUTH - FRIENDS, RELATIVES, NEIGHBORS
05 WORLD WIDE WEB / INTERNET
06 DIRECT MAIL
07 SCHOOLS
08 WORKPLACE
09 IF VOLUNTEERED: NEVER GET INFO
10 IF VOLUNTEERED: COMBINATION OF THE ABOVE
11 OTHER --> SPECIFY

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:
num 1 99 2 0 25 10
If (ANS > 11)
 If (ANS < 97) reask
EndIf

OTH 11

Q:INFORM8

T:
How could County government better communicate with the people of Josephine County?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

PROBE FOR HESITATION: What steps should the County take [to better communicate with the people]?

I:
opn 13 5 22 60 m n

Q:TRUST

T:
Overall, how often can you trust Josephine County government to do what is right - never, rarely, sometimes, often, or always?

1 NEVER
2 RARELY
3 SOMETIMES
4 OFTEN
5 ALWAYS

7 REFUSED
8 DON'T KNOW

9 NO ANSWER

I:

Key 1-5, 7-9

Q:GOODJOB2

T:

Overall, how good a job do you think Josephine County government is doing -- excellent, good, fair or poor?

PROBE: Would you say excellent, good, fair, or poor?

1 EXCELLENT

2 GOOD

3 FAIR

4 POOR

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-4, 7-9

Q:BEST

T:

In your experience, what is the one best thing about living in Josephine County?

OPEN-ENDED, TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:IMPROVE

T:

If there was one thing you could change or improve [about Josephine County], what would it be?

PROBE IF R UNCERTAIN: What would make (it/Josephine County) a better place to live?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:AGE

T:

I need to end the survey by asking some questions about you. First, how old are you?

ENTER EXACT AGE 18-96

- 96 96 OR OLDER
- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 18 99 2 0 20 10

Q:SEX

T:

[This may sound silly but] are you male or female?

- 1 MALE
- 2 FEMALE

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:RACE

T:

What is your race?

PROBE FROM LIST: Are you ...

- 1 WHITE/CAUCASIAN
- 2 BLACK/AFRICAN AMERICAN
- 3 ASIAN AMERICAN/PACIFIC ISLANDER
- 4 LATINO, HISPANIC
- 5 AMERICAN INDIAN/NATIVE AMERICAN
- 6 ESKIMO, ALEUT, ALASKAN NATIVE
- 7 MIXED RACE, BIRACIAL
- 8 MIDDLE EASTERN / ARAB
- 9 OTHER

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:

num 1 99 2 0 20 10

If (ANS > 9)

If (ANS < 97) reask
EndIf

Q:EMPLOY

T:
Are you currently working for pay, either full time or part time?

IF NO, PROBE: Are you retired, looking for work, keeping house,
taking classes, disabled, or something else?

- 1 EMPLOYED, OR SICK/ON VACATION FROM REGULAR JOB
- 2 RETIRED
- 3 LOOKING FOR WORK / UNEMPLOYED
- 4 KEEPING HOUSE
- 5 STUDENT TAKING CLASSES, GOING TO SCHOOL, ON BREAK FROM SCHOOL
- 6 DISABLED /UNABLE TO WORK
- 7 VOLUNTEER WORK ONLY
- 8 OTHER, DOING NOTHING, HANGING OUT AND NOT LOOKING FOR WORK

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:
num 1 99 2 0 25 10
If (ANS > 8)
If (ANS < 97) reask
EndIf

Q:EDUC

T:
What is the highest level of education you have completed?

PROBE FROM LIST

- 1 0-8 YEARS, NO GED
- 2 8-12 YEARS, NO HIGH SCHOOL DIPLOMA OR GED
- 3 HIGH SCHOOL DIPLOMA OR GED
- 4 SOME COLLEGE, NO DEGREE
- 5 ASSOCIATE'S DEGREE (AA, AS)
- 6 BACHELORS DEGREE (BA, BS, AB)
- 7 MASTERS DEGREE (MA, MS, MBA)
- 8 DOCTORATE OR PROFESSIONAL DEGREE (PHD, JD, EDD, MD, DDS)
- 9 OTHER

- 97 REFUSED
- 98 DON'T KNOW
- 99 NO ANSWER

I:
num 1 99 2 0 20 10
If (ANS > 9)
If (ANS < 97) reask
EndIf

Q:VOTE1

T:

Are you registered to vote?

