

SURVEY SAMPLE AND RESPONSE RATE REPORT  
 OREGON INSTITUTE OF TECHNOLOGY STUDENT SATISFACTION SURVEY  
 Interviewing April 19 - 23, 1996

**Summary of Final Dispositions for Sample Members**

Original sample.....	900	
Unused sample.....	23	
Unusable sample.....	136	
Wrong, disconnected, non-working, or non-residential number; respondent too ill; respondent gone survey dates; respondent at Metro (Portland) campus; etc.		
Eligible sample.....	741	100.0%
Interviews.....	409	55.2%
Non-interviews.....	126	41.8%
No answer, busy, answering machine, never home, too busy to talk, etc.,		
Refusals.....	22	3.0%

**Summary of All Dialing Attempts**

Total number of phone calls.....	2,658	100.0%
Answering machine.....	1,014	38.1%
Completed interviews.....	409	15.4%
Not home, call back.....	387	14.6%
No answer.....	279	10.5%
Busy signal.....	164	6.2%
Too busy now, call back.....	142	5.3%
New number, call back.....	77	2.9%
Ineligible - Metro campus respondent.....	31	1.2%
Disconnected number.....	30	1.1%
Wrong number.....	27	1.0%
Respondent's parent will not reveal R's number.....	24	0.9%
Soft refusal.....	22	0.8%
Attempting to locate.....	12	0.5%
Respondent gone survey dates.....	9	0.3%
Respondent unable ever.....	9	0.3%
Phone slam.....	4	0.2%
Partial interview, call back.....	4	0.2%
Fax/modem.....	3	0.1%
Respondent too ill now, call back.....	3	0.1%
Interviewer may know Respondent.....	2	0.1%
Non-residential number.....	1	0.0%
Non-working number.....	1	0.0%
Answering service.....	1	0.0%
Language Barrier.....	0	0.0%
Final refusal.....	0	0.0%