1 YES

2 NO --> SKIPTO URBRUR

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1,2, 7-9

IF (ANS < 1) SKIPTO URBRUR

Q:VOTE2

T:

In County elections, how often do you usually vote - every single time, most of the time, about half of the time, less than half [of the time], or never?

1 EVERY SINGLE TIME --> SKIPTO URBRUR

2 MOST OF THE TIME --> SKIPTO URBRUR

3 ABOUT HALF OF THE TIME --> SKIPTO URBRUR

4 LESS THAN HALF OF THE TIME

5 NEVER

7 REFUSED

8 DON'T KNOW

9 NO ANSWER

I:

Key 1-5, 7-9

IF (ANS < 4) SKIPTO URBRUR

IF (ANS > 5) SKIPTO URBRUR

Q:VOTE3

T:

Why don't you [usually] vote?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:URBRUR

T:

Do you live in an urban, suburban, or rural area [of Josephine County]?

1 URBAN
2 SUBURBAN
3 RURAL/FARM/RANCH

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-3, 7-9

Q:OWNRENT1

T:
Do you own your home or any other property in Josephine County?

1 YES
2 NO --> SKIPTO WWW

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1,2, 7-9
IF (ANS <> 1) SKIPTO WWW

Q:OWNRENT2

T:
Does a mortgage company pay your property taxes, or do you pay them yourself?

1 MORTGAGE COMPANY PAYS
2 PAY BY SELF (OR SPOUSE PAYS)
3 IF VOLUNTEERED: SOMEONE ELSE PAYS
4 IF VOLUNTEERED: STATE DEFERRED TAX SYSTEM FOR ELDERLY
5 IF VOLUNTEERED: OTHER

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:
Key 1-5, 7-9

Q:WWW

T:
Can you connect to the World Wide Web from home, school, a job, or volunteer work?

1 YES
2 NO --> SKIPTO HHNUM
3 IF VOLUNTEERED: YES, BUT NEVER HAVE USED IT --> SKIPTO HHNUM

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

IF (ANS <> 1) SKIPTO HHNUM

Q:WWWJOCO1

T:

Have you ever visited Josephine County's World Wide Web site?

- 1 YES
- 2 NO --> SKIPTO HHNUM

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

IF (ANS <> 1) SKIPTO HHNUM

Q:WWWJOCO2

T:

Do you use the County government's web site as a principal source of information about County government?

- 1 YES
- 2 NO

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:HHNUM

T:

How many people live in your home, half-time or more, at this point in time, including yourself?

PROBE: How many people live and sleep here most of the time?

INCLUDE EVERYONE WHO USUALLY LIVES THERE HALF-TIME OR MORE: FAMILY, ROOMMATES, BOARDERS, FOSTER CHILDREN, LIVE-IN EMPLOYEES, NEWBORN BABIES STILL IN THE HOSPITAL, CHILDREN AT BOARDING SCHOOL, PERSONS WITH NO OTHER HOME WHO STAY THERE, PEOPLE TEMPORARILY AWAY (VACATION, BUSINESS, MILITARY SERVICE, OR IN A GENERAL HOSPITAL). EXCLUDE EVERYONE WHO USUALLY LIVES SOMEWHERE ELSE, PERSONS IN INSTITUTIONS (PRISON, NURSING HOME, MENTAL HOSPITAL), MILITARY

PERSONNEL WHO LIVE ELSEWHERE, PEOPLE WHO STAY SOMEWHERE ELSE MOST OF THE WEEK WHILE WORKING, AND COLLEGE STUDENTS WHO LIVE AT COLLEGE DURING THE SCHOOL YEAR

TYPE IN EXACT NUMBER 1 - 20

20 = 20 OR MORE

97 REFUSED
98 DON'T KNOW
99 NO ANSWER

I:

num 1 99 2 0 24 10

If (ANS > 20)

If (ANS < 97) reask

EndIf

IF (ANS = 1) SKIPTO INCLEVEL

Q:HHKIDS

T:

Are there any children younger than age 18 living in your home [now]?

NOTE: INCLUDE ANY CHILD LIVING THERE (STEPCHILD, FOSTER CHILD, GRANDCHILD, FRIEND'S CHILD), AND CHILDREN OF NON-CUSTODIAL PARENTS IF THEY VISIT FREQUENTLY.

1 YES
2 NO

7 REFUSED
8 DON'T KNOW
9 NO ANSWER

I:

Key 1,2, 7-9

Q:INCLEVEL

T:

Was your family income, before taxes, from all sources (this year/in 2001) above or below

PROBE: Please include money from jobs [wages, salary, tips, bonuses], interest, dividends, child support, alimony, welfare, social security, disability and retirement payments, net income from a business, farm or rent, or any other money income received by members of your family.

NOTE: DO NOT INCLUDE LUMP-SUM PAYMENTS, SUCH AS MONEY FROM AN INHERITANCE OR SALE OF A HOME.

1 ABOVE
2 BELOW

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

IF (HHNUM > 20) SKIPTO WEALTH
IF (HHNUM = 1) SHOW "\$13,250?" 2 22
IF (HHNUM = 2) SHOW "\$15,150?" 2 22
IF (HHNUM = 3) SHOW "\$17,050?" 2 22
IF (HHNUM = 4) SHOW "\$18,950?" 2 22
IF (HHNUM = 5) SHOW "\$20,450?" 2 22
IF (HHNUM = 6) SHOW "\$22,000?" 2 22
IF (HHNUM = 7) SHOW "\$23,500?" 2 22
IF (HHNUM > 7) SHOW "\$25,000?" 2 22
Key 1,2, 7-9

Q:WEALTH

T:

Is your family's current savings, retirement accounts, stocks, bonds, and real estate - not counting your own home - currently valued at over or under seventy thousand dollars?

- 1 OVER \$70,000
- 2 UNDER \$70,000

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1,2, 7-9

Q:ENDING1

T:

Finally, I would like to ask you three questions about this survey. As you can tell, this survey is much more detailed than an election ballot. How important is it for County government to use surveys to get more details on citizens' needs and their opinions about County services - [is it] very important, somewhat important, or not important?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT IMPORTANT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:ENDING2

T:

How much do you believe this survey will *actually* affect County government decisions -- a lot, some, a little, or not at all?

- 1 A LOT
- 2 SOME
- 3 A LITTLE
- 4 NOT AT ALL

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-4, 7-9

Q:ENDING3

T:

Overall, do you believe that participating in telephone surveys, like the one you just completed, is very important, somewhat important, or not important?

- 1 VERY IMPORTANT
- 2 SOMEWHAT IMPORTANT
- 3 NOT IMPORTANT

- 7 REFUSED
- 8 DON'T KNOW
- 9 NO ANSWER

I:

Key 1-3, 7-9

Q:ENDING4

T:

That is the end of the survey. Is there anything you would like to add?

OPEN-ENDED

TYPE EXACT RESPONSE BELOW

I:

opn 13 5 22 60 m n

Q:ENDING5

T:

Thank-you. On behalf of Josephine County, I'd like to thank you sincerely for your time and opinions on these questions. Good-bye.

PRESS 1

I:
Key 1

Q:INTID

T:
PLEASE ENTER YOUR INTERVIEWER ID#

I:
num 1 999 3 0 20 10

Q:INTOBS1

T:
INTERVIEWER

WAS R VERY COOPERATIVE, SOMEWHAT COOPERATIVE, OR UNCOOPERATIVE?
1 VERY COOPERATIVE
2 SOMEWHAT COOPERATIVE
3 UNCOOPERATIVE

I:
Key 1-3

Q:INTOBS2

T:
INTERVIEWER OBSERVATIONS

PLEASE ADD ANY OTHER COMMENTS PERTINENT TO THE STUDY

I:
opn 13 5 22 60 m n
cpl
dispos = 26
endquest

Q:NOQAL

T:
I'm sorry to have bothered you. We cannot interview Josephine County officials or employees. [Have a nice (day/evening).] Good bye.

OR
I'm sorry to have bothered you. We can only interview people who live in Josephine County [at least part of the time]. [Have a nice (day/evening).] Good bye.

PRESS 1

I:
Key 1

dispos = 22